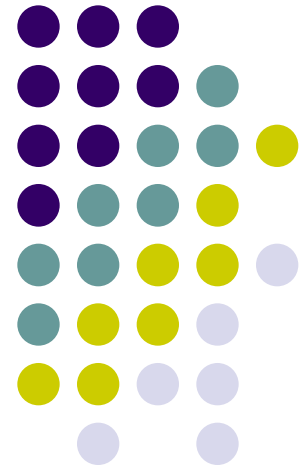


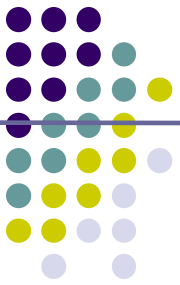


Knowledge Sharing in Hospitals: the Librarian's Role

A work session follow-up call
<https://webmeeting.nih.gov/kmpnr/>
Phone (if needed) 1-866-846-3997
Participant Code: 493731
July 12, 2011
11:30am -1:00pm PT 12:30 PM - 2:00 PM MT/
1:30-3:00 pm CT / 2:30-4:00pm ET



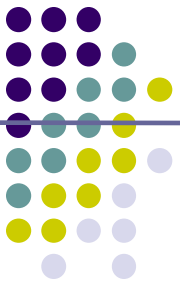
Funded by the National Networks of Libraries of Medicine, Pacific NW Region.



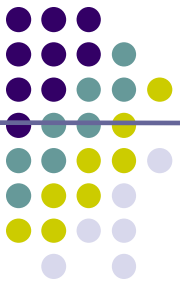
Agenda

- Discuss KSharing progress and MLA generated ideas
- KSharing learning and strategy: Carrie Papa
- Future efforts; message to library leadership.
- Evaluation results
- Co-instructor updates
- Thanks!

MLA KSharing discussion



- **Did you hear anything “earth shattering” at the conference that related to this work?**
- **How can the concept of knowledge being tacit be reinforced amongst our colleagues as an organizational asset?**



KSharing experience: Carrie Papa

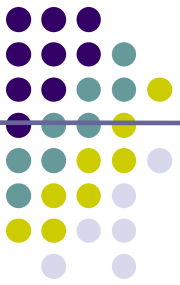
SLA Conference - Future Ready

June 9-15, 2011

- Diverse (age, gender, jobs, race, location etc)
- Courses and talks by Consultants

KSharing experience:

SLA Insights

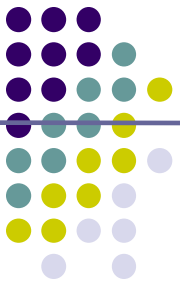


Attended courses (KM Certificate Program SLA)
Fundamentals of Knowledge Management /
Knowledge Sharing (Boot camp) - Guy St. Clair

- Topics covered
 - Theory
 - Application
 - Implementation
 - Review critical success factors
- <http://www.sla.org/content/learn/certificates/kmcert/kmcertificateprogram/2011/index.cfm>
- Knowledge Sharing = the convergence of information management/knowledge management and strategic learning

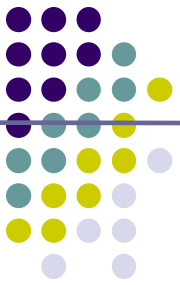
Knowledge Services: the next decade

/ talk by Guy St. Clair



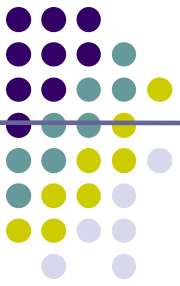
- We are in the “knowledge era”
- 2001 started thinking about knowledge management
- SharePoint / corporate intranet / KM system
- Social Media influence
 - One to many, many to one, many to many
- Organizational Development is now Organizational Effectiveness
- SMR International <http://smr-knowledge.com>

Other SLA courses

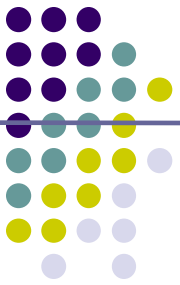


- What knowledge managers need to know about SharePoint 2010
- Designing Successful Information Architectures in Microsoft SharePoint
- Larry Prusak talked on Ethics in Knowledge Management

Changes in motion for our Library Services

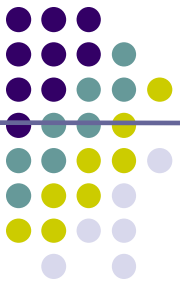


- Changing the department name to “Knowledge Services”
 - it better describes the work we do. Libraries are currently being referenced as “collections” - SharePoint. Our services as Knowledge Services describes the value we bring to those collections.
- Job title changes:
 - Director of Knowledge Services
 - Knowledge Management Librarians
 - Web Systems Librarian (stayed the same)
 - Knowledge Services Technicians



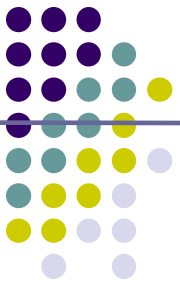
Evaluation follow up

- Workshop was of value
- Provided a forum for sharing stories and experiences
- Follow up session with an emphasis on implementation would be of value



Future directions

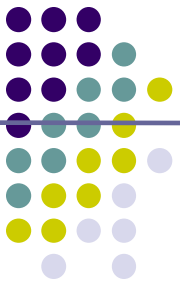
What should we suggest to library leadership (MLA/NLM) about expanding the role of librarians into knowledge roles?



Co-instructor updates

- Becky's new job
- Book discussion: **Knowledge Management and Health Care**. Gower publishing (Ashgate Imprint). ISBN 978-1-4094-3883-0 Lorri Zipperer Becky Steward, co-editors.
<http://www.gowerpublishing.com/isbn/9781409438830>

Until we meet again ...



“I see knowledge sharing as a team-based process for which librarians can have impact.”

100 % in agreement /
workshop evaluation results