You can connect to the audio via telephone or through your computer. Look for the telephone icon at the bottom of your screen (see image below) and choose the connection method that is best for you.

If you chose computer, but you still can’t hear, make sure WebEx connected to the correct sound system on your computer (see image below).

If you are listening through your computer speakers, but the volume isn’t loud enough, the best solution is to use a headset. If you don’t have a headset, the next suggestion is to use a telephone.