

**National Network of Libraries of Medicine
Southeastern/Atlantic Region
Quarterly Report
August 1, 2002 – October 31, 2002**

I. Network Programs

A. Resource Sharing: ILL and DOCLINE/SERHOLD/DOCUSER

Ms. Wescott answered DOCUSER, DOCLINE and EFTS questions for a number of network members and others from the region.

Impediments:

Worked with several libraries that are in arrears with others and being denied services due to “cost.” Pushed the cost question to coordinators in other regions. There is consensus that there is “cost” restlessness everywhere.

B. Membership

On October 8, Ms. Allcock and Ms. Wescott met with Jen Russell of the American Association of Public Health Schools to help answer her questions about organizing information for an electronic library.

The Association for State and Territorial Health Officers and the American Public Health Association expressed interest in NN/LM membership. The Public Health Foundation joined NN/LM.

Mr. Vogh created on the main index page of the web site a category to collect the membership information in one location and make it more available to prospective members. He placed the following documents on membership on the web site:

<http://nmlm.gov/sea/membership/meminfo.html>

<http://nmlm.gov/sea/publications/handouts/pdf/membrochure.pdf>

Ms. Yancey attended the annual meeting of the Alabama Health Librarians Association in Birmingham on September 12-13, 2002. She spoke about the electronic funds transfer system.

Ms. Wescott, Ms. Allcock, Ms. Kelly, and Mr. Vogh attended the Mid-Atlantic Chapter of the Medical Library Association conference held in Washington, DC on October 17-19, 2002.

Ms. Yancey, Mr. Prince, and Ms. Kelly attended the South Chapter of MLA meeting in Nashville, TN on October 17-20, 2002. Ms. Kelly gave the NLM update at the meeting on October 20.

Library promotion awards funded this quarter include:

University of Alabama School of Library and Information Sciences

C. Regional Advisory Council

The next meeting of the RAC will be Friday, February 28, 2003 in Baltimore. Ms. Kelly sent an email update of SE/A activities.

D. Communications

a. Newsletter

Highlights of *SEA Currents* Volume 20, Number 5 -- September/October 2002

ILL Innovations Have Presented Difficulties, But are Well Worth the Effort –Rick Wallace, ETSU

Using NLM®'s PubMed® to find Information for Allied Health Professionals –Mr Prince Allied Health Professionals; About us... Ms Wescott

Resources of and for Native American "Alternative and Allied" Health Provision and Traditions Ms Wescott

EFTS (Electronic Funds Transfer System) Increases Staff to Serve New Members,

DOCLINE® 1.4 Enhancements Help, Too Ms Wescott

Digital Articles: Requesting, Delivering, Receiving; the Numbers

Print Holding Information in LinkOut

PDF and TIFF Document Delivery Complicated by Patron Email Account Limitations

Ms Wescott had a key article on EFTS published in the latest *Network News* newsletter of the Nursing and Allied Health Resources Section of MLA.

Mr. Vogh, Ms. Wescott, and Ms. Kelly met about the redesign of *SEA Currents*. A preliminary design is to be completed in November for use in the January/February 2003 issue.

b. Web

Mr. Vogh and Ms. Becker edited all of the html and php files on the website to prepare for the transition to the new web server. They are working to standardize all of the files and then will move to archive old RFQs, *SEA Currents* and reports on to CD ROM to reduce the time spent reediting old pages with limited value.

c. Electronic Discussion Lists

Announcements to the nnlm-sea list included: NLM product updates, MEDLINEplus in Spanish release, DOCLINE 1.4 update and fair use revisited.

Mr. Vogh updates and maintains the NNLM-SEA list for the region. NNLM-SEA list had 352 subscribers in August, 350 subscribers in September and 351 subscribers in October.

Mr. Vogh updates and maintains the SEA-RAC for the use of the Regional Advisory Council, and Ms. Yancey continues to maintain the outreach coordinators electronic discussion list.

Ms. Yancey and Mr. Prince completed work on the project management discussion list. Ms. Yancey moderated the final discussion, sent out the evaluation forms, and submitted the list to the Southern Chapter professional development committee chair

d. Teleconference

Coordinators attended the monthly Outreach/Education Coordinators, consumer health and DOCLINE teleconferences held this quarter.

Staff attended the September 30 teleconference with the National Outreach Mapping Center concerning data collection, on October 1 concerning NCBI training and on October 28 concerning public health practitioner resources and services provided by NN/LM.

e. Other

Mr. Prince answered LinkOut and PubMed questions for a number of network members and others from the region.

Ms. Yancey participated in panel discussion on medical librarianship at the 5th National Conference of African American Librarians on August 14.

E. Grants

Ms. Allcock sent one copy of a successful grant application to a librarian interested in the current RFP.

Wrote letters of support for East Tennessee State University Quillen College of Medicine Library and Consumers Unions NLM grant proposals.

F. Evaluation and Feedback

Thank you from the Medicare Medicaid DOCLINE member in Woodlawn, MD, MDUITF, Centers for Medicare and Medicaid Services.

“Thank you very much for your effort and support in helping to get the materials ready for Dr. Rubin to review. It was a concerted effort which resulted in finding 28 of 37 articles from the CAG request and another 10 of 12 from the CMS library staff. The remaining CAG request may be filled before we FedEx tomorrow. We also included 8 articles from a previous review, several abstracts and several other articles from OVID.

The amount of effort done in a very short timeframe is much appreciated and should bring us some fruitful results. Thanks for all your help. Joyce E.”

Compliment for SERHOLD from Brenda Dowd, GAUMCR, Mercer University School of Medicine. “We've just completed a "de-selection" project, and I've been updating my holdings on SERHOLD. It's very easy and I really like the report that I can print out for our customers in the library. I've saved it as a Word document and added as a link on our Intranet page as well.

Thanks for a great service!

II. Outreach

A. Outreach to Health Professionals

Ms. Allcock sent two requestors MEDLINEplus promotional materials for upcoming classes and exhibits

Ms. Wescott attended the Association of State and Territorial Health Officers conference held in Nashville, TN September 10-13, 2002 and made several contacts which have resulted in one new and three more potential affiliate members.

Loansome DOC referrals: 147

We received approval to fund the following health professional projects:

University of Tennessee Health Science Center -

The Library will deliver instruction to develop intermediate and advanced computer literacy skills for the healthcare personnel at the Christ Community Health Service (CCHS.) CCHS has 60 health care personnel that work at 3 clinics in medically underserved and health professional shortage areas in Memphis. The computer skills will enable staff to locate and evaluate quality health information on the world-wide-web. The project will run from December 1, 2002 – November 31, 2003.

Wake Forest University - Northwest AHEC

The Northwest AHEC will collaborate with the Winston-Salem State University, a Historically Black University, Family Nurse Practitioner Program to integrate the use of “hand held” technology into the educational process and to instill life-long information management skills. The AHEC will provide training on informational databases, use of the personal digital assistants and e-log tracking/reporting software, provide outreach visits and library services including document delivery to the faculty and students of WSSU, and purchase a subscription to the AHEC digital library for use by project participants. The project will run from January 1, 2003-December 31, 2002.

Ongoing subcontracts:

University of Florida

The August-October quarterly report is appended.

Vanderbilt University – Public Health Power Information User

The August-October quarterly report is appended.

University of Maryland, Baltimore – Health Outreach to Faith Communities through a Parish Nurse Program

<http://www.parishnursing.umaryland.edu/>

The August-October quarterly report is appended.

B. Consumer Health Services

We answered calls from many potential proposers about our request for proposal for electronic access to health information projects. The deadline for receipt of proposals was October 1, 2003. Fourteen proposals were received in response. Technical review committees will meet in Chicago on November 14 to rate and review each proposal.

Ms. Kelly demonstrated MEDLINEplus at four focus groups in Atlanta, GA in support of the NLM and American College of Physicians Information RX project. She also made a presentation to the project advisory board meeting while there.

We received approval to fund the following consumer and faith-based projects:

Medical College of South Carolina

MUSC will promote library health information resources by partnering with community health advisors, community events organizers and other community leaders. With their partners, MUSC will identify at least three dozen citizens for story telling and interviews that will be developed into health profiles/narratives. They will link state and national health information resources to the local community through the developed personal health narratives. Narratives will be available on the web and in print format. The project will run from October 1, 2002 – March 31, 2004.

University of Tennessee Health Sciences Center

The University of Tennessee Health Science Center Library in partnership with the health ministry of the Golden Gate Full Gospel Baptist Church and Memphis Healthy churches and African American Pastors' Consortium will provide four, three-hour long courses on diabetes, HIV/AIDS, hypertension and oral health to the health ministers and congregants. Each course will have a one-hour presentation by a health professional and a two-hour, hands-on class on finding reliable health information on the topic. Congregants also will gain knowledge about libraries in Memphis that provide public-access computers for searching, search tips and techniques to increase their effectiveness in searching for health care information and increase their knowledge of trusted sources of health information on their particular disease. The project will run from October 1, 2002 - September 30, 2003.

University of Alabama Birmingham – Healthy Spirit Jefferson County

The University of Alabama – Birmingham will collaborate with the Health Infonet of Jefferson County, the Jefferson County Health Department and selected local churches and community centers to address and eliminate some of the barriers encountered by middle-aged and elderly African American men in accessing accurate, up-to-date health information on the Internet. They will purchase computers, printers and fax machines to be placed in selected churches and provide training on health information access techniques and workshops on health issues. The project will run from October 1, 2002 – March 31, 2004.

Three Rivers AHEC

The Three Rivers AHEC will work with five Critical Access Hospitals in rural Georgia on the eHEALTH C.A.R.E. (Communities Accessing Resources Electronically) project.

They will develop a web presence for local residents and potential patients. The web sites will promote the hospital and its services and access to health information and community health services available in the rural counties served by the hospitals. They will train the health professionals at the hospitals and local county health departments as well as county librarians and health consumers to locate quality health information on the world-wide-web. The project will run from October 1, 2002 – September 30, 2003.

George Washington University

PARTNERS III continues the work of the two previous projects. GWU will provide learning opportunities for staff and patients at previously participating clinics and three additional ones. They will improve the capacity of the clinics to use health resources by tailoring resources and classes to specific clinic specialties, such as HIV/AIDS information to AIDS clinics. Also, they will make available credible, usable resources for use by health professionals and patients. The project will run from October 1, 2002 – September 30, 2003.

Professional Associates

Professional Associates will engage key community partners in an effort to assist targeted youth in adopting and promoting health lifestyles to reduce their risks of developing diabetes. Also, they will help young people gain the research, presentation and advocacy skills necessary to take the lead in educating their peers about type 2 diabetes. This effort will result in a Youthbuilders Corp or peer educators and a summit that will provide an opportunity to celebrate project accomplishments and showcase presentation, information and research skills learned. The project will run from September 30, 2002 – July 31, 2003.

Impediments:

Mr. Vogh corresponded with Ms. Hochstien at the NNO about the need for smaller graphics for MEDLINEplus and Clinicaltrials.gov to use on the NN/LM and regional sites. This issue should be addressed by the NNO and advice given to the regions on what we should use and what locations these items should have to improve our ability to promote NLM products and services.

Subcontracts:

East Tennessee State University – Consumer Health Information Service

<http://qcom.etsu.edu/medlib/consumer>

The August-October quarterly report is appended.

George Washington University- PARTNERS for Consumer Health III

<http://www.gwumc.edu/partners/index.htm>

The August-October quarterly report is appended.

University of Virginia – Partnership for Cancer Information

The August-October quarterly report is appended.

Ms. Allcock and Ms. Kelly made a site visit to Big Stone Gap, VA to see the new Mountain Laurel Cancer Center on August 27-28.

University of North Carolina – Chapel Hill – North Carolina Health Information Online

<http://www.nchealthinfo.org>

The August-October quarterly report is appended.

University of Virginia – Promotoras Project

The August-October quarterly report is appended.

C. Training

a. NLM Systems

08/6/2002 – PubMed Lunch and Learn – Agency for Health Research Quality – Rockville, MD – 16 attendees

08/9/2002 – NLM Systems Update – Tampa Bay Medical Library Network – Orlando, FL – 16 attendees

9/5/2002 – Hazardous Substances Databank – Mississippi Public Health Association Meeting – Biloxi, MS – 36 attendees

09/12/2002 – Introduction to PubMed – National Tai Chi Organization – Baltimore, MD – 2 attendees

09/24/2002 – PubMed Lunch and Learn – Agency for Health Research Quality – Rockville, MD – 9 attendees

09/26/2002 – Introduction to PubMed – Eastern Shore AHEC – Salisbury, MD - 9 attendees

10/04/2002 – PubMed – American School Health Association meeting – Charlotte NC – 4 attendees

10/17/2002 - Keeping Up with NLM's PubMed- Nashville, TN/Southern Chapter 6 attendees

10/31/2002 – Keeping Up with NLM's PubMed -- Health Sciences & Human Services Library University of Maryland Baltimore – Baltimore, MD – 12 attendees

Other:

08/16/2002 – Consumer Health Information – Morristown, TN – 14 attendees

08/26/2002 - Consumer Health Information -West Palm Beach, Florida – 42 attendees

b. Technology

08/9/2002 - Super Searcher - Tampa Bay Medical Library Network Orlando, FL – 22 attendees

08/21/2002 – PDA - National Cancer Institute at Fredrick Scientific Library, Fredrick, MD – 7 attendees

09/14/2002 - PDA - Sacred Heart Hospital, Pensacola, FL – 12 attendees

09/13/2002 - PDA - Sacred Heart Hospital, Pensacola, FL – 13 attendees

09/16/2002 - PDA - Western Maryland AHEC, Cumberland, MD – 13 attendees
09/17/2002 - PDA – Hospital, Somerset, PA** - 16 attendees
10/7/2002 – PDA - Preston Medical Library University of Tennessee Knoxville
Knoxville, TN – 13 attendees
10/8/2002 - PDA - Preston Medical Library University of Tennessee Knoxville
Knoxville, TN – 12 attendees
10/9/2002 – PDA - Preston Medical Library University of Tennessee Knoxville
Knoxville, TN – 16 attendees
10/17/2002 – Portable Digital Assistants: Your Mobile Future – Southern Chapter of the
Medical Library Association – Nashville, TN – 15 attendees
10/29/2002 – PDA - National Library Of Medicine - Bethesda, MD – 9 attendees

Training award reports are appended:

02/16/2002 - University of Tennessee Health Sciences Center, Memphis, TN – 16
attendees
02/22/2002 – Vanderbilt University – Geriatric Research and Education Center,
Nashville, TN – 18 attendees

D. Exhibits

08/3-5/2002 - American Association of Nurse Anesthetists, Orlando, FL, with assistance
from Mr. Richard Mercer of Orlando Regional Hospital
08/14-15/2002 - 5th National Conference of African American Librarians, Ft. Lauderdale,
FL with assistance from Ms. Green, from University of Tennessee Health Sciences
Center, Memphis
09/4-6/2002 - Mississippi Public Health Association meeting, Biloxi, MS
09/8-7/2002 - Black Family Reunion, Washington, DC
09/10-11/2002 – National Hospice and Palliative Care Organization, Washington, DC
09/19-22/2002 - Southern Women’s Show in Charlotte, NC, with assistance from
volunteers from Presbyterian Hospital in Charlotte, NC
09/22-24/2002 - South Atlantic Regional Conference of the Special Libraries
Association, Asheville, NC
10/3-4/2002 - American School Health Association Meeting, Charlotte, NC
10/17/2002 – Mid-Atlantic Chapter of MLA, Washington, DC
10/18-10/19/2002 - Southern Chapter of MLA, Nashville, TN
10/23-24/2002 – Maryland Nurses Association, Linthicum, MD
10/24-25/2002 – South Carolina Library Association/Southeastern Library Association
Joint Conference, Charleston, SC
10/24/2002 - Mississippi Nurses Association, Biloxi, MS
10/9-10/2002 - Senior Expo, Timonium MD, with assistance from Tillie Horak and Linda
Gorman from Johns Hopkins Bayview Medical Center
10/28-29/2002 - National 4H conference, Norfolk Virginia, with assistance from Eastern
Virginia Medical School librarians Ruth M. Smith and Sean Bilby

Exhibit reports from the following awardees are appended:

Georgia Nurses Association, 10/9-12 in Augusta (Mercer University)
Georgia Rural Health Association, 10/16-18 in St. Simon's (Mercer University)

E. Technology Awareness

Mr. Vogh began working with Mr. Paul Petroski at the University of Maryland, Baltimore and Mr. Scott Garrison at the University of North Carolina at Chapel Hill to test videoconferencing using the IP protocol over Internet2. The test was very successful. The RML would benefit from having access in the library to the hardware needed for teaching classes remotely. This would be a great way to expand our outreach and would allow us to do more timely classes to multiple sites without incurring the cost of the travel.

Mr. Vogh consulted with Sacred Heart Hospital, Pensacola, FL about their PDA program, HIPAA security concerns related to PDAs and NLM's current grant programs.

Mr. Vogh started a project to lend Infrared hardware to libraries. Each library will report on what uses they found for the devices in a short article for *SEA Currents*. Currently four libraries are participating in the six-month trial.

Mr. Vogh did a technology consultation at the Peston Medical Library in Knoxville, TN on Ariel, public workstation security and other related technology issues.

Work on the regional Ariel project has begun. Mr. Vogh investigated scanner and software requirements. An application and Memorandum of Understanding is under development at the end of the quarter.

Reports from technology conferences are appended:

University of South Alabama cybercafe at the Medical Association of the State of Alabama meeting

University of Maryland PDA fair held October 8, 2002

F. Library Improvement

Pungo District Hospital

The August-October quarterly report is appended.

University of South Alabama Knollwood Hospital

The proposed project with the Knollwood Hospital is on indefinite hold due to construction issues.

G. Connections

No significant activities to report.

III. Staffing

Ms. Allcock, assisted by network member Ms. Robin Meckley, initiated journal clubs on training. There were more than 60 people interested, and so seven groups were formed.

Ms. Allcock and Mr. Prince attended TOXNET training on August 13.

Mr. Vogh attended the PHP conference in San Francisco, CA in October 2002. This was a very valuable experience for both the opportunity to attend the sessions, but also to have informal meetings with Mr. Michael Carr from MC and Michael Miller from PSR. This conference would be a very valuable meeting time for the web team leads to meet and discuss policy and issues that arise between the meeting in May and the next meeting as the PHP conference fell six months after that meeting.

Mr. Vogh reviewed proposals for proposed technology fairs in the SCR region.

Mr. Vogh met with Eve-Marie Lacroix and Joyce Backus from NLM about a MEDLINEplus product for the PDA platform. He forwarded considerable information to them on products and services that are currently available on PDAs to supplement their knowledge.

Ms. Kelly chaired the MAC Executive Board meeting in Charlottesville, VA on September 10 and attended the MAC Strategic Planning Task Force in Richmond, VA on September 9. Mr. Prince also attended the MAC board meeting also. Ms. Kelly completed her term as chair of the Mid-Atlantic Chapter of MLA this month. She will be past chair for a year and responsible for bylaws changes and the nominating committee. Ms. Kelly attended the MLA 2004 Program Committee meeting in DC on October 27-28. She is co-chair of the Local Arrangements Committee for the meeting.

Ms. Kelly was a member of the team that made a site visit to the Region 7 RML at UCLA.

The SE/A staff with the assistance of Ms. Weise and Ms. Tooley hosted the NLM Associate Fellows on October 29. Staff provided information on their job responsibilities and answered questions about the RML, Ms. Weise provided information about the library, and Ms. Tooley provided a tour and information about building the library.