

**Minutes
Consumer Health
Regional Advisory Committee**

October 9, 2008

RAC members present:

Linda Gorman, Elizabeth (Beth) Ketterman, Mandy Meloy, Terri Ottosen, Janet Schneider, Christie Silbajoris

Absent RAC members: Nancy McKeehan, Georgia Lanford, Debbie Michaels, Rebecca Mitchell, Lance Watson, Cindy Westley

Introductions

Mandy Meloy welcomed the group and asked everyone to re-introduce themselves as we had not met for quite some time. All present provided introductions. Mandy relayed the primary purpose for the meeting; to prepare for the upcoming mid-contract site visit.

Consumer Health Program Accomplishments

Mandy began with a PowerPoint presentation created to highlight the program's major accomplishments so far in the contract period. Highlights included our classes, including distance education offerings, the first online tutorial in a series regarding funding and an introduction to the NN/LM, the health literacy toolkit, and our project with HUD's Neighborhood Networks. Two committee members, Christie and Linda, were interested in possible partnerships or collaborations with HUD. Terri agreed to send an email to them and Charima Young of Neighborhood Networks as introduction. The same two committee members were also interested in the resources in the new Veterans' Health Resources class and Terri agreed to send them class materials.

Site Visit

Mandy and Terri solicited opinions and answers to the questions posed to the committee prior to the meeting. These questions are some of the anticipated ones for the upcoming site visit so we can discuss what yet needs to be accomplished in the area of consumer health. The following is a summary of the responses:

- How has the NN/LM SE/A made a difference for you or your organization?

Responses indicated that our CE classes, online resources, funding support and personal and/or professional support are very helpful. Individual comments will be relayed to the site visit team.

- How have you as a network member provided input and feedback to the program?

Responses included providing feedback through our Regional Advisory Committee (RAC) meetings, through required reporting for funding, and formal and informal communication.

- What suggestions do you have for future NN/LM programs and services and are there any areas you think we're not covering?

Very helpful responses included more offerings on newer technologies and their application to consumer health, a type of “what’s in it for me” program for hospital librarians to communicate the benefit to their institutions for their involvement in consumer health, an online hospital librarian roundtable for discussion and networking, a dialog on global health issues and the consumer health aspect, continue to offer web conferences for hospital librarians and sending an email message of archived sessions to notify network members when a new one has been posted.

All of the committee members attending were very helpful in providing feedback and input for the upcoming site visit. Mandy and Terri thanked everyone and urged anyone with further comments to please contact the NN/LM SE/A office.