



U.S. National Library of Medicine

*National Network of Libraries of Medicine
Evaluation Office*

Results

All of Us Partner Baseline Survey

East Adams Library District

August 7, 2019

Prepared by Susan M. Wolfe, Ph.D.
All of Us Evaluation Specialist

National Network of Libraries of Medicine (NNLM) Evaluation Office
University of Washington
Health Sciences Libraries
Seattle, WA 98195-7155
nnlmneo@uw.edu
<http://nnlm.gov/neo>

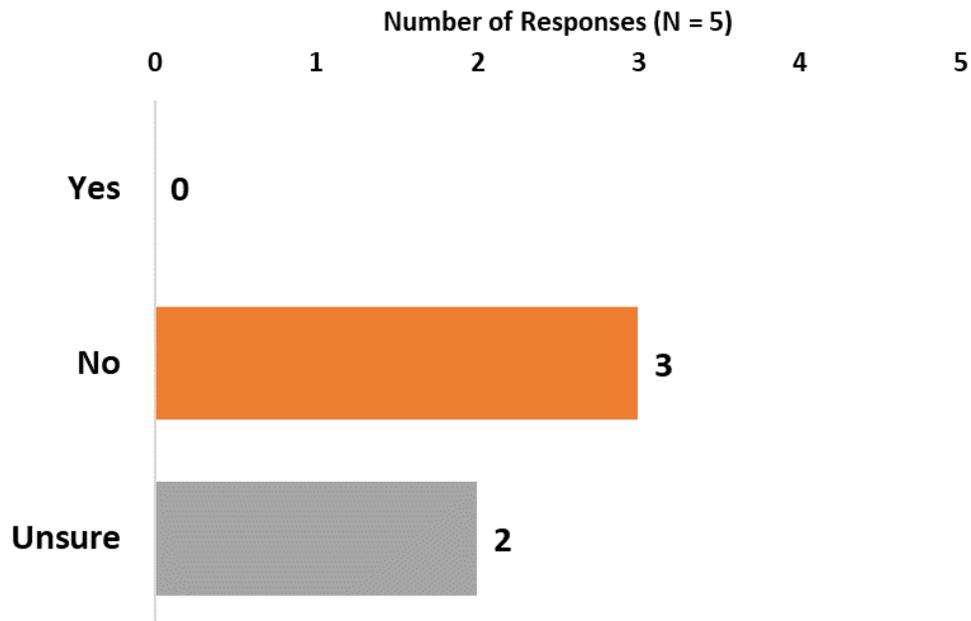
Funded by the National Library of Medicine under Contract No. UG4LM012343 with the University of Washington.

All of Us Partner Baseline Results – East Adams Library District

East Adams Library District in the State of Washington received an *All of Us* Health Literacy Outreach funding award from the NNLM Pacific Northwest Region (PNR) for a project called *Access Health at East Adams*. Five (5) individuals from the East Adams Library District who will be involved in this project responded to a baseline survey between June 19, 2019, and July 1, 2019.

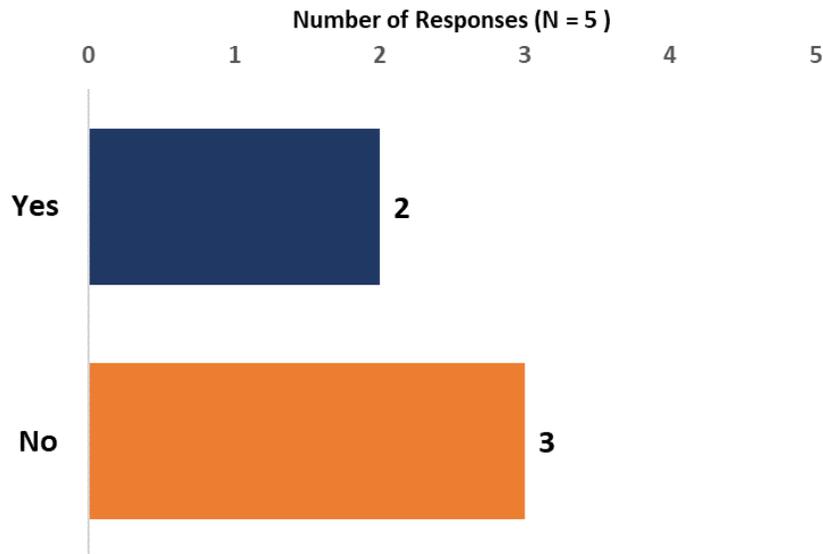
Questions one through four on this survey are the name of the library (East Adams Library District), the ZIP code (99169), the state (WA), and which region funded the project (PNR).

Survey Q5. Has your organization been engaged in any way with the National Network of Libraries of Medicine (NNLM) or any of the Regional Medical Libraries (RML) in the past?¹



¹ Question #6 asks respondents to describe all the ways their organization has engaged with NNLM or a Regional Medical Library (RML). Question #6 was omitted since there were 0 (zero) “yes” responses of knowledge of past engagement.

Survey Q7. Have you heard of or do you currently know about the *All of Us* Research program?



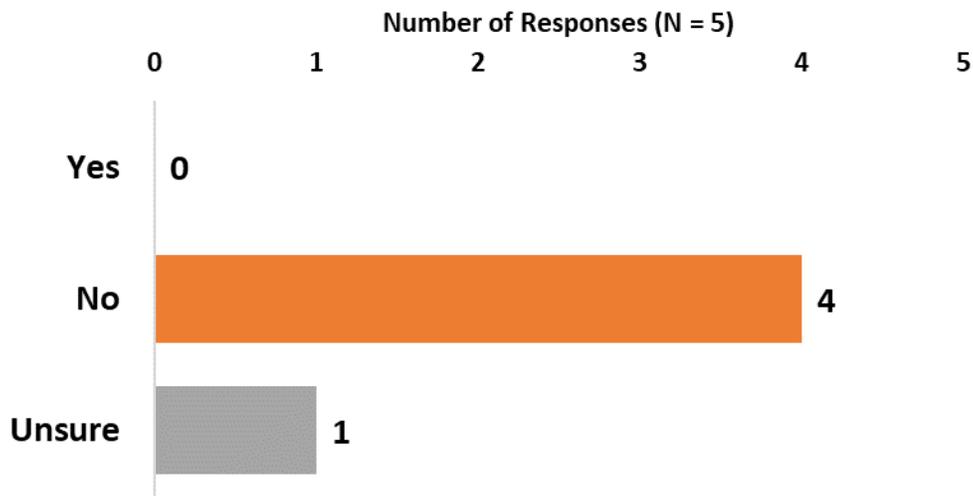
Survey Q8. What do you know about the *All of Us* Research Program?

- Overhearing coworkers' conversations about programs and ideas she has.
- You're looking to use open data health info to better diagnose health issues.
- That it is a government run large research program to collect health information from a wide range of people especially those that may have been underrepresented in the past. The findings will be used to improve overall health and medical treatment.

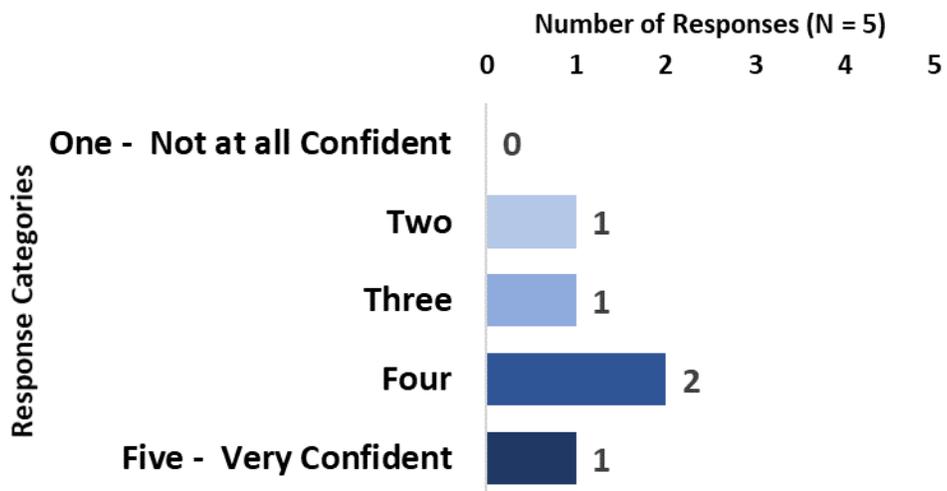
Survey Q9. How would you describe the members/staff of your organization's current knowledge about health information topics and resources?

- She is extremely knowledgeable, well spoken, and confident as the person in charge of these projects.
- Limited.
- Minor.
- One of our staff knows a lot on how to access information.
- The consumer health information staff lead is somewhat versed in health information topics and resources and working towards greater knowledge everyday through various means including but not limited to NNLM information and webinars. The rest of the staff has minimal to no knowledge about health information topics/resources.

Survey Q10. Has anyone in your organization received the Medical Library Association Community Health Information Specialist Certificate (CHIS)?²

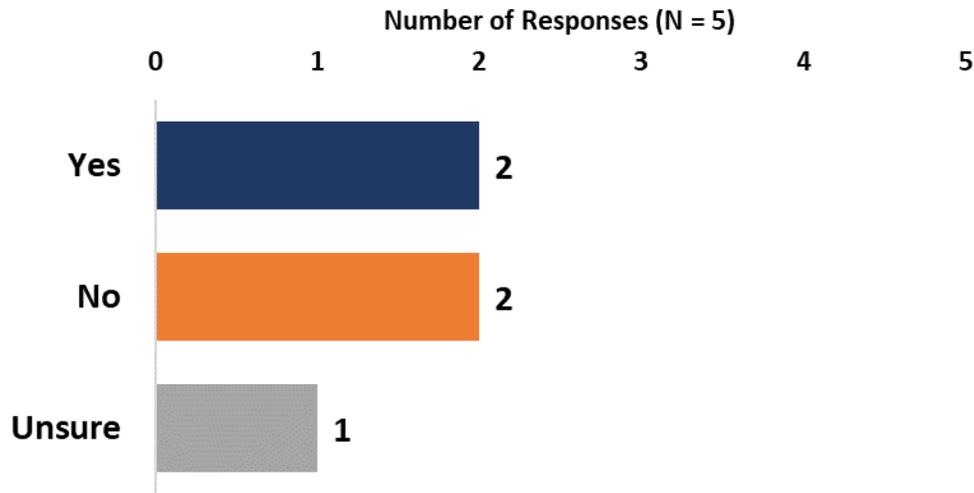


Survey Q12. On a scale from 1 to 5, how would you rate your confidence that staff at your organization can meet the community members' needs to find health information?



² Question # 11 asks how many have received this CHIS. Question #11 was omitted because there were no “yes” responses to Question #10.

Survey Q13. Does your organization currently provide community members with assistance to discover, access, and use health information?



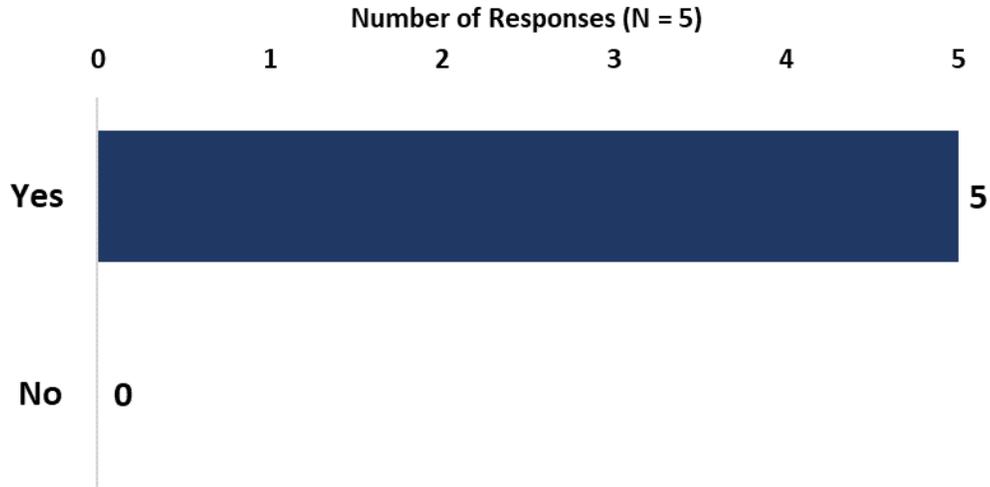
Survey Q14. If yes, please describe the types of health information assistance your organization provides.

- At the moment my coworker is the only one on staff that provides this information. She is providing to the best of her ability any resources that are available to be provided to the public.
- Information on local doctors, the hospital, what's available locally.

Survey Q15. Please describe the health information and health literacy resources your organization currently has.

- Just what my co-worker has provided through your company.
- Some health-related books in our catalog and brochures/flyers sent to us by health agencies on display by our entrance.
- We have very limited health information and health literacy resources currently. This should rapidly change as we are able to utilize the grant funding we secured through the NNLM PNR All of Us Health Literacy Award.

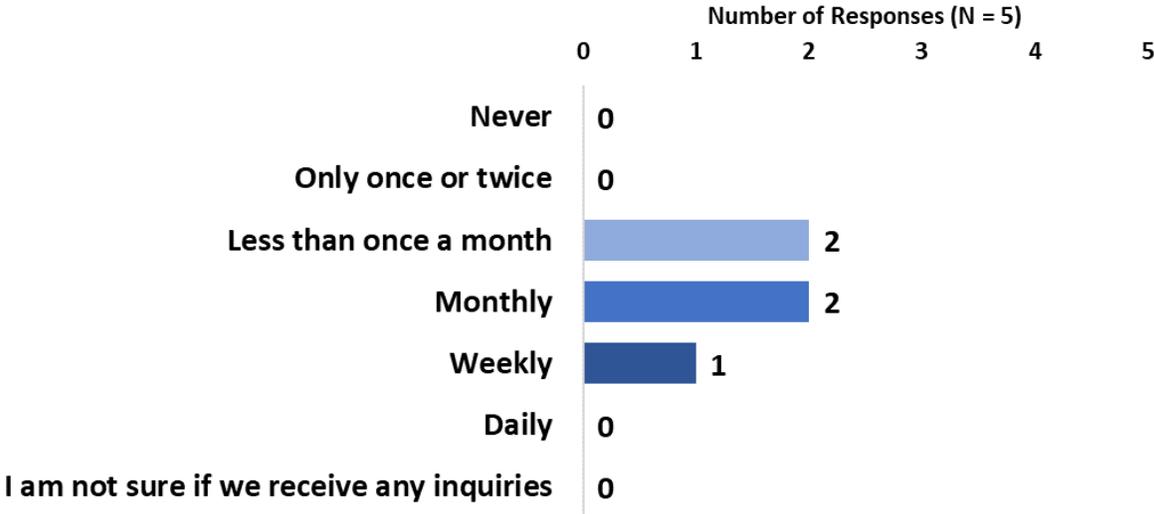
Survey Q16. Does your organization do anything to promote health literacy among the population it serves?



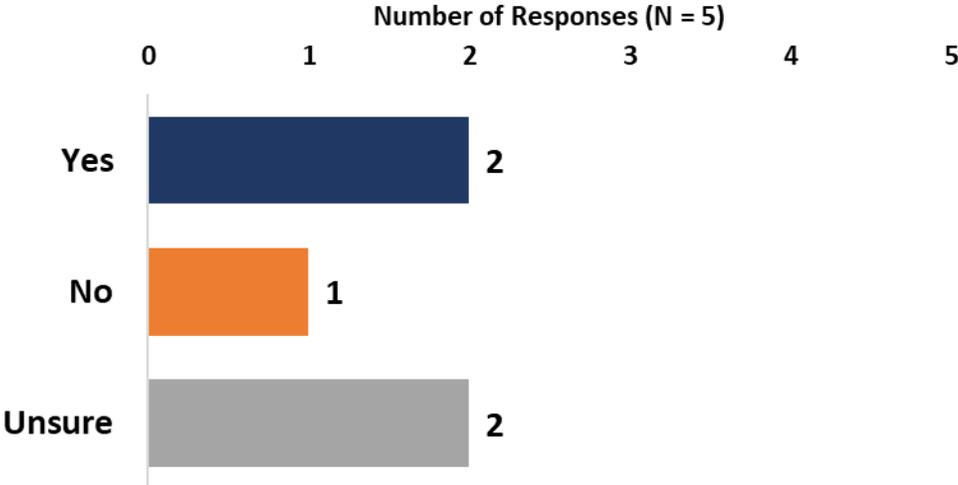
Survey Q17. If yes, what does your organization currently do to promote health literacy?

- With this grant my coworker has been providing what your organization has given her as resources.
- We just recently started a monthly health program centered around health literacy.
- One of our library assistants just got into doing stuff like this.
- Just beginning. One of our staff is having a monthly program that focuses on health literacy.
- It is very limited at this point as our grant contract was just finalized. But we currently run a health literacy program tied into one of the current month's NNLM NHO. Our offerings will expand greatly in the near future as we utilize the funds.

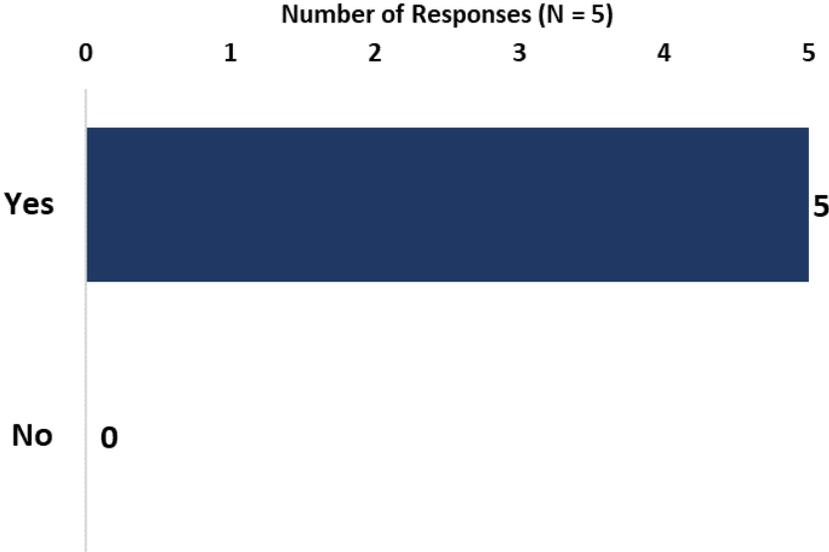
Survey Q18. About how often does your organization receive health-related inquiries or questions from visitors?



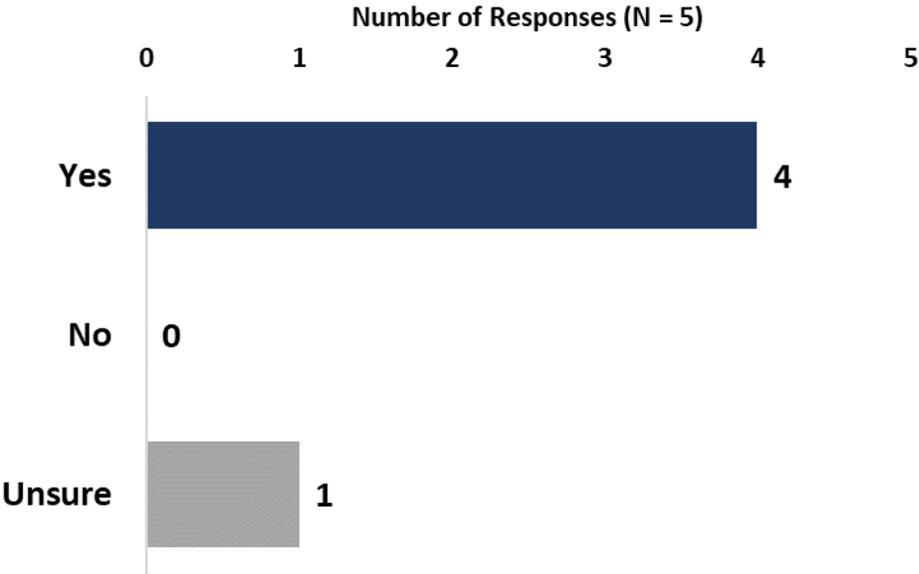
Survey Q19. Are staff able to address health-related inquiries?



Survey Q20. Do staff view answering health information questions as being part of their role?



Survey Q21. Has your organization recently had formal or informal partnerships related to providing community members with health information or improving health literacy with any community-based or health care organizations?



Survey Q22. If yes, please describe the partnership organizations, the type of relationship (formal or informal), and the purpose of the partnership.

- The most current are with your organization.
- Library director belongs to a county health coalition along with other local agencies (hospital, county health dept.) etc. to share info and resources.
- This last winter our director paired with the health district for a food drive.
- Rural East Adams Coalition for Health- REACH- Informal partner- To educate, empower, and support healthy communities in Eastern Adams County Adams County Health Department- Informal partner- Improve, protect, and promote the community's health Adams County Health Alliance- Informal Partner- Identifying health equity issues in Adams County and working towards making positive change in at least one prioritized area.

Survey Q23. What are your organization's goals for its partnership with NNLM?

- To provide as much education material and programs we can to the public.
- To improve staff knowledge of health resources, and to be seen by the public as a place to go for health information and access.
- I don't know.
- To increase our library's ability to provide health literacy information and resources to our community through the creation of a health and social services computer workstation, increasing our health/medicine/wellness collection, and staff training.