

NTO ANNUAL REPORT

1 MAY 2020 – 30 APRIL 2021
UG4 - YEAR 5

Year by the Numbers

- 14% increase in NNLM class registrations since April 2020
- 259 classes offered for 673 credits
- 35,886 registrants (average of 139 registrants per class)
- 89% reported learning a new skill from training
- 91% said the training met or exceeded their expectations
- 99% agreed that the instructor was knowledgeable and well-prepared

Website Data

- # of visitors: 10,499
- Most visited web page: nnlm.gov/training
- Top class: PubMed Essentials On-Demand 2,317 participants
- Most viewed video: How PubMed Works: Medical Subject Headings
- 412 tweets, 1,030 engagements, 2,171 clicks, 979 followers
- Total NNLM YouTube subscribers +1.2K



Rebecca's cat modeling how we feel about Covid-19

Overview of NNLM Training Office

Our Vision

NNLM participants have an excellent experience, and gain useable knowledge of NLM products & services, through training opportunities grounded in cultural humility and evidence-based research and practice.

Partnerships were a theme this year. Library Carpentries built data science skills in information professionals through 6 national workshops. 4 new on-demand classes about Research Data Management introduces key data science concepts and form the basis of MLA's new Data Services Specialization. A new nursing and allied health class takes a focused look at NLM products for health science professions. Through *All of Us* Research Project, we built a bilingual card matching game for the National Alliance of Hispanic Health. We contributed to endeavors like the #CiteNLM Wikipedia edit-a-thon, BLOSSOM, and the Covid-19 Infodemic Symposium, and continued creating live and on-demand training on PubMed. Throughout, we thought about you, our learners, members, and stakeholders. As we look forward to the future, great things are in store. Thank you for learning with us!

Key Accomplishments

- 6 Library Carpentries Workshops (100+ trained)
- 4 new on-demand classes on Research Data Management (MLA DSS certified)
- Building Reference Services for Nursing/Allied Health online class (100+ trained)
- 65 Accessibility consultations
- Assistance on NNLM symposia (DEI, BLOSSOM, Covid Infodemic)
- 2 Wikipedia+ Libraries: NNLM classes & Edit-a-thons (30+ trained)
- *All of Us* Research Program online card matching game & training materials
- PubMed Tips for Expert Searchers developed (300+ trained)

Top Programs and Activities

- Support NNLM staff through internal staff training and onboarding.
- Coordinate course development and scheduling of national classes and events.
- Ensure quality of the NNLM training program through guidelines, workflows, expert-level accessibility guidance, and communication.

COVID-19 SPOTLIGHT

Created CHIS Accelerated Learning Plan, using NNLM's online learning opportunities to earn CHIS Level 1 or 2 within a month.