

**National Network of Libraries of Medicine
Pacific Northwest Region 6**

Quarterly Report, Contract Period 2006-2011

Year 3 Quarter 3

November 2008 – January 2009

University of Washington

Submitted: March 12, 2010

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Attachment 1 – Quarterly OARF summary data: RML staff activities

Attachment 2 – Quarterly OARF summary data: Subcontractor activities

Executive summary

NN/LM Site Visits

Cathy Burroughs participated as a site review team member for a site visit Region 2 at the University of Maryland, Baltimore.

As follow-up to the PNR site visit, thank you letters were sent to stakeholders who attended. Handouts and materials prepared for the site visit were posted to http://nmlm.gov/pnr/about/Site08_Overview.html.

Electronic Licensing

The 3Rs of Licensing: Risk, Rights and Restrictions was concluded in November (with 2nd and 3rd parts of three sessions were presented concluded in November, The National Network of Libraries of Medicine, Pacific Northwest Region (NN/LM PNR) offered our first RML Rendezvous Medical Library Association Continuing Education (MLA CE) course, This course is intended for librarians who are responsible for providing access to electronic journals and databases for their institutions but have limited training in licensing.

Evaluation and Assessment

Another CE opportunity via Adobe Connect was offered by Susan Barnes, Assistant Director of the NN/LM Outreach Evaluation Resource, and Maryanne Blake, PNR Outreach and Evaluation Coordinator. They co-conducted a course titled: "Community Assessment", to help librarians and others involved in health information outreach to design quality programs and garner support for those programs by taking the right first step: collecting community and needs assessment information about the groups of people who will be involved.

Outreach to Physician Assistants

Cathy Burroughs, with input from OERC staff, submitted a draft 'concept paper' to NLM. The paper proposes a partnership between NLM and the American Academy of Physician Assistants (AAPA) to raise physician assistant's awareness and understanding of health information literacy and its value in support of patient care. Suggested resources for the campaign include the

As one aspect of this campaign, the RML and the OERC propose to evaluate the effectiveness of the Medical Library Association's web-based health information literacy tutorial (in development). The evaluation would assess use of the self-directed tutorial as a health information literacy tool and intervention with physician assistants. The tutorial is a mechanism for raising awareness about health information literacy and NLM resources. Use of the InfoRx pads is a potential indicator of PA behavior regarding MedlinePlus as an information source for patients (i.e., a health literacy/NLM resource behavior indicator).

Personnel

Cathy Burroughs provided letters of recommendation based on a formal review of documentation compiled by 2 RML staff, Gail Kouame and Susan Barnes. Each requested promotion at the University of Washington; to Associate Librarian and Librarian, respectively.

RML staff served on the planning committee for events associated with the Changing the Face of Medicine exhibition at University of Washington.

Status of Hospital Libraries in the PNR

Rogue Valley Medical Center, Medford, OR, no longer has a librarian on staff, and we assisted the library technician with learning DOCLINE.

Empire Health Services in Spokane, WA, also lost their librarian. RML staff consulted with George McAlister, librarian at the Spokane County Medical Society, about his idea to advocate for library services to the hospital administration.

The Veterans Administration Library in White City, OR notified us they no longer have a collection, and we recommended Loansome Doc for their document delivery needs.

McLoughlin Research Library, Great Falls, MT, did not replace their librarian when she left and have closed.

Network infrastructure

TABLE 1. Quarterly infrastructure data

	Current quarter	Previous quarter
Network members – full	148	150
Network members – affiliate	179	169
Libraries providing services to unaffiliated health professionals	99 (67%)	99 (66%)
Libraries providing services to public users	113 (76%)	113 (75%)
Average fill rate for resource libraries	86%	89.7%

* Include in parentheses the percentage of full Network member members providing services to unaffiliated health professionals and public users. This can be computed as:
% providing services = (count of libraries providing services)/(count of full Network members)

Regional Advisory Committee (RAC) activities

[Insert narrative]

Needs assessment and evaluation activities/data

M. Blake, with advice and assistance from the PNC/MLA Professional Development committee, developed, administered and analyzed the annual continuing education questionnaire. This online questionnaire informs the continuing education directions and specific offerings of the NN/LM PNR, as well as those of PNC/MLA, for health sciences and other librarians.

Outreach

TABLE 2. All newly funded awards and projects

Start/end dates	Title of award/project	PI institution	PI last name	Funding amount	Project type
01/09 – 12/09	Mobile Clinical Librarian	Kootenai Medical Center	Hill	\$5,000	Technology Outreach
01/09 – 12/09	Up to Speed	Northern Rockies Rural Health Clinic	McDonough	\$5,000	Technology Outreach
01/09 – 12/09	Mobile Library Outreach	Bastyr University	Saxton	\$5,000	Technology Outreach
12/08 – 11/09	MOU for Promotion, Training & Assessment	Idaho State University	Francis	\$5,000	Promotion, Training & Assessment
11/08 - 10/09	MOU for Promotion, Training & Assessment	MSU Bozeman	Hansen	\$5,000	Promotion, Training & Assessment
10/08 – 09/09	MOU for Promotion, Training & Assessment	Oregon Health & Science University	Shaffer	\$5,000	Promotion, Training & Assessment
10/08 – 09/09	MOU for Promotion, Training & Assessment	UAA Anchorage	Murray	\$5,000	Promotion, Training & Assessment
01/09 – 03/10	Serving Up Resources for Healthy Eating	Port Townsend Public Library	Percy	\$12,000	Outreach

*Suggested project type values: outreach project, express award, exhibit award, technology improvement award, library improvement award, Internet connectivity award, information technology/policy awareness conference, other (please specify)

Update of ongoing major projects (funded at ≥ \$15,000)

TABLE 3. Presentations and training provided by RML staff

Date	Last name of staff responsible	Title of presentation/training	Location (city, state)	Number of participants	In-person or distance education
11/4	Kouame	Information Services Panel Presentation for iSchool class	Seattle, WA	23	In-person
11/18	Kouame	Health Questions Shouldn't Hurt	Dayton, WA	15	In-person
11/19	Blake & Hunter (Region 1)	"Measuring Your Impact"	New York, NY	?	In-person
11/21	Blake & Hunter (Region 1)	"Measuring Your Impact"	Hershey, PA	?	In-person
12/08	Sahali	M+.gov orientation for Valerie Fasthorse and rezcast.com staff 208.686.5059	Webinar	1	Distance Ed
01/09	Sahali	M+.gov orientation for Sarah Bernstein, sarahber@microsoft.com Healthy Walk Series and Health Forum for spring of this year.	Webinar	1	Distance Ed
01/14	Milgrom	PubMed update (for UWHS staff)	Seattle, WA	14	In-person
01/15	Milgrom	NLM Resources for oral health and pediatrics	Enterprise, OR	7	In-person
01/16	Milgrom	NLM Resources for oral health (Asotin Co Public Health)	Clarkston, WA	2	In-person
01/26	Blake	Beyond Google: Partnering with Librarians to Find Reliable Health Information	Sea-Tac, WA	15	In-person
01/14, 01/21 & 01/28	Blake & Barnes	Community Assessment – RML Rendezvous series	Seattle, WA	66	Distance

TABLE 4. Exhibits. Note that separate exhibit reports should not be included with the RML quarterly report.

Dates	Organization name	Meeting name	Location (city, state)
RML NATIONAL EXHIBITS			
11/22 – 11/22	American Speech Language Hearing Association	Annual Convention	Chicago, IL
RML REGIONAL/STATE/LOCAL EXHIBITS			
12/01 – 12/02	Alaska Public Health Association	Alaska Health Summit	Anchorage, AK
01/24 – 01/25	Washington Academy of Physician Assistants	Annual CE Meeting	Seattle, WA
SUBCONTRACTED NATIONAL EXHIBITS			
None this quarter			
SUBCONTRACTED REGIONAL/STATE/LOCAL EXHIBITS			
None this quarter			

Actionable feedback received from exhibit visitors

[Insert summary of actionable feedback, suggestions or recommendations received from exhibit visitors through the quarter]

MedlinePlus Go Local

Oregon Health Go Local continues to be in development. Expected to go live in Spring 2009. They send regular newsletters documenting their activities and participate in Go Local conference calls and the listserv.

Spokane County Medical Society submitted a proposal for Go Local Eastern Washington that was approved in January 2009. Plans are for project to start in June 2009

Other staff activities

TABLE 5. Publications and resources developed by RML staff

Date completed/ published	Last name of staff responsible	Title	Medium (e.g., journal article, newsletter article, brochure, online tutorial)	Submitted to Clearinghouse (“yes” or “out of scope”)
None this quarter				

Additional Staff Activities

- Ongoing R. Sahali continued to advance RML outreach strategies for partnerships with State Libraries, K-12 School Districts & other CBOs. Through these partnerships the RML will broadly promote health literacy to consumers with an emphasis on the underserved.
- Ongoing R. Sahali continued development of the Community Health Information Coach Curriculum modeled after NLMs
Promotoras and Libraries: Advancing Online Health Information in San Antonio Underserved Communities, South Texas. Consults with June Glaser, NY, one of the developers of www.cliconhealth.org a website she help develop plus training tools at nihseniorhealth.gov/
- Ongoing A. Aldrich continued writing posts in the Technology Tuesday series and recruited three guest writers to publish posts during her vacation.
- Ongoing M. Blake and N. Dettmar serve on the Strategic Planning committee to assess PNR Statement of Work
- Ongoing M. Blake serves as the Chair of the PNC/MLA Professional Development Committee
- Ongoing N.Dettmar arranging monthly RML Rendezvous sessions using Adobe Connect
- Ongoing P. Devine hired and trained a new student assistant.
- Ongoing G. Kouame is a member of the UW Libraries Diversity Advisory Committee
- Ongoing G. Kouame continues to participate in the Health Enhancement for Rural Elderly project through MSU Bozeman
- 11/05 – 11/09 N. Dettmar attended the American Evaluation Association conference in Denver, CO
- 11/08 – 01/09 M. Blake with advice and assistance from the PNC/MLA Professional Development committee developed and administered the annual continuing education questionnaire
- 11/08 – 01/09 M. Blake and S. Barnes revised and reconfigured the OERC Community Assessment class to be a three-session online class
- 11/08 – 01/09 M. Blake and Jim Anderson developed the presentation “Beyond Google: Partnering with Librarians to Find Reliable Health Information” to present at the annual WAPA meeting in January.
- 11/03 L. Milgrom made a site visit to the library at Alaska Native Medical Center
- 11/06 L. Milgrom participated in the Salvation Army Adult Rehabilitation Center health fair, Seattle
- 11/03 – 11/07 L. Milgrom and A. Aldrich reviewed applications for Technology Improvement awards
- 11/12 P. Devine provided promotional materials and a briefcase exhibit to St. Joseph Regional Medical Center, Lewiston, ID,

- for exhibiting at a Diversity Fair at the hospital.
- 11/12 G. Kouame and R. Sahali met by phone with Robby Lanoutte of Tacoma Lutheran Home to discuss possible funding options
- 11/12 N.Dettmar publicized & hosted 'Survival Tips & Stories' MLA webcast live for Network members and for HSL management via DVD in December
- 11/12 G. Kouame attended the MLA webcast – Survival Tips and Stories
- 11/13 G. Kouame met with Gayle Palmer of OCLC to discuss their disaster preparation and response services
- 11/17 G. Kouame went on a site visit to Columbia Basin College
- 11/7, 01/08 G. Kouame met with Sabine Thomas, ND to discuss collaboration on teaching “Will Duct Tape Cure My Warts” for Sno-Isle Libraries
- 11/30 G. Kouame presented findings of a task force to study possible salary inequities in the UW Libraries based on gender and race
- 12/01 – 12/03 A. Aldrich participated in the ARL/ACRL Institute on Scholarly Communication in Portland, Oregon.
- 12/03 – 12/05 N. Dettmar attended the NLM orientation in Bethesda, MD
- 12/08 M. Blake attended NTCC’s PubMed class in Seattle
- 12/09 Ms. Aldrich completed NTCC’s NLM Gateway class.
- 12/10 L. Milgrom hosted NTCC at UWHS� for PubMed class
- 12/11 Hosted NTCC at UWHS� for NLM Gateway/ClinicalTrials.gov class
- 01/13 P. Devine attended 508 compliance training webinar.
- 01/13 G. Kouame participated in meeting of the Consumer Engagement Team for Puget Sound Health Alliance
- 01/16 G. Kouame and C. Burroughs met by phone with Dan Wilson and Susan Yowell to discuss plans for Emergency Prep summit for Region 6
- 01/27 G. Kouame attended Faculty Development workshop about integrating technology into teaching
- 01/27 P. Devine provided materials for St. James Hospital to exhibit at a Diabetes Fair in Butte, MT.
- 01/29 G. Kouame met with Jean Shipman and Carla Funk re: Health Information Literacy tutorial to be developed in Moodle
- 01/29-01/30 G. Kouame participated in the MLA CE Committee meeting in Chicago, IL