



DOCLINE[®]



www.nlm.nih.gov/docline

An interlibrary loan request routing and referral system

DOCLINE[®] is the National Library of Medicine's automated interlibrary loan (ILL) request routing and referral system. The system provides efficient document delivery service among libraries in the National Network of Libraries of Medicine[®] (NN/LM[®]) by linking over 1.4 million journal holdings to route the requests to potential lending libraries on behalf of the borrower.

DOCLINE serves over 3,000 U.S., Canadian, and Mexican medical libraries and is available free 24 hours per day 7 days a week. Selected national and major medical libraries in other countries also have DOCLINE access. Health sciences libraries and libraries at institutions with a health sciences mission are eligible to apply for access to the DOCLINE system. Libraries may join DOCLINE as part of their affiliation with the NN/LM.

DOCLINE services and features:

• INSTITUTION RECORD:

- Directory and contact information for participating libraries
- Interlibrary loan charges and lending policies
- Library-maintained routing tables of ILL partners

• REQUESTS

- Receive ILL and Loansome Doc[®] requests
- Borrow and Lend
- Automated routing based on routing table and serial holdings data
- Quarterly and annual statistical reports

• SERIAL HOLDINGS

- View other libraries' journal holdings
- Maintain your own holdings
- Access to reports and union lists

Individual users of NLM's PubMed[®] or NLM Gateway do not have access to DOCLINE, but they can make use of its services by ordering documents through Loansome Doc, a document-ordering feature available within PubMed and the Gateway. Local fees may apply.

Customer Service is provided at: custserv@nlm.nih.gov or call 1-888-346-3656.

Free training and customer service is available from the NN/LM at: nlm.gov or call 1-800-338-7657.

For more information about other NLM products and programs see: www.nlm.nih.gov or call 1-888-346-3656.



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