

ANNIVERSARY REFLECTIONS

by *Phyllis S. Mirsky, Associate Director*
PSRMLS (1971-1979)

ARIZONA

CALIFORNIA

HAWAII

NEVADA

PACIFIC BASIN

A special anniversary, like a thirtieth, serves not only as a milestone in the evolution of an organization, but also as a good spot from which to look back at where we were and note how far we've come.

It is fascinating to review some of the documents and publications produced by the Pacific Southwest Regional Medical Library Service (PSRMLS) during its early years. One of the most influential was the *Manual for Librarians in Small Hospitals*, co-authored by Lois Ann Colaianni and myself.

The following excerpts from the 1970 first edition reflect the flavor of the time as well as the challenges facing those of us who worked with hospital personnel to introduce library services to health professionals.

REFERENCE SERVICES

“A medical library, along with being the source for books and journals, may also provide other services for its staff. When a doctor comes to a library, he may frequently be interested in finding the answer to a specific question rather than wanting to consult a particular book or journal. At other times, he might want to locate books and articles

about a specific subject. In both instances, the librarian can assist in obtaining the desired information.”

ORGANIZATION AND ADMINISTRATION

“The library...should function only as a library...the librarian should have a desk and area in which to perform her task.”

CATALOGING AND CATALOG CARDS

“...B. The basic catalog card is prepared by typing...information onto a 3x5 card using the following format....”

INTERLIBRARY LOANS (ILL)

“If one of your patrons requests an item not available in your library, either you or he can fill out a form you can have specially prepared for this purpose.... In order to complete the form, you must decide from which library to request the item. To do this most efficiently, you should become familiar with the medical libraries in your community and get to know both the librarian and the collection.”

(Anniversary continued on page 3)

Latitudes

In This Issue



Anniversary Reflections	1
Happy 30 th Anniversary to the Internet and Update... ..	2
More on Y2K - Will it Work?	3
E-Resources Symposium at San Jose	4
LinkOut: PubMed Links to Web Holdings	5
Congratulations... ♦ 1999 SERHOLD	5
It's Coming ♦ California Digital Library (CDL)	6
Accessing HIV/AIDS Info ♦ About Our Libraries	6
STOP	6
National Guideline Clearinghouse Web Site Goes Live	7

March/April 1999

volume 8, no. 2

NLM Technical Bulletin Table of Contents	8
NLM Classification, 5 th Edition	8
Perpetual Transition ♦ SERLINE File Update	9
RTECS Access ♦ New Alternative	9
Updated PubMed and Internet Grateful Med	10
New Hours...for DOCLINE!	10
E-Resources: Electronic# Exasperating! Essential?	11
PSRML Sunday Forum	11
Upcoming Events	12
TAKE A LOOK!	12

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Medical Library (PSRML)**



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If you are a network member and have email access, please contact the Listserv Manager to subscribe to the RMLRG-7 Listserv.

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Happy 30th Anniversary to the Internet and Update on the Internet Connectivity Support Program

by Judy Consales

This year marks the thirtieth anniversary of the Internet along with the thirtieth birthday of PSRML. UCLA was the location of the first node in the ARPANet (Advanced Research Project Agency Network) project, which was established as a means of supporting communication for researchers across the country. At first, the network was only used by ARPA-funded researchers, but eventually use extended to all scientists and to large corporations such as IBM and Hewlett-Packard. Finally in 1993, the World Wide Web opened up, making access to the Internet faster and easier. All at once, the Internet became a topic of general conversation; newspaper, radio, and television advertisements began to include addresses for Web sites. The integration of the Internet into the work habits of NN/LM network members followed this same pattern. In the early 1990s, the Internet was just beginning to gain popularity and now, it's a routine part of everyday work life for most.

The September/October 1998 issue of *Latitudes* contains an article introducing the PSRML Internet Connectivity Support Program (ICSP), which was established to provide funding for equipment and Internet Service Provider costs; and consulting and support services to small hospital libraries without Internet access. To date, eight network members have taken advantage of the program with three additional sites awaiting administrative approval. Current ICSP sites include: Washington

Medical Center, Culver City, CA; Colorado River Medical Center, Needles, CA; Fallbrook Hospital District, Fallbrook, CA; Alhambra Hospital, Alhambra, CA; Brea Community Hospital, Brea, CA; East Los Angeles Doctors Hospital, Los Angeles, CA; Tri-City Regional Medical Center, Hawaiian Gardens, CA; and Anaheim General Hospital, Anaheim, CA. From the group of 61 Network hospital libraries which constituted the target group following the NLM survey conducted in the summer of 1997, 41% of the libraries identified as not having Internet access are now connected to the Internet or have closed. (19 connected-6 closed). NLM's goal is to reach 100% connectivity for all NN/LM hospital libraries within the next two years. There is a growing urgency for Internet connectivity as NLM's MEDLINE and DOCLINE move to Web-only access.

Visiting the libraries involved in the ICSP has been a *deja vu*-type of experience because of my first job at PSRML in 1979, when I worked in Consulting and Training Services. Many of the small hospitals which utilized our consulting services during that time are those without Internet access today. These institutions are located in rural areas or in large urban centers; they have small, sometimes out-of-date collections, and contract for the services of a professional librarian on an irregular basis. In the past six months, I've spoken at continuing medical education lectures attended by fifty health care professionals at big medical centers,

(Happy 30th continued on page 3)

(Happy 30th continued from page 2)

as well as doing demos for one or two medical staff office personnel at small hospitals to promote the ICSP. Everyone seems to find something about the Internet that captures their interest. Regardless of whether it is locating the most recent information about hepatitis A (go to PubMed and search hepatitis A; <http://www.ncbi.nlm.nih.gov/PubMed/>) or finding Web sites selling beanie babies (go to Altavista and enter "beanie babies" in the search box; <http://altavista.digital.com>), there's always some type of lure to get people involved and interested. One of the most enticing demos has been the Yahoo map site which offers point to point driving directions. Everyone immediately wants to type in their home address and see how it is mapped. (<http://maps.yahoo.com/py/maps.py>) With physician audiences, the Docfinder Web site (<http://www.docboard.org/>) is a hit because anyone with Web access can view how a particular physician entry and credentials appear, in addition to malpractice judgments or arbitration awards. Currently, in our Region, only Arizona and California physicians are included. When a demo was recently conducted at a hospital in the Los Angeles area, a physician was not pleased to discover his home address listed in the address field of the record.

If your library or information center is not yet connected to the Internet, contact Judy Consales (800-338-7657) for more information about the Internet Connectivity Support Program. ✪

(Anniversary continued from page 1)

Note the gender assigned to the doctor in the first paragraph and to the librarian in the second! It was assumed that physicians were male and librarians were female. Although the balance has shifted for physicians, it remains pretty much the same for librarians. How well I recall the struggle we had trying to get hospitals to dedicate space for the library that wasn't in the **doctor's** lounges. Medical staff had a hard time imagining that female nurses and other health professionals would actually want to use a medical library!

Ah, the catalog card. How specific we were about what to put on it and where exactly the information should appear. Could we have envisioned a time when a computer would be in every library and the users wouldn't even have to go to the library to access information? Not likely, since we were dealing at that time with batch processing for MEDLARS searches that were shipped back to the National Library of Medicine to be run against very large (physically) computers whose computing power now is surpassed by many desktop computers across the country.

Yet, we were only a year away from MEDLINE's predecessor, AIM-TWX, and the revolution that would change how libraries provided information resources and services. By the time NLM began providing direct access for health professionals to its databases, the revolution had not only taken hold but had taken over. The importance of having an on-site reference collection has diminished as more and more resources are available electronically.

The RML had as its impetus the need to provide information for health professionals; at its core was interlibrary loan. The 1970 *Manual* discusses the forms to use and the process for identifying possible lending libraries. Could we foresee an

automated system in which all members of the National Network of Medical Libraries would have their holdings in machine readable form, and which would manage the traffic and distribution of ILL requests?

How has an institution such as the RML been able to remain in the forefront of these changes and not only keep up with developments but also lead the Region's health sciences libraries in incorporating changes into their service programs? The answer is as clear to me now as it was then. It is people. I was fortunate to have superb colleagues during those years, many of whom have gone on to leadership positions in the profession. A few names will serve to make my case: Alison Bunting, Gail Yokote, JoAnn Boorkman, Linda Grix, Bob Bellanti, Michael Homan, Betsey Beamish. Their successors at PSRML continue to be dedicated to their mission and to work closely with their constituents to provide the highest quality of service.

On this occasion of the thirtieth year for the PSRML, I send my warm wishes and regards for another thirty years of success and accomplishment.

Editor's note: Phyllis Mirsky is currently the Interim University Librarian at UC, San Diego ✪

More on Y2K - Will it Work?

Another Web site of interest has surfaced since the Y2K summary article in the November/December 1998 *Latitudes*. **Will It Work?** (www.willitwork.com) is a source of Y2K compliance statement contact information for laboratory equipment, computer hardware and software, medical devices, and more. The search engine links to corporate Web sites for products, Year 2000 compliance Web sites, if available, and Y2K news and links.

E-Resources Symposium at San Jose

by Beryl Glitz

The symposium, E-Resources: Electronic# Exasperating! Essential?, organized by PSRML staff as part of the 1999 Joint Meeting of the Northern California and Nevada Medical Library Group (NCNMLG) and the Medical Library Group of Southern California (MLGSCA), attracted over 170 people. Speakers and panelists provided insight into this important topic, in response to the concerns and questions raised by hospital librarians in the region during focus groups held last summer. Audiotapes of many of the presentations are available for loan from the PSRML office (see page 11 for details). Powerpoint presentations and notes from the speakers have been mounted on the PSRML Web site, along with a complete listing of all the issues raised by the focus groups, and the suggestion and solutions which were expressed by those groups and during the symposium (see page 12 for details).

Saturday's Program: In the introductory session, "Providing E-Resources: Where Are We Now?", Karen Butter, Acting Director of the Library and Center for Knowledge Management, University of California, San Francisco, provided a broad overview of the major issues regarding the provision of electronic resources in health sciences libraries. She addressed the issues of scientific communication, intellectual property, economics, access and distribution of digital publications and looked at some initiatives that may have significant future impact.

The first panel, "Providing E-Resources: Inside/Out", presented views from hospital librarians, representing a variety of library settings. Speakers included, Michael Kronenfeld, Maricopa Integrated Health System (filling in for Jeanette McCray, University of Arizona, Tucson, AZ); Marilyn Schwartz, Naval Medical Center, San Diego, CA, and Lucy Thomas, Cottage Hospital, Santa Barbara, CA. Each

speaker focused on the issues, and some of the solutions they had developed as a librarian in a statewide consortium (AZHIN), a library within a group of related libraries (Military), and a library within a single institution (Cottage Hospital).

The afternoon began with a second panel, "Providing E-Resources: Outside/In" where speakers addressed the issues of providing, using, or supporting e-resources in the hospital environment from their own perspectives: approving the funding for the service, providing the infrastructure to distribute the service, providing the contents, and using the service. Panelists included, Susan Murphy, CEO, Santa Clara Valley Medical Center, San Jose, CA; John Hummel, Information Systems Director, Sutter Health, Sacramento, CA; Allan Bell, Ovid Technologies, Murphy, UT; and an end-user, Dr. Robert Duvoisin, from Mercy Medical Center Redding, CA.

The final panel, "Providing E-Resources: What's Down the Road?", brought together representatives from some of the major organizations in health sciences librarianship who addressed, in a question-and-answer session, some of the big issues that will face health sciences libraries in the future. Members of the panel included, Betsy Humphreys from the National Library of Medicine, Bethesda, MD, Jacque Doyle, President of the Medical Library Association, from Samaritan Health System, Phoenix, AZ, and Alison Bunting, PSRML director, from the University of California, Los Angeles, Biomedical Library.

The symposium ended with an open forum. "Where Do We Go From Here?", moderated by Rachael Anderson, director, Health Sciences Library, University of Arizona, and Tom Rindfleisch, director, Lane Library, Stanford University. With speakers from the symposium available to

provide responses and answers, attendees raised a number of issues and provided suggestions for future actions by the various groups and organizations represented.

Next Steps: Following the symposium, a group of twenty-one people gathered together on Sunday morning, at the invitation of PSRML, to study the suggestions and concerns expressed at the symposium and those which had been raised during the focus group discussions. Individuals representing the RML, NLM, MLA and its three regional chapters [NCNMLG, MLGSCA, and the Hawaii Pacific Chapter (HPCMLA)], Resource Libraries and Primary Access Libraries, were all present for this half-day strategy session. The group as a whole first identified the main concerns expressed during Saturday's meeting, and selected eight issues to explore:

- Business/organizational skill building: we need to develop or investigate existing classes which teach basic business and organizational skills for librarians to help them work more effectively in their institutions.
- Our profession and our roles: We need to shift our thinking from seeing the library as a physical entity, to seeing librarians as knowledge-based individuals with a key role in the organization. We need to portray the challenges of the profession in a positive way in order to recruit the talent needed.
- Group licensing: we need a prototype, a way of sharing license agreements.
- User education and support: we need to better understand what users want and develop ways to assist them in dealing with e-resources.
- Collaboration: we need to collaborate more, including working with other types of libraries, on a local level.

(E-Resources continued on page 5)

(E-Resources continued from page 4)

- E-resources place in future libraries: we need to spend time developing a vision of the hospital library ten years from now and determine strategically where e-resources fit.
- Need for data: Data collection can help support licensing and purchasing negotiations.

Participants then broke into small groups, each taking two issues, and identifying for each: what steps need to be taken; who the key stakeholders are; who needs to be involved in any actions taken; and what time-frame is needed for each action. The small groups will be reviewing these outcomes, and deciding who will take responsibility for each action identified. PSRML will continue to facilitate the process of bringing these ideas to fruition, and will provide periodic updates on this work. A list of the Sunday participants is included on page 11 in this issue of the newsletter. Please feel free to contact them, or any of the PSRML staff, if you have suggestions or questions about this project.

We very much appreciate all the time and efforts of our speakers and those who participated in the Sunday meeting. We look forward to working further with them, and together developing practical ways to help our regional libraries cope with those exasperating but essential electronic resources. ☺

LinkOut: PubMed Links to Web Holdings

by Claire Hamasu

Librarians have often suggested during training sessions that PubMed should provide links to local holdings. The PubMed developers are proposing an electronic solution to this suggestion with LinkOut. This feature will allow PubMed users to link to their library's electronic journals or to document delivery providers. The library or provider

would provide NCBI with a list of holdings and appropriate URL's for the articles. Details on how to describe both holdings and the institutions providing them are available at www.ncbi.nlm.nih.gov/PubMed/linkout.html.

When LinkOut is activated, PubMed users will have access to an alphabetical list of document providers that will include a description and contact information. Document providers include libraries, publishers, and aggregators. Users will select a provider and whenever an article available from the provider is retrieved, a hot link button will appear, similar to the button that currently links users to full-text articles.

Librarians should take the time to review this proposal and verify that the procedure described would allow their end-users access to local electronic resources. Questions and comments are welcome and should be sent to the Pubmed developers at pubmed@ncbi.nlm.nih.gov. ☺

Congratulations...

...to Dorie Kalinich, Librarian at University Medical Center Medical Library in Las Vegas, first recipient of the PSRML Library Professional Development Award, which enabled her to attend the 1999 Joint Meeting of NCNMLG/MLGSCA. Dorie is new to this side of the Mississippi and new to her responsibilities as a solo hospital librarian. She used the award to meet and network with colleagues in the Region, to attend the E-Resources symposium, and to attend the Nursing Information Access CE course. She is developing an Internet-accessible journal collection for her hospital and clinics as part of an overall "electronic library service". Dorie will be sharing her experiences of the Meeting and information about some of her current library projects in a future issue of *Latitudes*.

Library Professional Development Award money is still available for NN/LM member librarians in our Region! If you have a specific goal in mind for

your library, and want to develop skills and knowledge in using technology for health information access and delivery, you may be eligible for funding. The application process is simple. For details and an application click on the link <Professional Development Award> at <http://www.nlm.nih.gov/psr/ph/funding.html>. ☺

1999 SERHOLD Updating Deadline: April 24, 1999

It's that time (again)!!!

This year, NLM has requested that all updates to serials holdings records in SERHOLD be completed by **4/24/99** because of NLM's anticipated mid-year migration to the Web-based SERHOLD system. If you **HAVE NOT** updated your holdings records since July 1998, you can download an **ACCURATE** list of your library's SERHOLD records from the Region 6 FTP Web site at: <http://www.nlm.nih.gov/nlm/docdel/ftp.select.html>.

You simply need to enter your 3-letter SERHOLD ID and select Pacific Southwest Region (7) at this site to obtain a report that serves as a tool in the updating process. If you **HAVE** updated since July 1998, this report will **NOT** be an **ACCURATE** reflection of the changes you have made since then.

Letters will be sent in March to each SERHOLD participant in our Region; these will contain information you need to update your Holdings records. Also enclosed with this letter will be an NLM report of your library's **Level X** holdings. Please make every effort to change your **Level X** holdings statements to the correct **Level 3** format prior to the April deadline. Contact us if you have **not** received your SERHOLD letter by **April 1**.

Additional updating information is *(SERHOLD continued on page 6)*

(SERHOLD continued from page 5)

available at the PSRML SERHOLD Web page, which links to resources that will assist you with the updating process. The URL for this page is: http://www.nlm.nih.gov/psr/serhold/ser_up.html ☼



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SCIENCES LIBRARIES.**

IF YOU HAVE NOT YET
ORDERED A COPY, PLEASE CALL
ANDREA LYNCH AT
(310) 206-5633
or
(800) 338-7657 x1



California Digital Library (CDL)

The California Digital Library (CDL) opened its public digital doors on January 20, 1999, making available an integrated Web gateway to digital collections, services and tools at <http://www.cdlib.org>. Complementing the physical libraries on the nine campuses of the University of California system, the CDL focuses on selecting, building, managing, preserving, and providing access to shared collections of high-quality digital materials for the University and its partners. The Melvyl Union Catalog, the California Periodicals database which lists 863,000 unique titles held in more than 555 libraries, and the Online Archive of California are freely available to any visitor to the CDL.

The CDL is also collaborating with the California State Library to build the Library of California, a digitally constructed library that could eventually link all of the state's public, private, school, and academic libraries — as well as many of its museums and think tanks — into one of the world's largest electronic information-sharing networks.

More information can be found at <http://www.cdlib.org/>. ☼

Accessing HIV/AIDS Information Resources

On February 11, 1999, the CDC Public Health Training Network (PHTN) sponsored a live, interactive satellite broadcast that provided an overview of HIV/AIDS-related resources that are currently available electronically. Several sites in our Region signed up for this broadcast.

This program, "Accessing HIV/AIDS Information Resources", included evaluation and selection of HIV/AIDS-related resources, demonstrations of online searching, and Web-based tutorials. It targeted any public health professional who has a need to access HIV/AIDS online resources.

If you missed this opportunity and would like to borrow the tape of this broadcast, contact us at PSRML. If you'd like to see the accompanying AIDS-Focus Training Materials for Public Health Professionals (including the broadcast materials and various online tutorials) visit this Web site: <http://www.nlm.nih.gov/partners/aids.html>.

To view the archived cybercast of "Accessing HIV/AIDS Information Resources" click on the streaming video link at the above site. ☼

About Our Libraries... Arizona School of Professional Psychology

by Karen Jeffers

Editor's note:

This library joined DOCLINE last quarter.

The Arizona School of Professional Psychology is a new campus of the American Schools of Professional Psychology. The school, located in Phoenix, Arizona, opened in September of 1997, and offers PsyD and Masters degrees in Clinical Psychology. Next fall, a Masters in Sports/Exercise Psychology will be offered. The school is growing rapidly; the current enrollment is over 100 students with a potential enrollment of over 350 students within the next five years.

The library has over 1,200 monographs and 112 journal titles (59 of which are current subscriptions). The collection is growing rapidly and is strong in the areas of clinical psychology and neuropsychology. Karen Jeffers is the Director of Library Services. For more information contact her at (602) 216-2600. ☼

STOP

Please take a minute to make sure you have returned the **Consumer Health Information Services questionnaire.**

If you did not receive one, please call

(310) 206-5633

or

(800) 338-7567.

National Guideline Clearinghouse Web Site Goes Live

Editor's Note: This article is an adaptation of the AHCPH press announcement with permission from Dr. Allan Braslow.

The National Guideline Clearinghouse (NGC), an exciting new free Web-based library resource for up-to-date evidence-based clinical practice guidelines, went live on the Internet on December 15, 1998 at <http://www.guideline.gov>. Developed by the Agency for Health Care Policy and Research (AHCPH), in partnership with the American Medical Association and the American Association of Health Plans, the NGC is designed to promote quality health care by making available the latest clinical practice guidelines that are based on scientific evidence, all in one easy-to-access location.

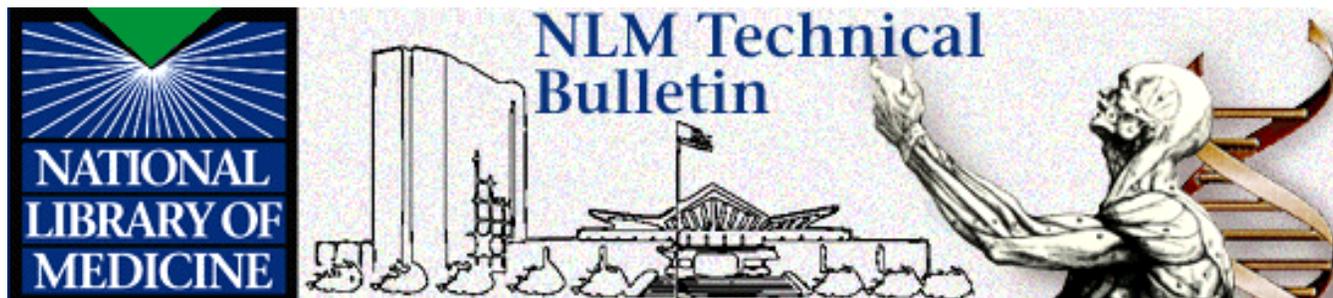
Until the NGC, there has been no resource that provides free and comprehensive access to objective detailed information on clinical practice guidelines. The goals of NGC are (1) to provide health professionals, health care providers, health plans, integrated delivery systems, quality assurance programs, and others an accessible mechanism for obtaining objective, detailed information on clinical practice guidelines and (2) to enhance health care quality by advancing the dissemination, implementation and use of clinical practice guidelines based on scientific evidence.

In addition to its 24-hour access on the Internet, the utility of the NGC is underscored by its useful features:

- standardized abstracts containing information about each guideline and how it was developed
- a comparison of guidelines covering similar topic areas, listing major interventions addressed, recommendations made, and areas of agreement and disagreement
- the full text of guidelines (when available) or links to full text (when not)
- topic-related electronic mail groups where registered users can exchange information about aspects of guideline development, content, and implementation.

The design of the NGC has incorporated previous research funded by the Department of Health and Human Services.

The Agency for Health Care Policy and Research (AHCPH) is the lead agency charged with supporting research designed to improve the quality of health care, reduce its cost, and broaden access to essential services. AHCPH's broad programs of research bring practical, science-based information to medical practitioners and to consumers and other health care purchasers. The National Guideline Clearinghouse (NGC) is an example of a program to make evidence-based clinical practice guidelines available to AHCPH's constituent audiences. ✪



http://www.nlm.nih.gov/pubs/techbull/nd98/nd98_gold.html

Table of Contents for the November/December 1999 issue

(The articles that are bolded are reprinted in this issue of Latitudes. If you want a copy of an article that is not printed, please contact PSRML)

Technical Notes

- | | |
|---|--|
| <ul style="list-style-type: none"> • Correction to the July-August 1998 NLM Technical Bulletin article titled Introducing Internet Grateful Med Version 2.6 • Reminder: Gratefully Yours Ceases Publication • MEDLINEplus • Perpetual Transition • Change in Service Desk Hours • SERLINE File Update • CANCERLIT File Removed • RTECS access via the Web Discontinued • New Alternative Medicine Journals Selected for Indexing | <ul style="list-style-type: none"> • Special List B Category of Journals Eliminated • PubMed and IGM Training Available in 1999 • PubMed Update • NLM Associates Program • Correction to the September-October 1998 NLM Technical Bulletin titled MeSH Coming Attractions |
|---|--|

Gold Search Standard

NLM Classification, 5th Edition Additions and Changes List 3

NLM Classification, 5th Edition

from both the November/December and January/ February issues of *NLM Technical Bulletin*

Additions and Changes: Lists 3 and 4

Additions and changes to the fifth edition of the NLM Classification have been made since the issuance of Additions and Changes, List 2, announced in the November-December 1997 issue of the *NLM Technical Bulletin*. The Cataloging Section conducted a systematic review of the new 1998 MeSH terms to determine the need for additions and changes to the classification. The changes are: Addition/Deletion in Table G, New Classification Numbers Added, Additions/Changes in the Main Schedules, Additions in the Index, and Notable Changes in the Index. The resulting additions and changes are presented in chart form in November-December issue of the *NLM Technical Bulletin* e3 (http://www.nlm.nih.gov/pubs/techbull/nd98/nd98_class.html).

The following additions to the Index of the fifth edition of the NLM Classification have been made since the issuance of Additions and Changes, List 3, announced in the November-December 1998 issue of the *NLM Technical Bulletin*. The Cataloging Section conducted a systematic review of the new 1999 MeSH terms to determine the need for additions and changes to the classification. The resulting additions to the Index are presented in chart form in the January-February issue of the *NLM Technical Bulletin* (http://www.nlm.nih.gov/pubs/techbull/jf99/jf99_class.html). There are no significant changes to the Main Schedules or the Index; minor changes such as adding subindexes under specific existing Index terms are not listed.

Perpetual Transition

There was an excellent article by Barbara Frey, a hospital library manager, titled *Perpetual Transition: Librarians & Users Move On*, (<http://www.nlm.nih.gov/pubs/gyours/septoct98.html#Perpetual>) published in the September-October 1998 issue of *Gratefully Yours*. This article accurately and succinctly describes the constantly changing world of medical information retrieval and one librarian's adjustment and redefinition of her role in her hospital in light of those changes. If this situation sounds like yours, you will enjoy reading this article.

SERLINE File Update

The last full update to SERLINE took place on October 3, 1998. There was a partial update of SERLINE at the end of December consisting only of new journal titles selected for indexing. SERLINE will remain available in ELHILL while NLM is in the process of transitioning to the Integrated Library System (ILS). The ILS will become publicly available through the Web-based Online Public Access Catalog early in 1999. Please refer back to the article titled, *Impact of the NLM ILS on CATLINE®/AVLINE®/SERLINE®* in the July-August 1998 *NLM Technical Bulletin* for more detailed information.

RTECS Access via the Web Discontinued

At the request of the National Institute for Occupational Safety and Health (NIOSH), the file producer for the Registry of Toxic Effects of Chemical Substances (RTECS), NLM discontinued free TOXNET Web access to RTECS on November 13, 1998. At the present time, searchers who have NLM-issued User ID codes can continue to access RTECS® via TOXNET direct command searching; users will be billed for these searches. Users can contact NIOSH at 1-800-35-NIOSH or visit the NIOSH Web site (<http://www.cdc.gov/niosh/homepage.html>) to find information on registering for other vendor versions of RTECS.

New Alternative Medicine Journals Selected for Indexing

The following seven alternative medicine titles have been selected for indexing for *Index Medicus*/MEDLINE, beginning with the first issue published in 1999:

- Advances in Mind Body Medicine
- American Journal of Acupuncture
- British Homeopathic Journal
- Complementary Therapies in Medicine
- Forschende Komplementarmedizin
- Phytomedicine
- Phytotherapy Research

Updated PubMed and Internet Grateful Med Training Manuals Available

from
NLM Technical Bulletin January/February 1999

The January 1999 edition of the updated PubMed and Internet Grateful Med (IGM) training manuals are now available for downloading from the National Library of Medicine's (NLM) Web site. Some new material has been introduced and there has been some minor reorganization within the workbook.

The workbooks, used in the two NLM/National Online Training Center PubMed/IGM classes (2-day Introduction class and the 1-day Transition class), are available in three formats: PDF, WordPerfect, and PostScript. Because of a computer program incompatibility, some of the graphics in the PDF files are slightly out of focus. This problem is being resolved but will require additional staff time. Stay tuned.

These workbooks are not copyrighted. Feel free to use any part of the workbooks — you may customize parts for training programs, demos, or workshops you conduct. Or you may use the workbooks as a self-training guide if you can't get to a class or your scheduled class is several months away. The workbooks are found at: http://www.nlm.nih.gov/pubs/web_based.html.

Also, look at PubMed's online Help/FAQ located in the sidebar of PubMed's homepage. It can also serve as an excellent training tool. ☪

New Hours...for DOCLINE!

In January, the **DOCLINE** system extended its hours. It is now available from:

Monday-Friday: 6:00 A.M. - 11:00 P.M., ET (Eastern Time).

Saturday: 6:00 A.M. - 9:00 P.M., ET

...and for the MEDLARS Service Desk

The **MEDLARS** Service Desk (1-888-346-3656) can now take your calls during the following hours:

Monday - Friday: 8:30 A.M. - 9:00 P.M., ET

Saturday: 10:00 A.M. - 5:00 P.M., ET

E-RESOURCES: ELECTRONIC# EXASPERATING! ESSENTIAL?

You had to be there...

...but if you weren't able to attend the E-Resources symposium at the 1999 Joint Meeting in San Jose, we've got the next best thing!

Audiotapes of the following sessions are available from PSRML for loan:*

1. Providing E-Resources: Inside/Out Panel

Michael Kronenfeld, Maricopa Integrated Health System presenting for Jeanette McCray, University of Arizona, Tucson, AZ; Marilyn Schwartz, Naval Medical Center, San Diego, CA; Lucy Thomas, Cottage Hospital, Santa Barbara, CA

2. Providing E-Resources: Outside/In Panel

Susan Murphy, Santa Clara Valley Medical Center, San Jose, CA - Hospital Administrator; John Hummel, Sutter Health, Sacramento, CA - Information Systems Director; Allan Bell, Ovid Technologies, Murphy, UT - Vendor; Dr. Robert Duvoisin, Mercy Medical Center Redding, CA - End User

3. Providing E-Resources: What's Down the Road? Panel

Betsy Humphreys, National Library of Medicine, Bethesda, MD - NLM; Jacque Doyle, Samaritan Health System, Phoenix, AZ - MLA; Alison Bunting, University of California, Los Angeles, Los Angeles, CA - PSRML

4. Open Forum - Where Do We Go From Here?

*Moderators: Rachael Anderson, University of Arizona, Tucson, AZ
Tom Rindfleisch, Stanford University, Stanford, CA*

5. Summing It All Up - Beryl Glitz, PSRML

Call us at (800) 338-7657 and let us know which session you'd like to hear.

* The audiotape of the initial session, Karen Butter's talk "Electronic..." was lost, but her Powerpoint presentation is available on the PSRML web site (see "TAKE A LOOK" on the next page).

PSRML Sunday Forum

Working Group on Electronic Resources for the Region

Participants

Rachael Anderson, RL
Ysabel Bertolucci, PAL
Carleen Bogle, MLGSCA
John Breinich, RL
Karen Butter, RL
Jacque Doyle, MLA
Cynthia Henderson, PAL
Betsy Humphreys, NLM

Florence Jakus, PAL
Michael Kronenfeld, AZHIN
Tom Rindfleisch, RL
Marilyn Schwartz, PAL
Virginia Tanji, MLAHPC
Lucy Thomas, PAL
Andrea Woodroof, NCNMLG
Joan Zenan, RL

PSRML Staff

UPCOMING EVENTS

March 1999

25,26 "Making the Transition"*
Sacramento, CA

29-30 "Introduction to Web-based Searching..."*
(two-day class)
Irvine, CA

31 "Making the Transition"*
Irvine, CA

April 1999

15-16 "Making the Transition"*
Las Vegas, NV

26-28 "The Emerging Health Information
Infrastructure HII99" - Friends of NLM
Washington, DC

30 "The Price is Right?" -
Southern California Online Users Group
Industry, CA

May 1999

14-20 "Present Tense Future Perfect" - MLA
Chicago, IL

* National Online Training Center - NLM

TAKE A LOOK !

The **Powerpoint** presentations from the E-Resources Symposium held at the NCNMLG/MLGSCA Joint Meeting in San Jose, CA (February 6, 1999) are now available on the PSRML Web site.

Go to: http://www.nlm.nih.gov/psr/mtg_pres.html.

Presenters:

Allan Bell, "E-Resources: A Vendor's View"

Karen Butter, "Electronic Resources: Are We There Yet?"

Robert Duvoisin, "E-Resources"

Marilyn Schwartz, "Naval Medical Center, San Diego"

Lucy Thomas, "E-Resources in a Hospital Library"

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