

National Network of Libraries of Medicine
Southeastern/Atlantic Region
Annual Report
May 1, 2002 – April 30, 2003 – Year 02

I. Network Programs

A. Resource Sharing: ILL and DOCLINE/SERHOLD/DOCUSER

Ms. Wescott and Ms. Peyton managed the DOCLINE activities in the Region. There are currently 659 DOCLINE members. During the year, 24 DOCLINE applications were sent resulting in the addition of 18 new participants; 7 codes were deactivated, 17 were reinstated, and 3 libraries closed. Ms. Wescott monitored DOCLINE reports and contacted libraries with high non-receipt statistics and those that fell below the 75% fill rate norm.

Ms. Wescott provided four DOCLINE classes in the region to 103 participants. Classes were held at the Wake AHEC, Raleigh, NC; Maryland Inter Library Loan Network, Frederick, MD; Association of American Medical Colleges, Washington, DC; and Atlanta Health Sciences Library Consortium, Atlanta, GA.

The RML supported three ILL lending projects in the region-MACLend with 66 libraries from NC, MD, VA, WV, and DC; SEND with 78 libraries in AL, FL, GA, MS, PR, SC, TN, and VI and Freeshare with 113 Region 2 members.

The Electronic Funds Transfer System was promoted in the Region this year. Ms. Wescott designed a new SE/A tri-fold brochure promoting EFTS in the region and distributed it throughout the region. As a member of “Getting the Most Out of DOCLINE” panel discussion at the Georgia Health Sciences Library Association meeting in Savannah GA, Ms. Wescott provided an Electronic Funds Transfer System (EFTS) update. 22 Network members are currently participating in EFTS.

There are 513 libraries participating in SERHOLD. Instructions on inputting and updating records into the SERHOLD database is included as part of the DOCLINE class.

Ms. Wescott, Ms. Peyton, MS. Yancey and Ms. Becker participated in an evaluation of the new DOCUSER interface this year.

Impediments/Feedback:

We have had at least four requests from resources libraries who need/want to raise their interlibrary loan fees to at least \$12. The RAC recommended a fee of \$15 at its annual meeting this year. There is pressure on many of our resource libraries to recover more accurately their costs of providing this service.

B. Membership

We continue to use various methods to recruit new members to the Region. We attended state meetings of health information professionals, exhibited at state library association meetings, and refer potential members to our membership brochure with application on our website:

<http://nmlm.gov/sea/membership/membrochure.pdf>

Currently, there are 598 full and 405 affiliate Network members in the SE/A Region. Ms. Wescott has worked with Network members to update their DOCUSER records.

Thirty (30) academic health sciences libraries signed agreements to serve as resource libraries in the NN/LM SE/A for the current five-year contract.

SE/A staff attended various information professional meetings including: Richmond Health Information Group, Tidewater Health Sciences Librarians, Alabama Health Librarians Association, Atlanta Health Sciences Consortium, District of Columbia Health Sciences Library Association, Maryland Area Health Sciences Librarians, Georgia Health Sciences Library Association, Georgia Interactive Network, Tampa Bay Medical Library Network, Tennessee Library Association Meeting, Association of Memphis Area Librarians and the Tennessee Health Sciences Libraries Association.

SE/A staff visited Network member libraries including: Wake AHEC, Raleigh, NC; Medical Sciences Campus Library at the University of Puerto Rico; Agency for Health Research Quality; Rowland Medical Library at the University of Mississippi Medical Center; National Cancer Institute, Frederick, MD; University of Florida; University of Tennessee Health Sciences Center; Mountain Area Health Education Center; University of North Carolina, Chapel Hill School of Library Sciences; Kent County Public Library; Eastern Shore AHEC; Johns Hopkins University; G.A. Carmichael Health Center, Canton, MS; Western Maryland AHEC; University of Alabama, School of Library and Information Sciences; Eastern Shore Hospital Center; Memorial Hospital, Martinsville VA; Barry University; Florida A and M University; Sacred Heart Hospital, Pensacola, FL; University of Tennessee Medical Center, Knoxville, TN; Wellmont Health System; and Alcorn State University.

The SE/A staff with the assistance of Ms. Weise and Ms. Tooley hosted the NLM Associate Fellows on October 29, 2002. Staff provided information on their job responsibilities and answered questions about the RML, Ms. Weise provided information about the library, and Ms. Tooley provided a tour and information about building the library.

As part of our Network programs, we put out a call for applications from SE/A network members to promote health sciences librarianship in the Region. The purpose of this program is to promote health sciences librarianship to ensure that qualified health science librarians will be available to fill vacant positions at Network member institutions. The potential audience may include current or potential MLS library school students, public or academic librarians, or health

professionals joining our profession. Network members or library schools can apply for up to \$500 for each project.

We approved funding for the following library promotion projects this year:

University of Alabama School of Library and Information Sciences

University of South Alabama for a panel at the Alabama Library Association meeting (was subsequently cancelled as they were unable to get on the program at the Alabama Library Association meeting.)

C. Regional Advisory Council

The Regional Advisory Council held its annual meeting on Friday, February 28, 2003. The resource library directors attended the morning session of the meeting to discuss GoLocal projects, ILL issues, and challenges faced in the Region. Ms. Kelly gave an NN/LM update and Martha Fishel from NLM presented information on NLM initiatives. Ms. Wescott designed a new SE/A tri-fold brochure promoting EFTS in the region and distributed it at the meeting.

Agenda and minutes of the meeting are available at:

<http://nmlm.gov/sea/aboutus/rac/2003/agenda.html>

<http://nmlm.gov/sea/aboutus/rac/2003/minutes.html>

A RAC electronic discussion group was promoted to enhance communications with the council.

It was used throughout the year to update and inform the council and to elicit feedback on issues and questions about the Region.

D. Communications

The SE/A continued to use a combination of personal contact, print and electronic means to communicate with Network members. We published six issues of the electronic regional newsletter SEA Currents. Two regional electronic discussion lists were used to communicate with Network members and RAC members. The nmlm-sea list, open to all Network members, has 334 subscribers. Mr. Vogh worked with the NN/LM web team throughout the year to maintain our presence on the NN/LM web site.

A web redesign is underway. We had a new logo designed, archived old files and expect that the new site will premiere in early July 2003. We will develop state resource pages slowly over the course of the next contract year.

Staff participated in teleconferences with the NLM and NN/LM staffs as scheduled. Also Ms. Allcock participated in the consumer health coordinators teleconferences; Ms. Yancey, Mr. Prince and Ms. Allcock in the outreach coordinators teleconferences; Ms. Wescott in the DOCLINE coordinator teleconferences and Mr. Vogh in the webteam and National Outreach Mapping Center teleconferences.

Ms. Yancey maintained the NN/LM outreach listproc. Current membership is 33. Ms. Wescott managed the Maryland Area Health Sciences Library list.

Ms. Kelly, Ms. Weise, Ms. Wescott, Mr. Vogh, Ms. Allcock, Mr. Prince and Ms. Yancey attended the RML directors meeting in Dallas, TX on May 17. Ms. Kelly and Ms. Weise attended the RML directors meeting at the New York Academy of Medicine on February 6 and 7, 2003.

Mr. Prince and Ms. Yancey facilitated a journal club on project management. They completed work on the discussion list, sent out the evaluation forms, and submitted the list to the Southern Chapter professional development committee chair.

Ms. Allcock collaborated with Robin Meckley of the National Cancer Institute at Frederick on a journal club on library training that began in September. There were more than 60 people interested, and seven groups were formed.

Ms. Wescott, with Joanne Jahr and Julie Kwan of Regions 1 and 7, has arranged to write a semi-annual column for the MLA Hospital Libraries Section newsletter on DOCLINE, DOCUSER, and EFTS. Ms. Wescott had a key article on EFTS published in the Network News newsletter of the Nursing and Allied Health Resources Section of MLA. She also had published articles about extending membership to public and special libraries in South Carolina in the April 2003 issue of the electronic journal, "News from the South Carolina Library Association," available at <http://www.scla.org/docs/newsletters.html>

Mr. Prince answered LinkOut and PubMed questions for a number of Network members and others from the region. He sent messages to the nlm-sea list concerning updates and changes to NLM databases throughout the year.

A redesigned electronic SEA Currents appeared with the January/February 2003 issue.

Mr. Prince arranged for receipt of Public Health Grand Rounds teleconferences at HS/HSL:

Wired Communities at HS/HSL on January 31, 2003
HIPAA on March 28, 2003

The RML and HS/HSL hosted an NLM site visit on February 27, 2003. Ms. Weise and Ms. Tooley of HS/HSL and Malinda Orlin Vice President for Academic Affairs spent time with the team discussing administrative issues. The RML staff gave a presentation on its program, answering specific questions about its programs. Network members were part of a discussion with the team in the afternoon. A web form was developed for Network members to comment on services and unmet needs. Comments were shared with the site team. Ms. Kelly, with assistance from Robin Klein HS/HSL Electronic Resources Librarian, completed the answers to

NLM's site visit. We await the team's report.

E. Grants

We assisted Network members with grant questions and referred callers to the NIH grant application on the web. We informed members of available grants and deadlines in the newsletter, at updates and on the nnlm-sea list. We received several requests from potential applicants for copies of funded Internet Access to Digital Libraries. We secured copies of two success grants to distribute to potential grantees.

Ms. Wescott reviewed HIV/AIDS proposals for NLM's Specialized Information Services.

We wrote letters of support for several Network members applying for NLM grants.

Ms. Yancey taught PubMed and MEDLINEplus courses at G.A. Carmichael Health Center in Canton, MS in support of their Internet Access to Digital Libraries grant.

F. Evaluation and Feedback

Feedback from Network members, health professionals and the Regional Advisory Council was provided throughout the year to the NNO on electronic mail and in quarterly reports.

A request for quotation was issued to host and facilitate state planning teams. Two state planning team applications were received and approved for funding:
MUSC and University of South Carolina
Mercer School of Medicine Library, Morehouse School of Medicine Library, Emory University, and Medical College of Georgia

II. Outreach

A. Outreach to Health Professionals

There are 346 Network libraries providing Loansome Doc services in the Region. 437 Loansome Doc referrals were made this year.

Ms. Becker completed a data entry project for National Outreach Mapping Center.

In January, staff attended training by the National Online Mapping Center (NOMC) on using the new outreach activity form. We sent summaries of all projects that are currently active to the NOMC for inclusion in the new activities database. We also tested and sent comments on the new Outreach and Consumer Health System developed by NLM.

We funded two new health professionals' subcontracts in year 02:

University of Tennessee Health Science Center – Healthy Connections for Community Health Center Project

The Library will deliver instruction to develop intermediate and advanced computer literacy skills for the healthcare personnel at the Christ Community Health Service (CCHS.) CCHS has 60 health care personnel that work at 3 clinics in medically underserved and health professional shortage areas in Memphis. The computer skills will enable staff to locate and evaluate quality health information on the world-wide-web. The project will run from December 1, 2002 – November 31, 2003.

Wake Forest University - Northwest AHEC – Hand-held Technology Project

The Northwest AHEC will collaborate with the Winston-Salem State University, a Historically Black University, Family Nurse Practitioner Program to integrate the use of “hand held” technology into the educational process and to instill life-long information management skills. The AHEC will provide training on informational databases, use of the personal digital assistants and e-log tracking/reporting software, provide outreach visits and library services including document delivery to the faculty and students of WSSU, and purchase a subscription to the AHEC digital library for use by project participants. The project will run from January 1, 2003-December 31, 2002.

Continuing subcontracts include:

University of Florida – Improving Information Skills for Florida Public Health Professionals
The project runs from July 1, 2001 – June 30, 2003. See Appendix A for tabular statistical report.

University of Maryland, Baltimore – Health Outreach to Faith Communities through a Parish Nurse Program

The project runs from June 1, 2001 – June 30, 2003. See Appendix B for tabular statistical report.

Projects completed this year include:

Vanderbilt University – Public Health Power Information User (PIU)
The project ran from March 1, 2002 - November 30, 2002.

B. Consumer Health Services

Site visits made on behalf of outreach projects included: East Tennessee State University and the University of Virginia at Wise.

We promoted a request for proposal for electronic access to health information projects. The deadline for receipt of proposals was October 1, 2003. Fourteen proposals were received in response. Technical review committees met in Chicago on November 14, 2002 to rate and

review each proposal. Questions about the proposals and summaries of the reviews were prepared and sent to NLM for review in December and to bidders for responses. Eight projects were funded.

Ms. Kelly demonstrated MEDLINEplus at four focus groups in Atlanta, GA in support of the NLM and American College of Physicians Information RX project. She also made a presentation to the project advisory board. Ms. Kelly attended the NLM/American College of Physicians press conference in Atlanta on the Information RX pilot project on March 18, 2003. Ms. Yancey assisted NLM with getting names and addresses of Network members, public librarians, health consumers and more for the press conference invitee list.

We funded 16 new consumer health subcontracts in year 02:

University of Virginia – Promotoras Project

Will work with 45 identified Promotoras, lay health promoters, in the Blue Ridge AHEC region of Virginia to provide classes beginning with an introduction to computers and ending with searching for quality health information resources. Promotoras will gain skills in accessing Spanish language health education and promotion resources on the Web and learn to filter quality health information. A web site will be developed to aggregate and facilitate easy access by the Promotoras to Spanish language and low literacy materials. UVA will place computer equipment and Internet services for use of the Promotoras at two churches serving migrant populations and a computer at the Massanutten Regional Library, a public library that serves the Hispanic population. The project will run from July 1, 2002 – September 30, 2003.

Medical College of South Carolina – Health Narratives Project

MUSC will promote library health information resources by partnering with community health advisors, community events organizers and other community leaders. With their partners, MUSC will identify at least three dozen citizens for story telling and interviews that will be developed into health profiles/narratives. They will link state and national health information resources to the local community through the developed personal health narratives. Narratives will be available on the web and in print format. The project will run from September 30, 2002 – March 31, 2004.

University of Tennessee Health Sciences Center – Faith-based Project

The University of Tennessee Health Science Center Library in partnership with the health ministry of the Golden Gate Full Gospel Baptist Church and Memphis Healthy churches and African American Pastors' Consortium will provide four, three-hour long courses on diabetes, HIV/AIDS, hypertension and oral health to the health ministers and congregants. Each course will have a one-hour presentation by a health professional and a two-hour, hands-on class on finding reliable health information on the topic. Congregants also will gain knowledge about libraries in Memphis that provide public-access computers for searching, search tips and techniques to increase their effectiveness in searching for health care information and increase their knowledge of trusted sources of health information on their particular disease. The project will run from March 1, 2003 –February 24, 2004.

Three Rivers AHEC

The Three Rivers AHEC will work with five Critical Access Hospitals in rural Georgia on the eHEALTH C.A.R.E. (Communities Accessing Resources Electronically) project. They will develop a web presence for local residents and potential patients. The web sites will promote the hospital and its services and access to health information and community health services available in the rural counties served by the hospitals. They will train the health professionals at the hospitals and local county health departments as well as county librarians and health consumers to locate quality health information on the world-wide-web. The project will run from October 1, 2002 – September 30, 2003.

University of Alabama Birmingham – Healthy Spirit Jefferson County

The University of Alabama – Birmingham will collaborate with the Health Infonet of Jefferson County, the Jefferson County Health Department and selected local churches and community centers to address and eliminate some of the barriers encountered by middle-aged and elderly African American men in accessing accurate, up-to-date health information on the Internet. They will purchase computers, printers and fax machines to be placed in selected churches and provide training on health information access techniques and workshops on health issues. The project will run from October 1, 2002 – March 31, 2004.

George Washington University – PARTNERS III

PARTNERS III continues the work of two previous projects. GWU will provide learning opportunities for staff and patients at previously participating clinics and three additional ones. They will improve the capacity of the clinics to use health resources by tailoring resources and classes to specific clinic specialties, such as HIV/AIDS information to AIDS clinics. Also, they will make available credible, usable resources for use by health professionals and patients. The project will run from September 30, 2002 – September 30, 2003. See Appendix E for tabular statistical report.

Professional Associates _ Youthbuilders Corps Project

Professional Associates will engage key community partners in an effort to assist targeted youth in adopting and promoting health lifestyles to reduce their risks of developing diabetes. Also, they will help young people gain the research, presentation and advocacy skills necessary to take the lead in educating their peers about type 2 diabetes. This effort will result in a Youthbuilders Corp or peer educators and a summit that will provide an opportunity to celebrate project accomplishments and showcase presentation, information and research skills learned. The project will run from September 30, 2002 – July 31, 2003.

Mountain Area Health Education Center (MAHEC) MAHEC will collaborate with regional community colleges and university librarians in the 16 county region of rural western North Carolina, to improve access to electronic health information for the region's healthcare students, the future healthcare providers. The MAHEC will train healthcare program college and university students, faculty and librarians in the use of PubMed, MEDLINEplus.gov, NC Health

Info and NC Live, as well as, provide Loansome Doc services for graduate level program participants. The project will run from March 1, 2003 – August 31, 2004.

Public Health Foundation – Expanded Website Project

PHF, a national organization that connects public health professionals with information, proposes to migrate its current website to a hosting service with better functionality, establishing more detailed utilization tracking and developing a full site search capability. The current website is a valuable resource for the public health community and the general public. This migration would ensure a better interface that would improve access to information for users. The project runs from March 1, 2003 – August 31, 2004.

Shady Grove Adventist Hospital – Bedside Information Project

Proposes to provide a customized education Oncology Unit web site and a PC touch screen tablet computer accessible at the patient bedside. They will provide educational opportunities via computer that will enable patients and family members to access health information web sites through a convenient, easy to use format; encourage meaningful discussions between patients and the health care team about their cancer, treatment and more, and enhance a “family friendly” oncology unit culture by utilizing the Patient Advisory Group (PAG) members to assist and instruct patients and their families on how to access online health information. The project runs from March 1, 2003 – August 31, 2004.

University of South Florida School of Library and Information Science – Seniors Project

Proposes to research the information seeking skills of seniors. The project will directly teach seniors to gather medical information independently, train public librarians to teach seniors about medical searching and begin to gather information about the medical information needs and medical information seeking behavior of senior citizens. The Polk County Library Cooperative, Lakeland Public Library and Day Treatment Program of Peach River Center in central Florida will partner for the project. The project runs from June 1, 2003 – October 31, 2004.

University of Tennessee Health Sciences Center -WebHealth for Seniors Project

Will partner the Health Sciences Library of the, the Medical Library of the Department of Veterans Affairs Medical Center – Memphis, and the Medical and Cancer Resource Center of St. Francis Hospital with three senior centers in Memphis. Small group training sessions at the centers, as well as demonstrations at St. Francis Hospital, will introduce seniors to the vast array of health information on the Internet and enable them to identify accurate and credible resources. Equipment will be provided to the Centers for seniors’ use. The project will run from March 1, 2003 – February 28, 2004.

University of Virginia Claude Moore Health Sciences Library

Through its outreach program at Wise Virginia, proposes to extend access to current electronic cancer information resources from the Mountain Laurel Cancer Center to public libraries in Lee, Scott, Wise and Dickenson counties and the city of Norton in southwestern Virginia. In addition to cancer information, training will be provided to public library staffs and their patrons on more

general health information. There will be easy access to health information from quality-filtered resources through a web page developed and linked to the UVA Health Sciences Library Outreach page. The project will run from March 1, 2003 – February 28, 2004.

Virginia College of Osteopathic Medicine – Health Literacy Project

Plans to increase access to health information and improve health literacy for underserved regions in Appalachia. A partnership formed between the College, the Montgomery Floyd Regional Libraries and the Blacksburg Electronic Village (BEV) will facilitate training in the access of health information via computer for consumers and healthcare providers within Montgomery and Floyd counties and southwest Virginia. This project will support improved decision making in the areas of consumer health, public health, health education and professional development by increasing both knowledge and utilization of library resources via the Internet. The project runs from March 1, 2003 – February 28, 2004.

Western Maryland Area Health Education – Western Maryland Infohealth II

With their partner, the Consortium for Health Information Libraries Outreach (CHIL_Out), the AHEC will ensure that health professionals, their patients and the general public of western Maryland are connected to the health information resources they need to make informed health decisions. They will provide training sessions to the targeted groups to increase search and evaluation skills, redevelop the existing Western Maryland Infohealth website into an interactive database driven website for ease of use, and increase awareness and knowledge of NLM resources and services. The project will run from March 1, 2003 – February 28, 2004.

Roanoke City Public Libraries – Consumer Health Project

Will provide training and access to online health information for the citizens of Roanoke. The main branch will add two networked workstations to enhance access for patrons. They will establish partnerships with local community agencies to advertise the availability of resources and the training planned for minority, elderly, and low and moderate-income individuals. The project will run from March 1, 2003 - February 28, 2004.

Continuing projects include:

East Tennessee State University – Consumer Health Information Service

<http://qcom.etsu.edu/medlib/consumer>

The project runs from July 1, 2001 – December 31, 2003. See Appendix G for tabular statistical report.

University of Virginia – Partnership for Cancer Information

<http://www.mountainlaurelcancer.org>

The contract runs from July 1 2001 – June 30, 2003. See Appendix H for tabular statistical report.

University of North Carolina – Chapel Hill – North Carolina Health Information Online
<http://www.nchealthinfo.org>

The project was renewed and will run from January 1, 2002 – February 28, 2004. See Appendix I for tabular statistical report.

Completed projects include:

George Washington University- PARTNERS for Consumer Health II

<http://www.gwumc.edu/partners/index.htm>

The proposal ran from August 1, 2001 through July 31, 2002.

C. Training

SE/A staff provided 96 training sessions in the Region to 1531 participants. Session content included 15 PubMed activities, 11 MEDLINEplus activities, 8 ClinicalTrials.gov activities, 2 TOXNET activities, 47 technology activities and 7 non-technology activities. See Appendix J for more detail.

The total number of training sessions in the Region was 391. Session content 31 PubMed activities, 165 MEDLINEplus activities, 13 ClinicalTrials.gov activities, 3 NLM Gateway activities, 2 TOXNET activities, 269 technology and 105 non-technology activities. See Appendix K for more detail.

Ms. Wescott completed the Medical Library Association course application for both a four-hour and a six-hour CE course: Easy to Read Health and Wellness Material for Consumers: recognizing it, finding it, writing it, rewriting it. The class was approved for both CE units.

Ms. Yancey conducted demonstrations of NLM products at physician meetings at Jupiter Medical Center and the University of Miami on April 15, 2003. This was done in cooperation the Office of Legislative Policy, Office of the Director at NIH.

Mr. Prince taught a teleconference-based LinkOut class on March 20, 2003. Participants suggested that the class be divided into two 1-hour conference calls. The class was submitted to MLA and received 2 hours of credit. Seven NN/LM coordinators have signed on as instructors, including Ms Wescott. Mr. Prince and Ms Wescott will be presenting the class at state meetings and once or twice a month via teleconference until interest in the class wanes.

Mr. Prince renewed the 4-hour “Keeping Up with NLM’s PubMed,” adding 6 and 8 hour versions of the class.

Mr. Prince is working to expand his “Collection Development for Consumer Health Librarians” to a 4-hour hands-on class. The class has been a 2-hour lecture course.

Mr. Prince is working with other NN/LM coordinators to put together a 4-hour Advanced PubMed class.

As part of our outreach program, we put out a call for applications from SE/A network members to provide NLM system, Internet training or technology-related classes in the Region. The purpose of this program is to improve health professionals’, librarians’ and the public’s skills in accessing electronic health information. The sessions may be hands-on practice or demonstrations if facilities are not available. SE/A Network members can apply for up to \$500 for each session. Funding does not cover course development costs.

We approved the following training awards:

Southern Chapter of MLA – 2 courses for fall meeting

Sheri Hester, ORISE, to teach toxicology classes at East Tennessee State University

Training Awards Completed:

02/16/2002 - PubMed MEDLINE Workshop – University of Tennessee Health Science Center, Memphis, TN – 16 attendees

02/16/2002 - University of Tennessee Health Sciences Center, Memphis, TN – 16 attendees

02/22/2002 – Vanderbilt University – Geriatric Research and Education Center, Nashville, TN – 18 attendees

D. Exhibits

We exhibited, and assisted at exhibits, at the following state and national meetings of health professionals:

National Teaching Institute of the American Association of Critical Care Nurses, Atlanta, GA; American Urological Association, Orlando, FL; American Society of Health Systems Pharmacists Annual Meeting, Baltimore, MD; National Association of School Nurses - Orlando, FL; American Veterinary Association meeting, Nashville, TN; Hispanic Nurses Association Meeting, Miami Beach, FL; Georgia Association of School Nurses, Savannah, GA; School Health Interdisciplinary Program, Ellicott City, MD; American Association of Nurse Anesthetists, Orlando, FL; Mississippi Public Health Association meeting, Biloxi, MS; National Hospice and Palliative Care Organization, Washington, DC; American School Health Association Meeting, Charlotte, NC; Maryland Nurses Association, Linthicum, MD; Mississippi Nurses Association, Biloxi, MS; West Virginia Nurses Association, Morgantown, WV; International Mobile Health Association Meeting, Memphis TN; South Carolina Nurses Association, Columbia, SC; Tennessee Rural Health Association, Gatlinburg, TN; Patient Education Conference, Ft. Lauderdale, FL; Mr. Vogh and Mr. Prince assisted at the Radiological Society of North America (RSNA) meeting in Chicago, IL; and National Hispanic Medical

Association, Washington, DC.

We exhibited at the following meetings of health consumers: SALUD Conference, Athens GA; Black Family Reunion, Washington, DC; Southern Women's Show in Charlotte, NC; Senior Expo, Timonium MD; National 4H conference, Norfolk VA; ASPIRA: Technology Tools, San Juan, PR; and Unity 2003, Biloxi, MS.

We exhibited at the following meetings of information professionals: Maryland Library Association, Ocean City, MD; assisted at the American Library Association, Atlanta, GA; Fifth National Conference of African American Librarians, Ft. Lauderdale, FL; South Atlantic Regional Conference of the Special Libraries Association, Asheville, NC; Mid-Atlantic Chapter of MLA, Washington, DC; Southern Chapter of MLA, Nashville, TN; South Carolina Library Association/Southeastern Library Association Joint Conference, Charleston, SC; Sociedad de Bibliotecarios de Puerto Rico, San Juan, PR; and Georgia Health Science Library Association, Savannah, GA.

As part of our outreach program, we put out a call for applications from SE/A network members to exhibit at state or regional meetings of health professionals, library associations, or health consumers. Exhibiting enables Network members to promote access to electronic health information needed to make informed health decisions. At the same time, it allows the exhibitor to meet its local clients and to promote its services along with those of other Network member libraries. SE/A Network members can apply for up to \$2,000 for each exhibit.

We approved the following exhibit awards:

Mercer University Medical School Library - Medical Association of Georgia

Mercer University Medical School Library - Georgia Hospital Association Convention

Mercer University Medical School Library - Georgia Rural health Association

Mercer University Medical School Library - Georgia Nurses Association

University of South Carolina School of Medicine Library – South Carolina Council for Exceptional Children Annual Conference, February 21, 2003

University of South Alabama for the Alabama Library Association Meeting in Mobile on April 2-3, 2003

Medical University of South Carolina for the SC Medical Association meeting and Scientific Assembly – April 24-26, 2003

University of Mississippi for the Second Annual Minority Health Fair, Jackson, MS, April 26, 2003

Mercer University for the Georgia School Nurses Association meeting, Savannah, GA July 17-19, 2003

University of South Alabama – Medical Association of the State of Alabama meeting, Destin, FL June 26-29, 2003

East Tennessee State University – Tennessee Rural Health Association, Gatlinburg, TN November 17-19, 2003

University of Virginia – Virginia Academy of Family Physicians Meeting, Williamsburg Virginia, July 17-20, 2003

Final reports were received for the following exhibits done by Network members and subcontractors:

Georgia Nurses Association, October 9-12, 2002 in Augusta, GA (Mercer University)
Georgia Rural Health Association, October 16-18, 2002 in St. Simon's, GA (Mercer University)
Georgia Hospital Association, January 13-15, 2003 in Atlanta, Georgia (Mercer University)
University of South Carolina, South Carolina Council for Exceptional Children, February 21, 2003 in Hilton Head, South Carolina.

Volunteers at this year's exhibits included:

Ms. Viera of University of Tennessee, Knoxville; Brenda Green of the University of Tennessee Health Sciences Center, Memphis; Tillie Horak and Linda Gorman from Johns Hopkins Bayview Medical Center; Ruth M. Smith and Sean Bilby of Eastern Virginia Medical School; Richard Mercer of Orlando Regional Hospital; Margaret Cobb from Forsyth Medical Center, Winston-Salem NC; Darlene Byrd from Presbyterian Hospital, Matthews NC and Mary Wallace Berry from Presbyterian Healthcare in Charlotte, NC.

Presentations at meetings included:

Ms. Kelly gave a presentation at the SALUD Conference in Athens GA on NLM's outreach services and funding opportunities to the Hispanic community on July 30, 2003
Ms. Yancey participated in panel discussion on medical librarianship at the Fifth National Conference of African American Librarians on August 14, 2002
Ms. Kelly gave a presentation on NLM databases as part of an NIH panel at the ASPIRA meeting in San Juan PR on December 9, 2002

Classes were provided at the following: two Introduction to PubMed classes at the American Association of Critical Care Nurses meeting; Introduction to PubMed at the American Urological Association meeting; Hazardous Substances Databank at the Mississippi Public Health Association meeting; Introduction to PubMed at the American School Health Association meeting; and Health Resources/ Internet at the Florida State Medical Association meeting.

Ms. Yancey submitted a list of a potential national shows for 2003-2004 to the Network Office.

Ms. Yancey continued working on the exhibit manual with Kay Denney from Region 7 and Susan Whitson from Region 4.

E. Technology Awareness

Mr. Vogh sent "Of Interest..." messages to the nnlm-sea list throughout the year. Topics covered health care, technology, Internet issues and announcements.

Mr. Vogh started a project to lend Infrared hardware to libraries. Each library will report on what uses they found for the devices in a short article for SEA Currents. Four libraries participated in the six-month trials.

Technology consultations included:

Peston Medical Library in Knoxville, TN on Ariel, public workstation security and other related technology issues

Sacred Heart Hospital, Pensacola, FL about their PDA program, HIPAA security concerns related to PDAs, and NLM's current grant programs

Wellmont Health System to discuss and answer questions about Ariel.

We sent an invitation, sample MOU and an application to participate in an electronic document delivery project to the chairs of the Memphis area and Tampa Bay area consortia. Memphis libraries will be using Ariel while Tampa libraries will be using Adobe Acrobat. Each will report the benefits and deficits of each method for a SEA Currents article.

As part of our outreach program, we put out a call for applications from SE/A network members to promote the use of information technology to improve access to health information, introduce new technology, or introduce new uses of old technology for health professionals or health consumers. A \$5,000 maximum funding limit was made available to requestors for programs or cybercafes.

We approved funding for three technology awareness conferences:

University of South Alabama – cybercafe at the Medical Association of the State of Alabama annual meeting

University of Maryland PDA fair

Flagler Hospital, St. Augustine, FL

Final reports were received from the three institutions.

F. Library Improvement

Two library improvement projects that run from June 1, 2002 – April 30, 2003 were funded – University of South Alabama's Knollwood Hospital and Eastern Area Health Education Center for the Pungo District Hospital. A third project was funded with the Eastern Area Health Education Center for the Outer Banks Hospital that will run from October 1, 2002 – September 30, 2003. Memorandum of Understandings were received and signed for the projects. The Knollwood project is on hold pending construction of the site. See Appendix L for tabular statistical report for Pungo District Hospital Project.

G. Connections

Connections were supported through our subcontracting efforts.

III. Staffing

Current staff includes:

Director - Frieda Weise

Executive Director - Janice Kelly

Outreach Coordinator - Toni Yancey

Outreach Coordinator – J. Dale Prince

Network Access Coordinator - Beth Wescott

Consumer Health Outreach Coordinator - Jana Allcock Liebermann

Technology Coordinator - Bryan Vogh

IT Support Assistant - Colette Becker

Secretary - Evelyn Peyton

Secretary - Mary Ruth Collins