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# Latitudes June 2008

[HTTP://NNLM.GOV/PSR/NEWSLETTER](http://nnlm.gov/psr/newsletter)

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## Table of Contents

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1. [Emergency Preparedness and Response: Rolling Out the NN/LM Plan in the Pacific Southwest Region](#)
  2. [The Continuing Evolution of PubMed!](#)
  3. [EFTS: Welcome new members!](#)
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## June 2008 Articles

### [Emergency Preparedness and Response: Rolling Out the NN/LM Plan in the Pacific Southwest Region](#)

Posted on June 30th, 2008 by Heidi Sandstrom | Filed under [Emergency Preparedness](#)

It will be two years next month that Arizona was struck by storms and flooding severe enough for the President to declare a major disaster. As June comes to a close, firefighters continue to battle hundreds of wildfires throughout California, the result of lightning storms and dry conditions throughout the state. A little over a year ago, Hawaii experience severe storms, high surf, flooding, and mudslides in Hawaii, Kauai, and Maui counties. This past February, northeastern Nevada experienced a magnitude 6.0 earthquake that was felt across much of the West, from northern Idaho and Utah to Southern California. And the Pacific Basin is regularly affected by almost every hazard you can imagine!

#### **So what can WE do?**

On June 20, 2008, regional Network office staff and Medical Library Association chapter representatives Irene Lovas and Peggy Tahir met with Dan Wilson and Susan Yowell to facilitate the regional adoption of the National Emergency Preparedness and Response Plan, an important step in helping libraries respond to emergency situations like those described above. Dan is the Coordinator and Susan is the Project Assistant for this National Network of Libraries of Medicine (NN/LM) initiative.



## Background

Emergency preparedness and response was chosen in Fall 2006 as the interregional collaboration project for the NN/LM 2006-2011 contract. Planning activities proceeded throughout 2007; a final version of the National Plan was released in early 2008.

The purpose of the plan is to help mitigate the impact of disasters on healthcare providers and their patients by helping Network members maintain their information services in the event of a disaster. The effectiveness of the plan depends on the participation of EVERYONE! This includes those at: Network member libraries, Regional Medical Library offices, the NN/LM National Network Office, the National Library of Medicine (NLM), library associations, publisher and vendor organizations, and library networks. The National Coordinator, Dan Wilson, is responsible for overseeing the successful adoption of the plan in the regions, fostering partnerships in support of the plan, and maintaining the *Emergency Preparedness and Response Toolkit*.

## Baseline Assessment Survey

Some of you were part of the sample of regional DOCLINE health science or resource libraries that responded to a national survey (administered by the NN/LM Outreach Evaluation Resource Center this spring) assessing the level of preparedness, barriers, and what kinds of NN/LM support might be helpful to increase your library's preparedness and ability to respond to emergencies. Survey findings show that most of your libraries don't have a plan, designated roles, or sufficient training related to emergency preparedness and response. The biggest barriers you face are limited time and knowledge; the kind of support you would most welcome from the NN/LM is assistance and training.

## The Toolkit: An Emergency Preparedness Resource for Libraries

The [NN/LM Emergency Preparedness and Response Toolkit](#) is the cornerstone resource of this initiative. It includes an Emergency Assistance Number, the complete Plan document along with preparedness and response flowcharts, an 8-step guide to service continuity planning, disaster plan templates, many helpful sample documents, and pre-formulated PubMed searches. In addition, you can check on current health or weather alerts and security threats. If you need training now or assistance at the time of an emergency, you'll find helpful links on the Toolkit, which can be easily accessed via *Quick Links* on the [NN/LM PSR website](#).

Recent Pictures

**Training sessions completed with visits to MCR and PSR**  
Posted on June 30th, 2008 by Susan Yowell | Filed under Meeting Reports | No Comments »

We visited Claire Hamasu at the University of Utah's Spencer S. Eccles Health Sciences Library in Salt Lake City on June 18 to meet with the MidContinental Region's staff, both on site and via their web conferencing tool, Access Grid, to introduce the NN/LM Emergency Preparedness & Response plan. The morning session included Dan's presentation followed by discussion of regional issues. After a break for lunch, the group re-convened via Access Grid to conduct the table-top exercise, followed by more discussion and goal setting for the region. Since the MCR staff is dispersed among the states in the region, they plan to use Moodle for further planning for training and promotion/marketing. They see the plan as a way to create added value for hospital libraries in addition to providing a way to assist members in continuing essential services and recovering from disaster.

We visited the Pacific Southwest Region's office at the UCLA Medical Center on June 20, meeting with Heidi Sandstrom, Judy Consales (Library Director), the PSR staff, and invited guests at the Louise Darling Biomedical Library. All participants were available on site, and the meeting began with Dan's presentation and some discussion of risks particular to the Pacific Southwest Region. The Table-Top exercise was moved to the morning session so that the hospital librarian attending could play a role in the exercise. Following a break for lunch at the library, the group discussed regional issues, including the collaborative environment among the resource and hospital libraries, activities of the three MLA chapters represented in the region, and ideas for promotion and marketing in the region. They agreed that it would be

1-800-DEV-ROKS

Call 1-800-DEV-ROKS (NN/LM Emergency Assistance Number) whenever disaster strikes and your local resources/plans are unable to keep your core services available

**Comprehensive Disaster Plan Training**

Community Response (CERT)  
National Training (NIMS)  
Northeast Region (NECC)  
Northeast Region (PALINET)

## Three Things YOU Can Do RIGHT NOW!

1. **Memorize 1-800-DEV-ROKS**  
This is the NN/LM Emergency Assistance Number, an easy-to-remember form of our existing 800 number. Calling this number will activate our response based on the NN/LM Plan.
2. **Develop and maintain a disaster plan**  
Even a little preparation, using simplified approaches, can substantially increase your ability to respond and recover from a disaster. For example, have you identified the unique resources you have and where they are located so you know what you must save when recovery time is limited? The Toolkit can help you identify the four key elements of a disaster plan.
3. **Identify a back-up library**  
Partner with this library to come to a mutual understanding of what will help if disaster strikes!

## Next Steps for Our Region

We will meet with MLA Chapter representatives again in July to review goals/action items resulting from the June 20 meeting, and to identify priorities for this year. We will be conducting

an Adobe Connect® session in the coming months on continuity planning and identifying other regional partners who can assist us with this initiative. In the meantime, if you have a disaster or continuity of service plan you can make available to us as an example, please send it to us at [psr-nnlm@library.ucla.edu](mailto:psr-nnlm@library.ucla.edu). If you would like to help us in implementing the plan in the region, let us know. Contact [Heidi Sandstrom](#), Associate Director, if you have any questions or comments. We look forward to working with you as we move forward and prepare!

## [The Continuing Evolution of PubMed!](#)

Posted on June 27th, 2008 by Alan Carr | Filed under [PubMed](#)

Recently, PubMed has undergone a flurry of enhancements and modifications. And that trend is very likely to continue! The latest changes include the way that Automatic Term Mapping (ATM) works and the introduction of a new Citation Sensor feature. These changes, along with the beta version of an advanced search mode for PubMed, were the highlights of a “PubMed Review” theater presentation from the 2008 Annual Meeting of the Medical Library Association (MLA). A detailed description of the new features is included in [Boost for PubMed Search Results: New ATM and Citation Sensor Introduced](#), published in the *NLM Technical Bulletin*.

The Citation Sensor and ATM changes were made partly in response to NLM’s analysis of PubMed activity showing that roughly 30% of PubMed queries were seeking particular citations. Another finding indicated that the “Single Citation Matcher” feature is rarely used, because PubMed’s main query box is utilized for all types of searches. PubMed enhancements are made with the goal of accommodating two distinct types of users. On one hand is the general user, who prefers a “Google”-type interface, while on the other hand there is what NLM has designated as the “super user,” someone who uses the sophisticated features of PubMed and takes the time to read Help documentation.

As the PubMed interface continues to evolve, changes will continue to be made incrementally. When changes are made or announced, NLM truly values feedback from all users of PubMed, and this feedback is strongly considered in decisions about making changes permanent. So, if you have strong reactions to proposed changes to PubMed, either positive or negative, please use the “Write to the Help Desk” link within PubMed to send comments to NLM’s customer service center. As an alternative, you can send email messages directly to [custserv@nlm.nih.gov](mailto:custserv@nlm.nih.gov). Your input could make the difference between keeping a valuable or important feature or losing it!

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*Editor’s Note: A complete set of all recordings of NLM theater presentations from MLA 2008 is now available on the NLM Distance Education Program Resources web page. In addition to the PubMed review, the presentations include updates for LinkOut, PubMed Central, MedlinePlus, and Go Local. Following is a complete list of MLA 2008 Annual Meeting NLM Theater Presentations:*

[\*Citing Medicine\*](#) (14 min.)

[\*DailyMed®\*](#) (19 min.)

[\*Health Services Research & Public Health: What's Happening?\*](#) (27 min.)

[\*LinkOut Update\*](#) (23 min.)

[\*NIH Manuscript Submission System\*](#) (24 min.)

[\*NLM Drug Information Portal\*](#) (19 min.)

[\*NLM Gateway Redesign\*](#) (22 min.)

[\*PubMed Central® Update\*](#) (21 min.)

[\*PubMed Review\*](#) (25 min.)

[\*The New "Images in the History of Medicine" Software\*](#) (18 min)

[\*What's New with Environmental Health & Toxicology Resources?\*](#) (13 min.)

[\*What's New with MedlinePlus & GoLocal\*](#) (20 min.)

## **EFTS: Welcome new members!**

Posted on June 19th, 2008 by Julie Kwan | Filed under [Document Delivery](#)

Welcome to our new EFTS members! There are now 188 EFTS members in the Pacific Southwest, representing 47% of our DOCLINE libraries! The following 13 libraries have joined EFTS since February 1, 2008:

### CAUDHP

Desert Regional Medical Center  
Palm Springs, CA  
Joined 02/06/2008

### CAUAVH

Antelope Valley Hospital  
Lancaster, CA  
Joined 02/15/2008

### CAUKRC

Kaiser Permanente Medical Center  
Redwood City, CA  
Joined 03/02/2008

### CAUSHJ

Scripps Memorial Hospital La Jolla  
Kinyon Medical Library  
La Jolla, CA  
Joined 03/19/2008

CAUHPL  
Hollywood Presbyterian Medical Center  
Health Sciences Library  
Los Angeles, CA  
Joined 04/01/2008

CAUDOH  
Doctors Medical Center Library  
Modesto, CA  
Joined 04/21/2008

CAUOAH  
Children's Hospital Oakland  
Gordon Health Sciences Library  
Oakland, CA  
Joined 04/28/2008

CAUAHO  
Alameda Hospital  
Medical Library  
Alameda, CA  
Joined 05/14/2008

HIUTHH  
Tripler Army Medical Center  
Medical Library  
Tripler AMC, HI  
Joined 05/16/2008

CAUKMO  
Kaiser Permanente Medical Center  
Medical Library  
Fresno, CA  
Joined 06/02/2008

CAUIMN  
Napa State Hospital  
Wrenshall A. Oliver Professional Library  
Napa, CA  
Joined 06/09/08

CAUSHX  
Sharp Memorial Hospital  
Health Sciences Library  
San Diego, CA  
Joined 06/11/2008

CAUUPC  
University of the Pacific  
Health Sciences Branch Library  
Stockton, CA  
Joined 06/18/2008

DOCLINE libraries that are members of [EFTS](#) or reciprocal lending groups, such as FreeShare, can virtually eliminate all billing and check writing for DOCLINE requests. In fact, NLM prefers that its requesters use EFTS.

If you have any questions, please call our office at (800) 338-7657 or contact [Julie](#) or [Marco](#).