

**National Network of Libraries of Medicine
Pacific Northwest Region 6**

Quarterly Report, Contract Period 2006-2011

Year 3 Quarter 2

August 2008 – October 2008

University of Washington

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Attachment 1 – Quarterly OARF summary data: RML staff activities

Attachment 2 – Quarterly OARF summary data: Subcontractor activities

Executive summary

Effective September 2008, Sherrilynne Fuller, Ph.D., resigned from her position as Director, University of Washington Health Science Libraries, and Director, NN/LM PNR.

The RML sponsored a half-day forum entitled "Librarians and the EHR: Envisioning the future." The forum featured keynote speaker Thomas Payne, M.D., Medical Director, UW Medicine Information Technology Services, and panelists Sara Pimental, MLIS, AHIP, Web Content Manager, Kaiser Permanente; Emily Hull, MLS, Associate Director, Clinical Informatics, Group Health Cooperative, Seattle, WA; and Judith Hayes, MALS, Medical Librarian/Library Manager, Tuality Healthcare. Speakers shared their own experiences and focused on a variety of ways that librarians can use their unique skills and knowledge to affect patient care via the electronic health record system.

RML staff attended an informal gathering of staff from regional academic health science libraries in the Pacific Northwest. Hosted by Oregon Health & Science University, the meeting provided a forum to share ideas and best practices.

Three more libraries discontinued their DOCLINE participation this quarter: Washington State University (WSU) Intercollegiate College of Nursing in Spokane, WA, which merged their holdings with another WSU library; Empire Health Services in Spokane, WA (library no longer staffed), and Benefis Health Care in Great Fall, MT (library no longer staffed). We have suggested Loansome Doc as a document delivery option to these institutions.

On October 22, a site visit by the National Library of Medicine (NLM) was conducted at the University of Washington (UW). The purpose of the site visit was to have a midpoint review of the UW's Regional Medical Library (RML) contract with NLM for programs and services of the National Network of Libraries of Medicine, Pacific Northwest Region.

In advance of the site visit, network members were asked to provide feedback about the strengths of the NN/LM PNR program and future directions it should take. The responses from this questionnaire were provided unedited to the visiting site team, along with RML staff.

On the day of the site visit, RML staff presented a summary of significant accomplishments in the region related to goals of the NN/LM. An afternoon session was also held with invited network members to hear their perspectives and input. Their testimonials represented a broad range of stakeholders, including: resource libraries, hospital libraries, public and academic libraries, community-based organizations, and health professionals.

The site team also met with UW administrators from the UW Libraries (Lizabeth Wilson), the School of Medicine (Peter House), and the School of Public Health and Community Medicine (Mark Oberle).

RML staff conducted an environmental scan to review data about the region that will help guide RML plans for future programs and services.

Network infrastructure

TABLE 1. Quarterly infrastructure data

	Current quarter	Previous quarter
Network members – full	150	153
Network members – affiliate	169	157
Libraries providing services to unaffiliated health professionals	99 (66%)	98 (64%)*
Libraries providing services to public users	113 (75.33%)	113 (73.85%)*
Average fill rate for resource libraries	89.7%	90.8%

* Include in parentheses the percentage of full Network member members providing services to unaffiliated health professionals and public users. This can be computed as:
 % providing services = (count of libraries providing services)/(count of full Network members)

Regional Advisory Committee (RAC) activities

[Insert narrative]

Needs assessment and evaluation activities/data

M. Blake worked with Environmental Scan committee members on preparing an environmental scan report for the NLM Site Visit team from July through October.

M. Blake administered and compiled answers to the questionnaire of network members for the NLM Site Visit report in October.

Outreach

TABLE 2. All newly funded awards and projects

Start/end dates	Title of award/project	PI institution	PI last name	Funding amount	Project type
09/24-09/26	Montana Health Association Exhibit	Billings Clinic	Koch	\$625	Exhibit
10/11	Deschutes County Health Fair	Project Homeless	Pasko	\$500	Exhibit
10/04	Breast Care Health Fair	Good Samaritan Hospital	Leman	\$500	Exhibit
10/08	Washington Association of Library Employees	Skagit Valley College	McRill	\$500	Exhibit
10/01-03/01/09	Impact of Library Services on Clinical Decision Making for	Kootenai Medical Center	Hill	\$2,000	Planning & Assessment

Start/end dates	Title of award/project	PI institution	PI last name	Funding amount	Project type
	Patient Care				
10/08	African American Wellness Village	African American Health Coalition	Meucci	\$500	Exhibit
10/08	Times New Community Health Fair	St. Luke's Magic Valley Medical Center	Poppino	\$500	Exhibit

*Suggested project type values: outreach project, express award, exhibit award, technology improvement award, library improvement award, Internet connectivity award, information technology/policy awareness conference, other (please specify)

Update of ongoing major projects (funded at ≥ \$15,000)

TABLE 3. Presentations and training provided by RML staff

Date	Last name of staff responsible	Title of presentation/training	Location (city, state)	Number of participants	In-person or distance education
08/07	Kouame	Will Duct Tape Cure My Warts?	Post Falls, ID	25	In-person
08/19	Aldrich	Searching the Public Health Literature: Reliable Sources for Busy People	Seattle, WA	9	In-person
09/08	Dettmar	NLM & NN/LM for Health Sciences Information Management course, University of North Texas	Denton, TX	25	Distance
09/11	Kouame, Milgrom	Health Questions Shouldn't Hurt	Bellingham, WA	25	In-person
09/12	Kouame, Milgrom	Health Questions Shouldn't Hurt	Bellingham, WA	25	In-person
09/16	Sahali	Sandra Meucci and 2 Grant Writers, African American Health Commission, Portland, OR	Webinar	3	Distance Ed
09/18	Devine	DOCLINE Update	Portland, OR	15	In-person
09/19	Kouame	Beyond an Apple a Day	Livingston, MT	22	In-person
09/20	Sahali	Association of Black Journalists' Blogging Workshop	Seattle, WA	10	In person

Date	Last name of staff responsible	Title of presentation/training	Location (city, state)	Number of participants	In-person or distance education
09/22	Sahali	Kate J. Sommers, Development Specialist, African American Health Coalition	Webinar	1	Distance Ed
09/25	Kouame	Health Questions Shouldn't Hurt	Wenatchee, WA	11	In-person
10/01	Kouame, Sahali	Just for the Health of It	Idaho Falls, ID	21	In-person
10/03	Blake & Lawrence	Electronic Health Records Forum	Seattle, WA	35	In-person
10/08	Dettmar	From Snake Oil to Penicillin: Evaluating Consumer Health Information on the Internet	Seattle, WA	17	Distance
10/09	Sahali	Consumer Health Resources	Seattle, WA	20	In-person
10/18	Sahali	Emergency Preparedness Resources for Ferry System	Seattle, WA	14	In-person
10/24	Kouame	Train-the-trainer for OR211	Portland, OR	2	In-person
10/28	Sahali	Fred Miller, OHSU Alzheimer's/Aging research project needed senior resources	Webinar	1	Distance Ed
10/29	Kouame	Health Literacy for Seniors	Portland, OR	12	In-person

TABLE 4. Exhibits. Note that separate exhibit reports should not be included with the RML quarterly report.

Dates	Organization name	Meeting name	Location (city, state)
RML NATIONAL EXHIBITS			
09/18-09/20	American Association of Oral and Maxillofacial Surgeons	Annual Meeting	Seattle, WA
10/23-10/24	Gay and Lesbian Medical Association	Annual Meeting	Seattle, WA
10/26-10/29	PACE	Annual Meeting	Portland, OR
RML REGIONAL/STATE/LOCAL EXHIBITS			
08/06-08/08	Pacific NW Library Association	Annual Meeting	Post Falls, ID
09/09-09/11	Montana Public Health Association	Annual Conference	Bozeman, MT
09/30	ILA Preconference Health Fair	Health Fair	Post Falls, ID
10/06-10/08	Washington State Joint Conference on Health	Annual Meeting	Yakima, WA

Dates	Organization name	Meeting name	Location (city, state)
10/10-10/11	Oregon Speech and Hearing Association	Annual Meeting	Salem, OR
10/17-10/18	African American Health Coalition	Disparities Conference	Portland, OR
SUBCONTRACTED NATIONAL EXHIBITS			
None this quarter			
SUBCONTRACTED REGIONAL/STATE/LOCAL EXHIBITS			
09/24-09/26	Montana Health Association	Annual Meeting	Billings, MT
10/02-10/03	Idaho Library Association (Idaho State University)	Annual Meeting	Idaho Falls, ID
10/02/10/04	WALE (Sno-Isle Libraries)	Annual Meeting	Olympia, WA

Actionable feedback received from exhibit visitors

[Insert summary of actionable feedback, suggestions or recommendations received from exhibit visitors through the quarter]

MedlinePlus Go Local

Oregon Health Go Local continues to be in development. Expected to go live in Spring 2009. They send regular newsletters documenting their activities and participate in Go Local conference calls and the listserv.

Eastern Washington plans to submit a proposal later in 2008. Gail Kouame continues to consult with George McAlister of the Spokane County Medical Society.

Other staff activities

TABLE 5. Publications and resources developed by RML staff

Date completed/ published	Last name of staff responsible	Title	Medium (e.g., journal article, newsletter article, brochure, online tutorial)	Submitted to Clearinghouse (“yes” or “out of scope”)
None this quarter				

Additional Staff Activities

Ongoing	M. Blake serves on the Strategic Planning committee to assess PNR Statement of Work
Ongoing	M. Blake serves on the PNC/MLA Professional Development Committee
Ongoing	M. Blake served on the PNC/MLA & NN/LM PNR Electronic Health Records Forum committee
Ongoing	During the second quarter, R. Sahali continued to advance RML outreach strategies for partnerships with State Libraries, K-12 School Districts & other CBOs. Through these partnerships the RML will broadly promote health literacy. Partnering outreach continued with Idaho Commission For Libraries, included a successful July 18 Health Resources Workshop, Boise, ID. In addition, a workshop for librarians is planned in October during the ID Library Association Meeting. Outcomes to date include new network members and opportunities to work with branch libraries & local CBOs
Ongoing	R Sahali: The other outreach strategies included medlineplus.gov & other consumer health resources orientation via phone & computer. I call this electronic outreach (E-outreach). This is usually a 30 minute phone/web demonstration & consultation follow-up with people met during community networking activities.
Ongoing	A. Aldrich served on the organizing committee to bring NLM's Changing the Face of Medicine exhibit to campus.
Ongoing	A. Aldrich began writing a series of weekly technology-themed blog posts. The series is called Technology Tuesday.
Ongoing	N. Dettmar serving on the Changing the Face of Medicine Committee at the UW Health Sciences Library
Ongoing	N. Dettmar serving on the Strategic Planning committee to assess PNR Statement of Work
Ongoing	N. Dettmar arranging monthly RML Rendezvous sessions using Adobe Connect
Ongoing	G. Kouame is a member of the UW Libraries Diversity Advisory Committee
Ongoing	G. Kouame written in as co-investigator on a grant project through MSU Bozeman – "Health Enhancement for Rural Elderly" – will do training re: health literacy and seniors
Ongoing	P. Devine began serving on the PNC/MLA 2009 Planning Committee
May – present	G. Kouame is participating in a task force to study possible salary inequities in the UW Libraries based on gender and race
July - October	M. Blake coordinated the Environmental Scan committee for the report to send to the NLM Site Visit team
October	N. Dettmar developed, publicized and coordinated delivery of hospital administration library/librarian advocacy letters for Network members
07/29-08/29	N. Dettmar served on the Environmental Scan committee, providing population and school (K-12 & college) demographics
08/02-08/29	N. Dettmar took IMLS Shaping Outcomes CE in order to develop a logic model for R.Sahali's CBO outreach idea

08/08 A. Aldrich recruited twelve (12) network members to serve on an Emerging Technology Advisory Committee. The first meeting took place via Adobe Connect on September 23.

08/18 N. Dettmar attended the Putting Assessment into Practice: Library Instruction workshop at the University of Washington

08/22 P. Devine attended a BCR forum on ILL Management Systems

09/08 G. Kouame participated in a meeting of the Consumer Engagement Team for the Puget Sound Health Alliance

09/10 N. Dettmar developed webpage for and coordinated with Diane Carroll on presentations, registration & logistics for our first Adobe Connect course for CE credit, 3Rs of Licensing.

09/12 G. Kouame and L. Milgrom went for a site visit to St. Joseph Hospital in Bellingham, WA

09/19 G. Kouame went on site visits to Montana State Univ. College of Nursing and Extension programs, as well as the Yellowstone Presbytery

09/22 G. Kouame went on a site visit to the Renne Library at Montana State University

10/03 A. Aldrich attended the Electronic Health Records Forum sponsored by the RML and PNCMLA.

10/04 A. Aldrich completed the CE Course "The Embeddable Web" taught by Gregg Notess for PNCMLA.

10/10–10/30 G. Kouame participated in opening gala and other events for exhibit "Changing the Face of Medicine"

10/16–10/17 G. Kouame participated in the "Connecting to Collections" conference hosted by the Washington State Library regarding collaborative disaster planning

10/22 G. Kouame participated in the NLM site visit at our region. Also led meeting of State Coordinators for PNR for Emergency Preparedness

10/29 P. Devine attended HHS 508 compliance training and began formulating ideas for PNR website standards

10/30 C. Burroughs and A. Aldrich visited Haller Lake Christian Health Clinic in Seattle to discuss NLM resources and possible collaborations.

10/31 P. Devine attended first session of " The 3Rs of Licensing: Risk, Rights and Restrictions"