EXECUTIVE SUMMARY

During the year, RML outreach funding was distributed throughout the region. Four institutions received Express Outreach Awards: Bay Area Cancer Connections, Medical Information Service in Palo Alto, CA; Charles R. Drew University of Medicine and Science, Health Sciences Library in Los Angeles, CA; University of Nevada School of Medicine, Savitt Medical Library in Reno, NV; and University of San Francisco, Gleeson Library & Geschke Learning Center in San Francisco, CA. In addition, one Cooperative Agreement was funded during the year. Arizona Outreach, conducted by the University of Arizona Health Sciences Library (UAHSL) in Tucson, involved many partner organizations and target audiences, and reached numerous locales in the state.

During the year, three hospital librarian Network members were awarded NN/LM PSR professional development funding to attend conferences or workshops. Erica Bass, Library Director at the Jerry L. Pettis VA Memorial Medical Center in Loma Linda, CA, attended the Internet Librarian Conference October 26-28 in Monterey, CA; Lee Luniewski, Medical Librarian at the Melisa Reasner McGuire Health Sciences Library at Scripps Mercy Hospital Library in San Diego, received funding to attend the Systematic Review Workshop: The Nuts and Bolts for Librarians November 16-18 in Pittsburgh, PA; and Caroline Marshall, Medical Librarian at the Cedars-Sinai Medical Library in Los Angeles, received funding to present a paper at the National Association of Clinical Nurse Specialist Conference March 3-5, 2016, in Philadelphia, PA. In addition, the RML provided funding support for three Network members to attend the one-day symposium Teaching and Learning in New Library Spaces: The Changing Landscape of Health Sciences Libraries, held in Philadelphia on April 18.

NN/LM PSR was one of the sponsoring organizations of the 2015 Science Boot Camp West for Librarians, held at Stanford University July 27-29. Several health sciences librarians from the Texas Medical Center attended the event, as well as a librarian from the University of California, Irvine, Science Library. With the support received from NN/LM PSR, the conference conveners were able to videotape the majority of presentation sessions.

During the year, one major Network member assessment was conducted using SurveyMonkey. In the fall of 2015, Kay Deeney and Lori Tagawa worked with Department of Information Studies intern, Jonathan Ballak, to design a questionnaire regarding data services support needs in the region. Cindy Olney, Acting Assistant Director of the NN/LM Outreach Evaluation Resource Center, provided feedback on the completed assessment. The questionnaire was distributed in late November to NN/LM PSR
Network members, and over 100 responses were received. Highlights of the findings were published in the NN/LM PSR Latitudes blog. Subsequently Kay and Lori worked with 2016 winter quarter UCLA Department of Information Studies intern, Kendra Godwin, to follow up on the data services needs assessment results with development of a LibGuide on Data Management, which focused on hospital librarians’ role in clinical data management.

In January Alan Carr, Kay Deeney, Kelli Ham, and Lori Tagawa attended the Joint Meeting of the Northern California & Nevada Medical Library Group (NCNMLG) and the Medical Library Group of Southern California & Arizona (MLGSCA), held at Stanford University in Palo Alto, CA. During the meeting Kay taught the continuing education course, Food for Thought: Exploring Nutrition Information Resources and all RML staff participated in a one-hour update presentation highlighting NLM and NN/LM resources and activities. No exhibit opportunities were available at the conference.

During the year, Marco Tamase conducted nine one-hour DOCLINE training sessions: five in Basic DOCLINE and four in serial holdings. He also provided 151 individual consultation for libraries relating to DOCLINE, LinkOut, Loansome Doc, membership and other network member questions. He processed 235 inactive requests and approved 105 routing table changes during the year. Additionally, with the release of DOCLINE 5.2 in fall 2016 and the rollout of new password security complexity requirements in early 2016, Marco assisted 61 different users who needed help with establishing their lending service schedule and those needing to reset their passwords.

Expertise of NN/LM PSR staff continues to be important for network members in support of grants and projects. During the year, Kelli Ham served on two advisory boards related to health disparities, health literacy, and consumer health, including the San Francisco General Hospital Library Advisory Board related to the NLM Resource Grant to Reduce Health Disparities (G08) and the Institute for Healthcare Advancement (IHA) Advisory Board for the proposed Center for Health Literacy. Kelli was invited to participate as an advisory board member for the California State Library 2016-2017 Statewide Mental Health Initiative. Her service began in April and will continue into the next year.

### NETWORK INFRASTRUCTURE

#### TABLE 1: ANNUAL INFRASTRUCTURE DATA:

<table>
<thead>
<tr>
<th></th>
<th>Current Year</th>
<th>Previous Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network members - full</td>
<td>238</td>
<td>265</td>
</tr>
<tr>
<td>Network members – affiliate</td>
<td>325</td>
<td>311</td>
</tr>
</tbody>
</table>

#### MEDPRINT - MEDICAL SERIALS PRINT PRESERVATION PROGRAM:

RML staff continued promoting the MedPrint program to Resource Libraries and other Network members in the Pacific Southwest Region, through consultations and listserv and blog announcements.
RML ANNUAL REPORT

Stanford University’s Lane Medical Library continues to have the largest MedPrint commitment in the region.

REGIONAL EMERGENCY PREPAREDNESS AND RESPONSE PLAN:

Several RML staff members subscribe to NLM’s Disaster Information Outreach announcement list, and we regularly distribute information regarding disaster preparedness webinars, conferences, publications, and other items to the region. In addition, RML staff members regularly attend the monthly Disaster Information Specialist Program web conferences, sponsored by DIMRC, and then highlight information resources and other items of interest in postings to our Latitudes and NewsBits blogs.

In January, staff from NLM’s Disaster Information Management Research Center (DIMRC) contacted NN/LM PSR with a request for assistance with local resources related to the Aliso Canyon gas leak affecting the Porter Ranch suburb of Los Angeles. Kelli Ham, Alan Carr, and Lori Tagawa worked together to quickly gather relevant, authoritative resources, which were then publicized and disseminated broadly by DIMRC. In addition, Lori created a LibGuide for local libraries and other interested parties for ease of access.

Several outreach and training activities were conducted during the year related to disaster and emergency preparedness. We were invited to exhibit at CAL-CUPA, the California Unified Program annual training conference for HazMat and first responders; the focus was on WISER and CHEMM tools. The exhibit, held in Anaheim, CA, was extremely well-received, resulting in an invitation to provide a workshop at the 2017 conference and other training opportunities. Kelli Ham submitted two conference proposals related to REMM. One has already been accepted: From Dirty Bombs to Nuclear Events: Prepare with REMM will be conducted at an Emergency Preparedness Training Workshop in June, 2016, sponsored by the California Department of Public Health and the Emergency Medical Services Authority. Kelli also conducted the four-hour class Disaster Health Information Resources: The Basics at the 2016 Hawaii-Pacific MLA Chapter (HPC/MLA) Annual Meeting on April 29.

E-LICENSING:

Alan Carr continued to explore follow-up recommendations resulting from an e-licensing focus group discussion conducted earlier in the contract, such as various alternatives to the current arrangement with the Statewide California Electronic Library Consortium (SCELC), including the possibility of collaborating with established licensing consortia arrangements in other regions.

IDENTIFYING UNIQUE AND HISTORICAL COLLECTIONS:

Alan Carr continues to discuss this topic with Resource Library Directors in the region.
CROSS-REGIONAL COLLABORATIVE EFFORTS:

ClinicalTrials.gov Results Task Force

During the year, Lori Tagawa conducted the online Moodle class *ClinicalTrials.gov: Results Reporting, Unique Evidence, and the Role of Medical Librarians* from October 5-25. The course included three modules, and awarded four MLA Continuing Education Units. The course was promoted to all NN/LM regions, and nearly half of class participants were from the Greater Midwest Region, Middle Atlantic Region, South Central Region, and Southeastern/Atlantic Region.

Community Colleges Outreach Task Force

We conducted two site visits; one at Central Arizona College in Coolidge, AZ; and the other at Kapiolani Community College in Honolulu. At the Kapiolani visit, Kelli Ham taught the two-hour workshop *Debunking Consumer Health and Food Information* for a group of 16 faculty, students, and library staff. We filed our Community College Task Force report covering May, 2013-February, 2016 with Cindy Olney at the NN/LM Outreach Evaluation Resource Center (OERC).

Kay Deeney and Yamila El-Khayat, Outreach Services Librarian at the University of Arizona Health Sciences Library, exhibited at the 6th Annual STEMtech Conference, sponsored by the League for Innovation in the Community College, November 1-3 in Phoenix. In addition to the exhibit, Kay and Yamila conducted the one-hour workshop *Exploring Reliable Mobile Apps from NLM!* on November 3, reaching 12 attendees.

K-12 Outreach Task Force

Cross-regional collaboration is evident in K-12 outreach. Kelli Ham presented two workshops in July, 2015, at the Association for Career Technical Education of Arizona 40th annual conference in Tucson, sponsored by the Arizona Department of Education; *NLM’s Online Playground for Health and Science Resources*, with eight attendees, and *Will Duct Tape Cure My Warts?* with 12 attendees. Kelli was assisted by Yamila El-Khayat, Outreach Services Librarian at the University of Arizona Health Sciences Library. Kelli used two existing presentations created by NN/LM colleagues as the basis for her presentations, reducing time and effort. Building on the success of this effort, we were invited back to teach a full day workshop on PubMed and NLM drug information for medical and pharmacy career track educators for the July 2016 conference. We also plan to exhibit at this conference. In December, Kelli presented a modified version of the *Online Playground* session for school librarians at the joint Hawaii Library Association/Hawaii Association of School Libraries conference in Honolulu.

MedlinePlus Connect Task Force

Kelli Ham identified six RECs (Regional Extension Centers) in the region as part of an outreach effort for MedlinePlus Connect and she made contact with representatives from the Arizona Health-E Connection. Kelli also participated as an exhibitor at the Western States Health-e Connection Summit & Trade Show on November 17 in Scottsdale, AZ.
NLM Training Center

Kay Deeney worked with the NTC to offer the *PubMed for Trainers* course in Davis, CA, for the Pacific Southwest Region in February, 2016. Kelli Ham attended the session.

Education Task Force

Kelli Ham continued her voluntary participation on the Education Task Force throughout the year. The task force met regularly to complete educational guidelines for use by all NN/LM coordinators.

Other Collaborations:

John Bramble, Technology Coordinator at the NN/LM MidContinental Region (MCR), and Rob Logan, Ph.D., Senior staff member from the National Library of Medicine, assisted with the Health Occupations Students of America (HOSA) 2015 National Leadership Conference exhibit held in June in Anaheim, CA. John had worked with Rob on a program for training the students in use of MedlinePlus. John and Kay Deeney presented a talk on NLM Mobile Apps. Kay and Rob delivered a talk on Evidence-Based Public Health Resources.

We hosted two *NLM Express* webinars. Kay Deeney partnered with John Bramble from NN/LM MCR to present the one-hour webinar *I Have an App for That - Mobile Apps from NLM*. Terry Jankowski from the University of Washington Health Sciences Library presented the session *Effective Use of PubMed*, attended by 100 people.

We hosted eight *Midday at the Oasis* webinars during the year on subjects such as Data Visualization, Copyright, Patient Portals for the Underserved, Accessible Content, How Librarians Use Google, Working with K-12 Audiences, What Librarians are Reading, and Grey Literature. Speakers were from outside our region as well as within our region, along with some RML staff.

### OUTREACH

| Number of major (≥ $15,000) projects funded in contract year: | 1 |
| Number of regional/state/local exhibits conducted by RML: | 7 |
| Number of regional/state/local exhibits conducted by subcontractors: | 22 |

### INFORMATION TECHNOLOGY AND TRANSFER:

Kelli Ham submitted a successful presentation proposal for the 2016 National Diversity in Libraries Conference (NDLC ’16), *The Structure of Accessible Content: Building a Bridge to Understanding*. The co-presenter will be Patrick Burke, Coordinator of the UCLA Office of Information Technology Disabilities and Computing Program. The conference is co-sponsored by the UCLA Library and the Association of Research Libraries, and is being held at the UCLA campus August 10-13.
As a result of her expertise with accessibility issues and Section 508 compliance, Kelli Ham was an invited speaker for a UCLA Library discussion about video captioning, audio descriptions, YouTube channels, and related considerations, held on February 17. In addition, Kelli contributed 508 expertise to the entire Network. She provided training materials and one-on-one consultations as requested by coordinators from other regions. In particular, several new coordinators from the South Central Region requested in-depth consultations for help with creating new accessible content and remediating classes inherited from prior instructors.

From November 2015 to January 2016, Marco Tamase worked on the migration of the Resource Sharing & Document Delivery section of the NN/LM national website to the Drupal platform. He also assisted in making sure all NN/LM training course pages maintained by PSR staff were migrated to Drupal. Marco continues to ensure that web pages and documents created for the website are 508 compliant. Additionally in early 2016, Marco completed archiving Adobe Connect recordings of past Midday at the Oasis and NLM Express webinars from the past several years and uploaded them to the NN/LM YouTube channel.