



CHIS Learning Plan

Interim Guidance April 2021

Earn a health specialization certificate through free, online, self-paced classes from the Network of the National Library of Medicine.

NNLM.gov is undergoing exciting renovations! Due to upcoming system upgrades on nnlm.gov, your current transcript of NNLM classes will not be available after Friday, April 30th, 2021. Directions to download your transcript are included below.

Many of our classes will pause Friday, April 16 – Monday, May 17, 2021 as NNLM refreshes for a new 5-year cycle. Recordings for select CHIS classes are available on YouTube during the pause. Contact nto@utah.edu for information about obtaining continuing education credit. Stay tuned for exciting announcements!

What is CHIS?

CHIS stand for [Consumer Health Information Specialization](#), a program by the Medical Library Association (MLA). CHIS is recognition for the accomplishment of acquiring new health information skills through training about providing health information services to consumers.

NNLM provides free, online training in support of CHIS.

Why Get a CHIS?

Library workers know the value of accurate information. Enhance and expand your skills with evidence-based knowledge and resources that will make you a confident, expert provider of health information to your community. CHIS shows employers, colleagues, and the public that you are committed to offering quality consumer health information services, and to staying current with consumer health information resources, technologies, and services.

How to Earn CHIS credits

Level 1	Level 2
12 hours of approved continuing education, must cover CHIS core competencies 1-5	12 additional hours of continuing education, cannot be classes you took to earn Level 1, must cover competencies 6-8
<ol style="list-style-type: none"> 1. Know the Community 2. Know the Health Consumer 3. Knowledge of Subject Matter and Existing Resources 4. Health Information Evaluation 5. Communication and Instruction 	<ol style="list-style-type: none"> 6. Literacy and Health Literacy 7. Technology and Health 8. Ethical and Legal Issues

NNLM CHIS Grid

The table below lists all available NNLM CHIS class recordings, available on YouTube.

Course Title/Link	C1	C2	C3	C4	C5	C6	C7	C8
Activate, Collaborate and Educate: Health Outreach and Programming in Your Community (Feb 23, 2021) = 1 credit								
Caring for the Mind: Providing Mental Health Information At Your Library (March 16, 2021) = 1 credit								
DNA to Z: Direct-to-Consumer Genetic Testing (November 20, 2020) = 1 credit								
Effective Health Communication and Health Literacy (October 6, 2020) = 1 credit								
From A(ddiction) to Z(its): Teen Health Information (July 16, 2020) = 1 credit								
Getting Started with Information Outreach in Your Community (July 9, 2020) = 1 credit								
Making Sense of Numbers (January 14, 2021) = 1.5 credit								
Providing Multilingual and Multicultural Health Information (June 2, 2020) = 1 credit								
Introduction to Citizen Science / Libraries as Hubs for Citizen Science = up to 2 credits								
Rural Health Resources (Nov 2, 2020) = 1 credit								
Understanding the Opioid Crisis: Where do I begin? (October 16th, 2020) = 1 credit								

How to save your NNLM transcript

Due to upcoming system upgrades on nnlm.gov, your current transcript of NNLM classes will not be available after Friday, April 30th, 2021.

Your NNLM Class Transcript lists all NNLM classes you have registered for since December 2016. If you want to keep a copy of the classes you've taken over the past 5 years, follow these steps to download a copy:

1. Log into your nnlm.gov account (bottom right of page)
2. Scroll down to 'My Profile' (bottom right of page)
3. Click "'View Profile'
4. Print or save the webpage, or copy and paste it into an editing software of your choice.