

**National Network of Libraries of Medicine
Pacific Northwest Region 6**

Quarterly Report, Contract Period 2006-2011

Year 3 Quarter 4

February 2009 -- April 2009

University of Washington

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Attachment 1 – Quarterly OARF summary data: RML staff activities

Attachment 2 – Quarterly OARF summary data: Subcontractor activities

Executive summary

Emergency Preparedness

The RML hosted a visit by Dan Wilson, National Coordinator for the National Emergency Preparedness project, with his assistant, Susan Yowell. Dan and Susan met with PNR, OERC and Web-STOC staff to pilot a train-the-trainer template for workshops on the 10-steps of service continuity. State emergency preparedness coordinators for the PNR also attended the pilot training. Afterwards, the state coordinators met with Gail Kouame and Cathy Burroughs to develop goals and activities for rolling out service continuity training in the PNR.

RML staff updated the PNR/SEA buddy responsibilities in the event of an emergency or disaster affecting the RML at University of Washington.

The PNR sponsored attendance by 2 network member hospital librarians at the NN/LM Emergency Preparedness Hospital Librarians Summit meeting in Chicago. Gail Kouame, PNR regional coordinator for the NN/LM Emergency Preparedness project, also attended

Outreach to health professionals

Cathy Burroughs and Pat Devine facilitated contacts between NLM and the American Academy of Physician Assistants (AAPA) to discuss partnership possibilities. Elliot Siegel convened teleconference meetings with NLM staff plus AAPA Vice Presidents, Greg Thomas and Bob McNellis. Based upon these discussions, a new Information RX Program is planned to promote MedlinePlus.gov to the physician assistant (PA) profession. Continued commitment by the NLM (via the RMLs) to exhibit at national and state AAPA conferences was acknowledged. Additional ideas to promote health literacy were discussed, such as creating a web-based tutorial for health professionals about health literacy, to be piloted with PAs in the PNR.

Patricia Devine helped launch a partnership with the Journal of the American Association of Physician Assistants (JAAPA). The journal has added a new column called "Ask a Librarian" featuring PNR network member, Susan Klawansky, medical librarian at Seattle Children's Hospital, who co-writes the column with physician assistant, Jim Anderson. See the first column: <http://www.jaapa.com/Ask-a-librarian--March-2009/article/128444/>

Library closures or downsizing

As for all public institutions, WSU Libraries must address continuing materials cost increases in context of drastically reduced library budgets, and recently made a decision to downsize the WSU Animal Health Library. Neil Rambo, Interim Director, NN/LM PNR, sent a letter to WSU Libraries on behalf of the NN/LM. The letter emphasized that veterinary medicine is increasingly recognized as an important component of the public health system and is related to the protection of human health. In that context, WSU

has an important role in serving the information needs of practicing veterinarians as well as medical care providers/researchers and veterinary researchers. The letter requested that WSU consider all reasonable measures to preserve access to the veterinary medicine collection.

The Skagit Valley Hospital no longer has a librarian. RML staff assisted Medical Staff Office staff with DOCLINE training.

Providence Medical Center, Everett, WA, is no longer staffed by a librarian. The CME Officer requested DOCLINE training.

Staff leadership and development

RML staff attended a 2-week UW Libraries Leadership Institute for supervisors, including Cathy Burroughs, Pat Devine and Gail Kouame.

Network infrastructure

TABLE 1. Quarterly infrastructure data

	Current quarter	Previous quarter
Network members – full	146	148
Network members – affiliate	183	179
Libraries providing services to unaffiliated health professionals	96 (66%)*	99 (67%)
Libraries providing services to public users	109 (75%)*	113 (76%)
Average fill rate for resource libraries	86%	86%

* Include in parentheses the percentage of full Network member members providing services to unaffiliated health professionals and public users. This can be computed as: % providing services = (count of libraries providing services)/(count of full Network members)

Regional Advisory Committee (RAC) activities

[Insert narrative]

Needs assessment and evaluation activities/data

Cathy Burroughs lead staff through a priority setting exercise, facilitated by process evaluation charts compiled by Maryanne Blake.

Outreach

TABLE 2. All newly funded awards and projects

Start/end dates	Title of award/project	PI institution	PI last name	Funding amount	Project type
4/24 - 4/25/	Billings Primary Care Symposium Exhibit	Billings Clinic	Koch	\$500	Mini-exhibit
04/26	Nursing Skills Health Fair	Multi-Care	Van der voorn	\$500	Mini-training

Update of ongoing major projects (funded at ≥ \$15,000)

None—all major subcontracts completed.

TABLE 3. Presentations and training provided by RML staff

Date	Last name of staff responsible	Title of presentation/training	Location (city, state)	Number of attendees	In-person or distance education
02/02 – 03/20	Aldrich	Geeks Bearing Gifts – Online	Seattle, WA	21	Distance
02/04	Milgrom	Big Mountain Medical Conference: Reliable Resources for Busy Practitioners of Evidence-based Care	Whitefish, MT	55	In person
02/04	Kouame	“Will DuctTape Cure My Warts?” - morning	Marysville, WA	7	In person
02/04	Kouame	“Will Duct Tape Cure My Warts?” - afternoon	Marysville, WA	7	In person
02/05	Sahali	Medlineplus.gov health resources introduction to Scott Bothel a rep from Youth with a Mission www.ywam.org/ discussed health fair for homeless and ywam.org use of M+.gov	Seattle, WA	1	In person
02/10	Sahali	Medlineplus.gov health resources introduction presentation to the Bremerton Ministers Alliance	Bremerton, WA	7	In person

Date	Last name of staff responsible	Title of presentation/training	Location (city, state)	Number of attendees	In-person or distance education
02/11	Milgrom	NLM Resources for Rural Oregon pregnancy care providers	Ontario, OR	4	In person
02/24	Kouame	MedlinePlus overview for Northwest Portland Area Indian Health Board	Centralia, WA	14	In person
03/01 – 03/31	Dettmar	From Snake Oil to Penicillin	Seattle, WA	20	Distance
03/02 – 03/05	Kouame	Health Enhancement for Rural Elderly – Health Literacy Training	Forsyth, Wibaux, Terry, Scobey – Montana	37	In person
03/11	Milgrom	RML Rendezvous: PubMed Update	Seattle, WA	22	Distance
03/12	Sahali	Medlineplus.gov health resources introduction to Carolyn Harness "Fetal Alcohol Syndrome (FAS)" and "Fetal Alcohol Related Conditions."	Seattle, WA	1	Distance
03/17	Kouame	Health Literacy and Seniors: What's the cure?	Las Vegas, NV	22	In person
March and April	Sahali	Medlineplus.gov & Medlineplus.gov/golocal presentations to various Alaska organizations with Go Local partnering & training potential	Seattle, WA	6	Distance
04/01 – 04/30	Dettmar	Caring for the Mind	Seattle, WA	8	Distance
04/01	Aldrich	Introduction to Twitter	Seattle, WA	15	In-person
04/15	Aldrich	RML Rendezvous: Scholarly	Seattle, WA	15	Distance

Date	Last name of staff responsible	Title of presentation/training	Location (city, state)	Number of attendees	In-person or distance education
		Communication Update			
04/19	Milgrom and Kouame	MedlinePlus and PubMed for Health Journalists	Seattle, WA	26	In person
04/27-04/29	Milgrom	PubMed, NLM Gateway and TOXNET classes	Columbus, OH (for NTCC)		In-person

TABLE 4. Exhibits. Note that separate exhibit reports should not be included with the RML quarterly report.

Dates	Organization name	Meeting name	Location (city, state)
RML NATIONAL EXHIBITS			
03/17 – 03/18	American Society on Aging	Annual Meeting	Las Vegas, NV
RML REGIONAL/STATE/LOCAL EXHIBITS			
03/19 - 03/20	Northwest Regional Rural Health Conference	Annual Conference	Spokane, WA
04/16 – 04/17	Washington Library Association	Annual Meeting	Spokane, WA
SUBCONTRACTED NATIONAL EXHIBITS			
None this quarter			
SUBCONTRACTED REGIONAL/STATE/LOCAL EXHIBITS			
04/8 - 04/10	Idaho Dietetics Association	Annual meeting	Idaho Falls, ID
04/26 - 04/28	Washington State Dietetics Assn and Oregon Dietetics Assn	Joint Conference	Vancouver, WA
04/24 - 04/25	Billings Primary Care Symposium		Billings, MT
04/02	Oregon Library Association	Annual Meeting	Salem, OR
04/23 – 04/24	Montana Library Association	Annual Meeting	

Actionable feedback received from exhibit visitors

[Insert summary of actionable feedback, suggestions or recommendations received from exhibit visitors through the quarter]

MedlinePlus Go Local

Oregon Health Go Local went live on March 10, 2009. Launch party scheduled for May 12, 2009. They continue to send regular newsletters documenting their activities and participate in Go Local conference calls and the listserv.

Spokane County Medical Society submitted a proposal for Go Local Eastern Washington that was approved in January 2009. Plans are for project to start in June 2009.

Gail Kouame, Roy Sahali, and Cathy Burroughs have begun discussions with stakeholders in Alaska to explore possibilities of a Go Local project.

Other staff activities

TABLE 5. Publications and resources developed by RML staff

None this quarter.

Ongoing	M. Blake served as Chair, PNC/MLA Professional Development Committee and CE Chair for the 2009 PNC/MLA Annual Meeting Committee
Ongoing	N. Dettmar serving on the Strategic Planning committee to assess PNR Statement of Work
Ongoing	N. Dettmar arranging, publicizing and hosting monthly RML Rendezvous sessions using Adobe Connect
Ongoing	G. Kouame continues to participate in the Health Enhancement for Rural Elderly project through MSU Bozeman
Ongoing	G. Kouame was contracted by MLA to develop an online tutorial in their Moodle shell for the Health Information Literacy Research Project
Ongoing	G. Kouame is a member of the UW Libraries Diversity Advisory Committee
Ongoing	R. Sahali outreach to the Anchorage School District is developing toward an Aug 14 training session for K-12 teachers
Ongoing	R. Sahali development of the Community Health Information Coach Curriculum modeled after NLMs Promotoras and Libraries: Advancing Online Health Information in San Antonio Underserved Communities, South Texas project. Consults include June Glaser, NY, one of the developers of www.cliconhealth.org a website she help develop plus training tools at nihseniorhealth.gov/
Ongoing	R. Sahali and G. Kouame efforts in process to gain interest in an Alaska Go Local. RS & GK are in touch with Alaska 211, SLED.alaska.edu and contacts at Barrow Public Library.

02/05 L. Milgrom made a site visit to North Valley Community Hospital's Planetree Health Resource Center (Whitefish, MT)

02/05 L. Milgrom made a site visit to Kalispell Regional Medical Center library

2/9/09 RML staff attended Dan Wilson's emergency preparedness training at UW.

02/12 P. Devine attend the Online NW Conference in Corvallis, OR

02/12 A. Aldrich made site visits to Tuality Community Hospital and Pacific University's Health Sciences Library (both in Hillsboro, Oregon) and to the Murray Memorial Library at Samaritan Health Services in Corvallis, Oregon.

02/13 Ms. Aldrich attended the Online Northwest Conference in Corvallis, Oregon and served as an official blogger.

02/13 P. Devine made a site visit to Oregon State University about their possible participation in DOCLINE

02/17, 03/03 L. Milgrom attended HEAL-WA planning sessions

02/19 N.Dettmar and G.Kouame attended UW Libraries Intercultural Communication workshop

02/26 G. Kouame was a guest instructor for iSchool Class talking about consumer health issues

03/01 – 03/31 M. Blake University of Washington Libraries Peer Promotion Committee

03/12 – 03/14 A. Aldrich and N. Dettmar attended the Association of College & Research Libraries (ACRL) annual conference in Seattle. A. Aldrich completed a full-day CE Course: Thinking Critically About Copyright.

03/18 A. Aldrich attended two CE courses sponsored by the Washington Medical Librarians Association (WMLA): The courses were Data Collection for Health Information Outreach and Content Management Systems.

03/25 N.Dettmar publicized & hosted MLA webcast 'Work-Life Balance.' Several RML staff attended

03/26 G. Kouame attended the CE Course "Data Collection for Health Information Outreach" at the WMLA meeting

03/27 Several RML staff attended WMLA annual meeting. N. Dettmar was Program Chair

04/01 – 04/30 N.Dettmar researched and identified problems with the Adobe Connect upgrade involving shared meeting folder access; extensive consultation with B.Nicholson at NNO & web support team at NIH to resolve

04/14 G. Kouame hosted a group seating for the "Hot Topics in Preparedness" series via the Northwest Center for Public Health Practice: "Local Options for Healthy Living: Chronic Disease and Cost Consequences"

04/16 M Blake made a site visit to Valley Medical Center in Renton, WA. Ms. Laurie Murray in the hospital's Medical Staff Office

requested a consultation about the defunct library services at the medical center. Ms. Blake sent a follow-up report on the meeting to Ms. Murray.

- 04/16 L. Milgrom hosted presentation by Beth Henry (NICHSR) at UW HSL
- 04/17 RML staff met with Rob Logan, Senior Staff at NLM re: health literacy, and Sandra Smith
- 04/20 L. Milgrom met with Mary Podrabsky (Center for Public Health Nutrition) about her project.
- 04/21 – 04/22 G. Kouame participated in the Hospital Libraries Emergency Preparedness Summit meeting in Chicago, IL. She also sat in on a meeting of the GMR Emergency Preparedness Committee to get an update on the curriculum developed as part of the national EP plan.
- 04/22 N.Dettmar attended UW Libraries Dealing with Change workshop