

**National Network of Libraries of Medicine  
Pacific Northwest Region**

**Region 6**

**Annual Report**

**May 1, 2007- April 30, 2008**

**University of Washington**

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## **Executive summary**

### **Personnel:**

Andrea Ryce, Resource Sharing Coordinator, resigned effective July 1 to take a position as librarian at Group Health Cooperative Library in Seattle. Ms. Ryce was Resource Sharing/Network Coordinator for the NN/LM PNR for almost two years, and before that, was an NLM Fellow at the UW Health Sciences Library. Patricia Devine was reclassified to professional staff and assigned DOCLINE and Network coordinator duties previously handled by Andrea Ryce. In addition to office management, Patricia provides network libraries with training and technical assistance in DOCLINE, SerHold, LinkOut and EFTS. She coordinates the membership program and recruits new members. Her new title is Administrative/Network Coordinator.

With NLM's approval, Valerie Lawrence was appointed to a temporary part-time RML position in November for responsibilities in resource sharing promotion and innovation. Her position is part of a dual role, as she also holds a temporary part-time position to coordinate development of HEAL-WA (Health Electronic Resource for Washington), the evidence-based health sciences information portal being developed by the University of Washington Health Sciences Libraries in response to Sections 11 and 12 of Senate Bill 5930, which was signed into law in May 2007. The HEAL-WA site will provide electronic access to information for many practitioners who do not currently have access to resources through the services of a health sciences library.

Alison Aldrich accepted the position of NN/LM PNR Technology Outreach Coordinator, as of January 1, 2008. In that role, Alison will coordinate activities to increase effective use of current and emerging technologies affecting collection and delivery of information in the Pacific Northwest Region. She provides consultation and training to network members (both in-person and from a distance) to increase awareness and skill in current technologies and e-tools. Her position also has an outreach role-- to increase effective access to health information by underserved health professionals in the region. Alison recently received her M.P.H., with a focus on health promotion and education, at Wright State University, in Dayton, Ohio.

Spanning summer through late fall 2007, Gail Kouame supervised two RML student interns, Nikki Dettmar and Ann Glusker. Each completed several student projects, including a thorough evaluation of HealthInfoquest, a health information portal site funded by NN/LM PNR; updates of the five "State Pages" linked to the NN/LM PNR website; conversion of a presentation for parish nurses into an online format; and review of input and planning for a meeting bringing community-based organizations and libraries together. Both Nikki and Ann started their internships by participating in the PNR Regional Advisory Committee meeting in June 2007.

Based on budget negotiations for Year 3, NLM approved hiring Nikki Dettmar, as of May 1, 2008, in a temporary part-time position as Acting Education and Assessment Coordinator. This provide more support for distance learning formats in RML outreach and education services. The position will also help to support assessment and evaluation requirements of the contract.

**Membership:**

After completing an audit in Year 1 of the NN/LM PNR membership directory, and a membership renewal campaign, 284 member organizations had renewed at the beginning of Year 2 for the current 2006-2011 contract (110 hospital libraries; 79 academic libraries; 19 public libraries; 75 non-library). Of the 43 hospital members that did not renew, the overwhelming reason was that they no longer had a library, and of those, 5 had been DOCLINE libraries. A few hospitals had closed. For the 22 affiliate non-library members who did not renew, the staff member who had originally worked with us on a project had moved on, the project had ended, or the organization shut down. By the end of Year 2, 19 new members joined the Network, including one DOCLINE library and 18 affiliate member organizations.

**RAC:**

The Regional Advisory Council is comprised of two committees: Regional Advisory Committee for Network Services and Health Professional Outreach, <http://nnlm.gov/pnr/rac/HlthProf-RAC.html>; and Regional Advisory Committee for Consumer Health and Community-based Outreach Programs, <http://nnlm.gov/pnr/rac/Consumer-RAC.html>. The RML hosted a 1.5 day meeting of the Regional Advisory Council on June 26-27, 2007. A total of 34 advisors participated. The purpose of the meeting was to inform and discuss the direction and programs of the 2006-2011 RML contract. Areas of specific focus included health professions outreach programs, outreach to community based organizations, communications strategies, network needs related to new technologies, and emergency preparedness planning. Breakout sessions were conducted to collect advisor feedback on specific questions related to these topics. The agenda included 4 network members invited to showcase projects funded by the RML for planning and assessment, or for community or health professions outreach. A poster session was held at the close of the first day, to showcase interesting projects being conducted by network member libraries and organizations. Also, on the first day, special guest, Sheldon Kotzin, Head of Library Operations, National Library of Medicine, gave an NLM update.

**Program Evaluation:**

The RML conducted its yearly Professional Development Questionnaire in conjunction with the Pacific Northwest Chapter of the Medical Library Association. This assessment informs the RML about the continuing education needs of the staff of its library network members. Keeping up with new technologies, such as Web 2.0, was the number one priority on the survey, as it has been for several years. Other high ranking needs were “how to do evaluation”, evidence-based practice – both searching for others and teaching it, and negotiating with vendors for electronic resources.

In March 2007, the Washington State Medical Association (WSMA) conducted a web-based survey of its membership. The questionnaire was developed by WSMA with input from the University of Washington Health Sciences Library, and the RML. It was designed to assess physician information needs, their use of online clinical resources, and their familiarity with PubMed and other NLM resources. The questionnaire also asked about interest in NLM resources training, while noting that many excellent additional resources are available to those physicians who have privileges at hospitals with librarians. Based on the response, the RML hopes to offer NLM training sessions, in conjunction with WSMA functions around the state.

As part of the NN/LM emergency preparedness and response project, a baseline assessment was developed, with input by each regional evaluation coordinator and the Associate Directors. The purpose of the assessment is to assess the current level of and barriers to preparedness in the region, and to identify support from NNLM that might be helpful. Maryanne Blake coordinated survey implementation for the PNR. Results were tabulated and reported by the OERC at the May 2008 RML Directors' meeting in Chicago.

### **Communication:**

The PNR Marketing Committee recruited Idaho medical librarians who agreed to be listed on an insert for the NN/LM PNR brochure highlighting medical librarians in Idaho who can provide health information support to Idaho communities. Work commenced on developing the state insert. The committee also developed a dissemination plan for the insert.

In September 2007, an RML update was presented at the annual meeting of the Pacific Northwest Chapter of the Medical Library Association in Billings, MT. Patricia Devine prepared and distributed a DOCLINE update handout for the same meeting. RML updates were also presented at state meetings of the Oregon Health Sciences Library Association (July 2007), and the Washington Medical Librarians Association (March 2008).

Google Calendar of Regional Events on PNR was launched in Fall 2007 to advertise training and other educational opportunities to Network members

In December 2007, the RML launched the inaugural issue of *News Shorts for the Network*, a biweekly compilation of official news announcements from NLM, and other short messages of interest to providers of health information. Each issue features news or recognition about activities, services, or projects being conducted by network members in the PNR.

### **Advocacy:**

Maryanne Blake organized and hosted an RML Rendezvous session titled *What is Your Library Worth*, on September 19. Conducted via Adobe Connect, the session addressed how librarians contribute value to their organization. Four invited presenters shared their examples, followed by a question and answer discussion with over 45 participants.

Beginning February 6, the RML sponsored and hosted a search seminar called *Awakening the Searcher Within*. The series was designed for medical librarians as a skills refresher for becoming, or remaining, an expert searcher. Andrew Hamilton and Dolores Judkins from the OHSU Library facilitated live web searching and discussion for each session. For this well received series, including 7 sessions, there were over 50 participants representing states in the Pacific Northwest and around the country.

### **Funding:**

Cathy Burroughs negotiated and led successful agreements with resource libraries in Alaska, Idaho, and Oregon. Outcomes included stronger RML relationships with these resources libraries and their increased commitment to conduct health information exhibits and training workshops for state health agencies, local health jurisdictions, and public libraries.

Funding opportunities were announced at several times during the contract year. We received 11 proposals and funded 6 new Express Outreach Awards (3 of which have performance dates starting in Year 3). The projects focus on Hispanic, low-income, and other underserved communities as well as health and social service professionals, spanning rural parts of Oregon and Washington, and the cities of Portland and Seattle.

From all 5 states in the region, six interesting planning and assessment projects were also awarded during the year, and 3 training and exhibit awards.

A 12-month subcontract awarded to Healthy Roads Media in Bozeman, Montana was completed, and a final report and evaluation was submitted. The project developed a web-based immunization information resources library. The major accomplishments of the project included the production of English and Spanish Vaccine Information Statement (VIS) content on Chickenpox, DPaT, Hepatitis A, Hib, MMR, Live Influenza, Pneumococcal polysaccharide, Td, and Polio vaccines into three formats in addition to the written (PDF) handouts produced by the CDC. These included audio (MP3), multimedia (EXE) and web-based video. The free dissemination of these materials via the web resulted in over 36,000 files being accessed/disseminated during the project period. Their continued availability after the end of the project period is providing, on average, 860 files each week.

Funded projects in the PNR generated 80 outreach activities conducted by PNR subcontractors in Year 2, reaching 1,404 participants.

### **Resource Sharing:**

Patricia Devine collaborated with Karen Bulow, NN/LM SCR, to conduct the 3rd annual DOCLINE interest group discussion at the NW Interlibrary Loan and Resource Sharing Conference, Portland, OR, Sept. 21, 2007. Patricia conducted DOCLINE distance education via phone and web with:

Rogue Valley Medical Center, Medford, OR

St. Johns Medical Center, Longview, WA

Skagit Valley Hospital, Mt. Vernon, WA

Fred Hutchinson Cancer Research Center, Seattle, WA

U.S. Army Library, Ft. Wainwright, AK

Columbia Basin College Library, Pasco, WA

### **Scholarly Communication:**

On November 20, 2007, the RML hosted the Medical Library Association webcast "Scholarly Publishing and Open Access" at the University of Washington. The RML also sponsored the webcast in three other locations around the region: Anchorage, AK, Spokane, WA, Boise, ID and Portland, OR.

On April 7, 2008, the NIH Public Access Policy was signed into law. Alison Aldrich posted information and a webpage about strategies that librarians can take to address scholarly publishing issues at their institutions. In addition, Alison was recruited by 3 Associate Directors to develop and maintain a web-based scholarly communication toolkit especially for library staff

in clinical settings and smaller health sciences libraries. The toolkit currently takes the form of two web pages:

<http://nmlm.gov/rsdd/ejournals/index.html>

<http://nmlm.gov/rsdd/ejournals/nonacad.html>

### **Outreach and collaboration:**

Roy Sahali was a speaker, joined by Maile Taulii, Associate Director, Urban Indian Health Institute (UIHI), in a workshop *Our Spiritual Selves: health and fitness writing for Native Communities* at the Native American Journalists Association (NAJA) conference on June 8-10, 2007 in Denver, CO. The goal of the workshop was to provide journalists with information resources and search skills to help increase coverage of American Indian/Alaska Natives health issues on the web, TV and in urban and tribal newspapers. Per recommendation by Kim Baca, Executive Director of NAJA, this first workshop was designed to keep it simple by demonstrating epidemiology resources, MedlinePlus.gov and other consumer products. Roy conducted a basic "How the RMLs Can Assist You" presentation plus a slide demonstration of MedlinePlus.gov and SIS resources, including <http://americanindianhealth.nlm.nih.gov/>. Maile Taulii provided an overview about the UIHI, and the health care services of the Seattle Indian Health Board. She shared an UIHI report on the status of Urban American and Alaska Natives plus demographic information about health/wellness differences between urban and reservation Indians. Roy spearheaded a curriculum planning meeting for the workshop in Year1 with representatives from NLM, the Urban Indian Health Institute (UIHI), the University of Nebraska at Omaha School of Communication and Native American Studies Program, and NAJA. The group also strategized about ways that health information resources and issues will be routinely included at NAJA annual meetings. The plan is that once the health writer workshops become a regular session at NAJA, classes will evolve into hands on, Internet connected workshops on more advance resources like PubMed.gov.

With Siobhan Champ-Blackwell from NN/LM MCR, Gail Kouame presented *Native American Health Information Services and Resources: Exploring Partnerships to Improve Health Outcomes* at the Tribal College Librarians Institute in Bozeman, MT – June 10-12, 2007.

Gail Kouame continued to work with the Health Ministries Association by exhibiting at their national conferences. At the June 2007 conference, she facilitated a panel discussion highlighting successful projects involving libraries and faith communities. Several collaborations have resulted from the PNR relationship with this association, including discussions of support for a Rural Health Ministries Institute out of Whitworth University in Spokane, Washington. Gail has also maintained a relationship with the Parish Nurse Center out of Carroll College in Helena, MT. In April, 2008, she participated in their Preparation Course for parish nurses and lay health ministers.

Cathy Burroughs arranged a meeting between the RML, the Northwest Center for Public Health Practice (NWCPHP) and Dr. Steven Phillips, Director, Disaster Information Management Research Center, NLM, in September 2007. The discussion included an update on the new

center, and the role of librarians in disaster preparedness and response. More collaboration with NWCPHP resulted from this meeting. Gail Kouame had already begun RML promotions of the monthly Hot Topics webcast series for emergency responders, sponsored by the NWCPHP. After the September 2007 meeting, Gail and Maryanne Blake were invited to be guest presenters about NLM resources for emergency and disaster response at the July 2008 Hot Topics webcast, which will reach public health professionals in all 5 states of the PNR.

Valerie Lawrence began contacting professional organizations throughout Washington State for their help in providing publicity about HEAL-WA (Health Electronic Resource for Washington), the evidence-based health sciences information portal is being developed by the University of Washington Health Sciences Libraries in response to Sections 11 and 12 of Senate Bill 5930, was signed into law in May 2007. The HEAL-WA web (that is separate from the Health Sciences Libraries web site) will provide electronic access to information for many practitioners who do not currently have access to resources through the services of a health sciences library. Professions named in the legislation are registered nurses, physicians, physician assistants, osteopathic physicians, osteopathic physicians' assistants, massage therapists, naturopaths, podiatrists, chiropractors, psychologists, optometrists, mental health counselors, clinical social workers, and acupuncturists.

Linda Milgrom was joined by the ISU project librarian for the PNR subcontract "Outreach Program to Underserved Speech Language Pathologists and Audiologists in Southeastern Idaho" at the national American Speech Hearing Language Association meeting in Boston, Massachusetts in November 2007. The project will also be presented at the Idaho-Montana-Utah chapter of ASHA in September 2008 and at the national ASHA meeting in November 2008.

Roy Sahali and Gail Kouame continued to advance RML outreach strategies for partnerships with State Libraries. Ms. Kouame worked with State Libraries in 3 of our 5 assigned states to provide training and support of State-Library hosted events such as a statewide health fair in Montana and "First Tuesdays" for Washington State small rural libraries. Roy continued to provide oversight conceptual and technical assistance to The Montana Campaign *What's Your Story? Find it at the Library* ([www.whatsyourstory.ws](http://www.whatsyourstory.ws)) a statewide, marketing and promotion partnership with Montana State library to increase libraries use by different population segments. The current theme is "Baby Boomers". The Boomer Campaign will be supported with radio/TV PSAs, posters and health fairs. Roy also initiated a partnership discussion with the Idaho Commission For Libraries <http://libraries.idaho.gov> (ICFL) to promote health information and resources to the public through branch libraries.

Roy Sahali engaged new community organization contacts with phone/web orientation sessions about PNR services. He provided material and resource support to the Community Choice PHCO and the North Central Regional Library partnership focusing on health information for Hispanic audiences in central Washington; the Washington State Minorities Health Commission; the Washington State Health Information Infrastructure Advisory Board (HIIAB); and the King County Public Health "Place matters" committee.

Gail Kouame has fostered a growing relationship with 2-1-1 related agencies, specifically the 211 Leadership Council, and Tom Page, who is now with the OR211 organization in Portland, Oregon. Tom has been a great advocate for NN/LM. He asked Gail to participate in a meeting regarding a Northwest Pandemic Hotline where she was able to demonstrate GoLocal. Cathy Burroughs led a collaborative and successful proposal with Tom Page and staff at the NN/LM SCR and the Houston Academy of Medicine - Texas Medical Center, to give a joint presentation at the May 2008 annual conference of the Alliance of Information and Referral Systems.

Gail Kouame is serving on the Consumer Engagement Team for the Puget Sound Health Alliance throughout 2008 and into 2009 (<http://www.pugetsoundhealthalliance.org/index.html>). She serves on the Health Literacy subcommittee, which conducted a survey of the 6 major library systems in the Puget Sound area to find out about trends surrounding health information in the public libraries. Based on the results, the Health Literacy subcommittee decided to do a pilot project using prescriptions for information through the Timberland library system. The prescription pilot is underway as of July 1st - they have printed their own prescription pads referring patients at participating clinics to the public libraries for follow-up information. Already, St. Peter's hospital has incorporated the prescriptions into their electronic medical records!

## Network infrastructure

TABLE 1. Annual infrastructure data

	Current year	Previous year
Network members – full	152	151
Network members – affiliate	151	212
Libraries providing services to unaffiliated health professionals	98(64%)*	98 (65%)*
Libraries providing services to public users	111(73.5%)*	110 (73%)
Average fill rate for resource libraries	89.4%	83.9%

\* Include in parentheses the percentage of full Network member members providing services to unaffiliated health professionals and public users. This can be computed as:  
 $\% \text{ providing services} = (\text{count of libraries providing services}) / (\text{count of full Network members})$

### Regional emergency preparedness planning

The RML hosted a Hot Topics session presented by the Northwest Center for Public Health Practice titled Public Health Responds to Avian Influenza Outbreaks in Commercial Poultry: Lessons from Nigeria, on August 28, by Lora Davis, DVM, MPH Washington State Department of Agriculture, Avian Influenza Surveillance Division Former Epidemic Intelligence Service Officer, CDC

Cathy Burroughs collaborated with 7 other associate directors in the NN/LM on the development of a national emergency preparedness and response plan. On March 17, the RML staff and colleagues from the HSL at the University of Washington gathered to learn about the launch of the NN/LM's National Emergency Preparedness & Response Plan. The meeting was convened by Dan Wilson, coordinator of the NN/LM National Emergency Preparedness Plan. He is the associate director for Collection Management & Access Services at the University of Virginia Health Sciences Library. Dan's colleague and project assistant, Susan Yowell, also attended the meeting.

Gail Kouame was appointed as chair of the regional emergency preparedness committee to lead a regional approach to increase preparedness by medical and health libraries in the Pacific Northwest.

A subset of the RAC was invited to be on the Regional Emergency Preparedness and Response Committee. Each member of the committee is a state emergency preparedness coordinator, and has an MOU agreement with the RML for related responsibilities. The committee met via webconference on March 17 with RML staff and Dan Wilson, national coordinator for the Emergency Preparedness and Response Project.

#### Identifying unique and historical collections

No progress was made; we are still awaiting direction from NLM.

#### E-licensing

Planning commenced with network member, Dianne Carroll at Washington State University – Pullman, to host her popular CE course “The 3 R's of Licensing”. It will be presented as a 3-part series on RML Rendezvous in Fall 2008.

#### EFTS

EFTS membership in the Pacific NW Region has increased nearly 10%, to 57 members. We have continued to promote EFTS at regional, state and local meetings and have welcomed 5 new participants in Year 2. Of the DOCLINE member organizations in the PNR, 38% are EFTS libraries.

### **Outreach**

Major (≥ \$15,000) projects funded in contract year: 1

#### **Oregon Health and Science University, Portland, OR - Oregon Go Local**

Period of performance: Feb 08-Feb 09.

Express Outreach (≥ \$12,000) projects funded in contract year: 3

#### **Verbena, Seattle, WA -Connecting Verbena's TRANSform Health Project & Cultural Competency**

Period of performance: October 15, 2007 - October 15, 2008

**211info, Portland, OR - Web Tools Training for Rural Oregon Health and Social Service Professionals**

Period of performance: October 15, 2007 - October 15, 2008

**Community Choice PHCO, Cashmere, WA - Dialogo Informativo – A Spanish radio network program focused on health education and outreach**

Period of performance: October 15, 2007 - October 15, 2008

- National exhibits conducted by RML :

<b>Dates</b>	<b>Organization name</b>	<b>Meeting name</b>	<b>Location (city, state)</b>
<b>RML NATIONAL EXHIBITS</b>			
05/02/07-05/04/07	American Geriatrics Society	Annual Meeting	Seattle, WA
06/10/07-06/14/07	American Society of Neuroradiology	Annual Conference	Chicago, IL
06/20/07-06/23/07	Health Ministries Association	Annual Meeting	San Antonio, TX
09/17/07-09/18/07	Public Health Informatics	Annual Meeting	Seattle, WA
11/15/07-11/17/07	American Speech, Hearing, Language Association	Annual Conference	Boston, MA

- National exhibits conducted by subcontractors: None
- Regional/state/local exhibits conducted by RML:

<b>RML REGIONAL/STATE/LOCAL EXHIBITS</b>			
06/07/07-06/09/07	Society for Public Health Education,	Annual Conference	Seattle, WA
09/30/07-10/02/07	PNC/MLA Chapter Meeting	Annual Meeting	Billings, MT
10/08/07-10/10/07	Joint Conference on Health	Annual Meeting	Yakima, WA
10/20/07-10/23/07	Northwest Regional Primary Care Association	Annual Conference	Seattle, WA
01/24/08-01/26/08	Western Migrant Stream Forum	Annual Meeting	Spokane, WA
02/27/08-02/29/08	Alaska Library Association	Annual Meeting	Fairbanks, AK
04/09/08-04/11/08	Montana Library Association	Annual Meeting	Great Falls, MT
04/16/08-04/18/08	Washington Library Association/Oregon Library Association, Vancouver, WA	Annual Meeting	Vancouver, WA
04/16/08-04/17/08	Montana Spring Public Health Conference	Annual Meeting	Missoula, MT

- Regional/state/local exhibits conducted by subcontractors:

<b>SUBCONTRACTED REGIONAL/STATE/LOCAL EXHIBITS</b>			
09/14/07-09/15/07	Oregon Office of Rural Health	Annual Conference	Salem, OR
10/24/07-10/26/07	Idaho Public Health Association	Annual Meeting	Pocatello, ID

- Courses developed by RML staff

Health Issues in the Headlines: learning to read between the lines – developed by Gail Kouame

Keeping the Faith: Using the Web to Enhance Your Health Ministry – developed by Gail Kouame, updated with Alison Aldrich

Geeks Bearing Gifts – updated by Alison Aldrich

From Snake Oil to Penicillin – updated by Gail Kouame

Measuring Your Impact –updated by Maryanne Blake

TABLE 2. Site visits

<b>Date</b>	<b>Last name of RML staff responsible</b>	<b>Institution</b>	<b>Location (city, state)</b>	<b>Topics addressed</b>
06/15/07-06/16/07	Burroughs	Washington State University	Pullman, WA	To discuss needs of regional academic health science libraries
10/05/07	Burroughs, Kouame	Northwest Center for Public Health Practice	Seattle, WA	Meeting with Center staff and Dr. Steve Phillips, NLM, about emergency preparedness initiatives
11/15/07	Sahali	Commission on African American Affairs	Phone consult	PNR and NLM resource awareness
11/20/07	Milgrom	University of Washington Center for Public Health Nutrition	Seattle, WA	Monitor express outreach project progress. Discussed possible new project to extend their work and link materials to statewide Healthy Schools initiative.
11/21/07	L. Milgrom	Literacy Source	Seattle, WA	Outreach funding for consumer health and health literacy efforts in immigrant communities.
11/26/07	Burroughs, Milgrom, Blake,	Washington State Medical Association	Seattle, WA	To discuss training opportunities for WSMA members

<b>Date</b>	<b>Last name of RML staff responsible</b>	<b>Institution</b>	<b>Location (city, state)</b>	<b>Topics addressed</b>
	Lawrence			
11/28/07	Milgrom	Valley Medical Center	Renton, WA	Phone introduction to new librarian, Margaret Guilbeau
12/05/07	Milgrom	Public Health Seattle & King Co	Seattle, WA	Outreach subcontract progress
12/17/07	Devine	Veteran's Medical Center Hospital Library	Seattle, WA	Phone introduction to new librarian
01/03/08	Devine	Columbia Basin Community College Library	Pasco, WA.	Phone consults about joining DOCLINE
01/04	Devine	Skagit Valley Hospital Library	Mt. Vernon, WA	DOCLINE requirements after the departure of their librarian.
01/09/08	Milgrom, Blake	Northwest Regional Primary Care Association	Seattle, WA	Potential collaboration and outreach opportunities
01/15/08	Lawrence, Blake	Northwest Hospital Library	Seattle, WA	Electronic hospital librarianship model initiated by Michele Goodwin
01/22/08	Aldrich, Kouame	Group Health Corp.	Seattle, WA	Clinical library environment and needs
01/23/08	Aldrich, Kouame	Northwest Hospital Library	Seattle, WA	Clinical library environment and needs
01/24/08	Sahali, Kouame	Whitworth University Center for Faith and Learning	Spokane, WA	Potential outreach funding proposal
01/24/08	Kouame, Sahali,	Spokane Tribal College Library	Wellpiniit, WA	Introduce RML services
01/25/08	Kouame, Sahali	Spokane County Medical Association	Spokane, WA	Possible collaboration with Project Access and tie-in to Go Local
01/25/08	Lawrence	Alcohol and Drug Abuse Institute	Seattle, WA	Library service to health professionals
02/21/08	Milgrom	Good Samaritan Medical Center	Corvallis, OR	Outcomes from recently completed planning award
02/28/08	Aldrich, Devine	Alcohol and Drug Abuse Institute	Seattle, WA	Plans for a presentation at the Substance Abuse Librarians & Information Specialists (SALIS) conference

02/29/08	Aldrich	Public Health Seattle & King Co	Seattle, WA	Public health library environment
03/13/08	Aldrich, Kouame	Bastyr University	Seattle, Washington	Get acquainted with new staff, Aldrich
03/31/08	Aldrich	Children's Hospital	Seattle, Washington	Discussed possibilities for moving the library's procedures manual to wiki format.
04/04/08	Milgrom	St. Vincent Hospital and Medical Center	Billings, MT	Current issues and needs re: library service
04/15/08	Aldrich	St. John Hospital,	Longview, Washington	Current issues and needs re: library service
04/16/08	Milgrom	University of Montana	Missoula, MT	Discussed public health outreach with the Library Director and staff.
04/17/08	Milgrom	St. Patrick Hospital	Missoula, MT	Discussed consumer health and see NLM traveling exhibit, "The Changing Face of Medicine."
04/21/08	Devine	Central Washington Hospital	Wenatchee, WA	Current issues and needs re: library service
04/29/08	Aldrich	Hutchinson Cancer Research Center	Seattle, WA	Support for clientele in implementing the NIH Public Access Policy

## Web site use

MONTH	Unique visitors (Total Visits)	Unique visitors (Total Visits)	Total Page Views (Total Pages)	Total Page Views (Total Pages)
	<b>Current year</b>	<b>Previous year</b>	<b>Current year</b>	<b>Previous year</b>
May 2007	<b>43369</b>	50403	<b>112588</b>	155393
Jun 2007	<b>50625</b>	43779	<b>117070</b>	130845
Jul 2007	<b>53275</b>	36335	<b>125718</b>	104038
Aug 2007	<b>45335</b>	30837	<b>109521</b>	103867
Sep 2007	<b>38540</b>	33961	<b>159930</b>	164956
Oct 2007	<b>35206</b>	37256	<b>116795</b>	323391
Nov 2007	<b>29919</b>	31392	<b>121574</b>	211722
Dec 2007	<b>30692</b>	31547	<b>95126</b>	78667
Jan 2008	<b>32312</b>	32392	<b>105454</b>	83077
Feb 2008	<b>30939</b>	31093	<b>85269</b>	76451
Mar 2008	<b>35751</b>	38541	<b>93159</b>	96511
Apr 2008	<b>30396</b>	37415	<b>87467</b>	105096