

**National Network of Libraries of Medicine  
New England Region**

**Quarterly Report**

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### List Of Acronyms

<b>ARISHL</b>	Association of Rhode Island Health Science Libraries	<b>MAHSLIN</b>	Massachusetts Health Science Libraries Information Network
<b>CAHSL</b>	Connecticut Association of Health Science Libraries	<b>NAHSL</b>	North Atlantic Health Science Libraries
<b>CHI</b>	Consumer Health Information	<b>NECHI</b>	North East Consortium for Health Information (MA)
<b>CMRLS</b>	Central Massachusetts Regional Library System	<b>NELA</b>	New England Library Association
<b>HIP</b>	Health Information Professionals	<b>NMRLS</b>	Northwest Massachusetts Regional Library System
<b>HSLIC</b>	Health Science Libraries Information Consortium of Maine	<b>SEMCO</b>	Southeast Massachusetts Consortium (of Health Science Libraries)
<b>HSL-NH/VT</b>	Health Science Libraries of New Hampshire and Vermont		

## **Executive Summary –**

The August through October quarter shows the full gamut of the NER's work cycle, from the quiet but preparation-filled end of summer to the full throttle fall of training sessions, outreach subcontract calls and awards distributions, and visits to member meetings and intra-regional activities. The quiet summer laid much of the groundwork for much of the activities that have taken place this fall. Significant accomplishments or milestones have been reached in all program areas of the NER. The quarter culminated in another milestone event for the region, the chapter conference.

Preparations have been under way to ease the membership into the newest version of DOCLINE set to go live later this fall. Much has been done to keep membership informed of dates and displaying previews of the new interface. Accompanying this news are key reminders to encourage members to update their DOCLINE records. With extended presentations at NAHSL and many announcements, the new DOCLINE should come as a surprise to no one in the region.

Calls for participation have been made for all of our funding opportunities. Members have been eligible to request awards to support enhancement of document delivery services or to upgrade their desktop services. Technology Awareness Awards offer members the opportunity to put on extended professional development programs. Express Outreach awards are available to members for smaller outreach projects or individual professional development projects. Requests for proposals were also made for extended outreach projects in public health or consumer health.

As part of the technology awareness program, presentations on contingency planning and geographic information systems were given to different audiences. Elsewhere in technology, infrastructure-supporting activities continue to abound: new web pages, assistance provided to state associations and arranging satellite broadcasts. Add to this the ongoing development of newer database driven projects from NLM/NNO: NOMC, outreach database, exhibits database.

Training and professional development opportunities also abounded this quarter. The variety of resources presented is matched with the variety of locations in which training was held. Librarians, health care providers, early responders, faculty and library school students were among the over 250 attendees at this quarter's 15-plus training sessions for health information professionals. Additional instructional sessions sponsored by the NER and Lamar Soutter Library were held: the MLA teleconference on literacy, a copyright symposium, and a workshop on resources from the National Center for Health Statistics.

A new chapter in the Consumer Health program was commenced with the addition of Michelle Eberle as the new Consumer Health Information Coordinator. With little time to settle in, Michelle has been on the teaching and exhibiting circuit as accompanied by other NER staff. More importantly, Michelle has made fresh contacts for consumer health training.

Finally, much has been done to enhance feedback and communication with members and other groups: Subcommittees for the Regional Advisory Council were reconstituted and a new state liaison program was initiated.

## Timeline of Activities

5-Aug	Teleconference with Dartmouth Medical Library	Network Programs
5-Aug	PubMed at Simmons College MA	Outreach-HIP
12-Aug	Teleconference with RML Consumer Coordinators	Outreach-CHI
13-Aug	Site Visit to NH AHEC	Awards
14-Aug	Teleconference with Outreach Coordinators	Outreach-HIP
15-Aug	EFTS Advisory Committee teleconference	Resource Sharing
18-Aug	AHEC Advisory Board meetings to hire AHEC Director	Communication/Representation
18-Aug	PubMed and MedlinePlus Greenwich Public Library, CT	Outreach-CHI
20-Aug	AHEC Advisory Board meetings to hire AHEC Director	Communication/Representation
21-Aug	AHEC Advisory Board meetings to hire AHEC Director	Communication/Representation
25-Aug	Attended ColdFusion training. For local website management	Technology Awareness
28-Aug	PubMed/MedlinePlus at Franklin Medical Center, Greenfield MA	Outreach-HIP
29-Aug	Hosted consultant for UMass Public Health project (Elaine, Javier)	Communication/Representation
2-Sep	RML Conference reviewing NLM PDA capabilities	Technology Awareness
3-Sep	Attended NOMC training on new GIS software	Technology Awareness
5-Sep	NAHSL Board Meeting (Shrewsbury)	Communication/Representation
6-Sep	NBC-10 Health Fit Expo; Providence (through 7-Sep)	Exhibits
8-Sep	Meeting to Discuss Lamar Soutter Library Outreach project	Outreach HIP
9-Sep	Attended CAHSL Meeting	Communication/Representation
10-Sep	MLA Teleconference on Health Literacy	Technology Awareness
11-Sep	NLM Orientation for New RML Staff (Javier and Michelle) through 12-Sep	Communication/Representation
11-Sep	PubMed at SEMCO (Southeastern MA Consortia)	Outreach-HIP
11-Sep	Teleconference with Outreach Coordinators	Outreach-HIP
12-Sep	NELINET Information Technology Conference (Worcester)	Resource Sharing
15-Sep	Web-STOC Advisory Committee teleconference	Communication/Representation
16-Sep	All-NNLM Teleconference on Outreach Projects Database	Communication/Representation
16-Sep	PubMed at Miles Medical Center; Damariscotta, ME	Outreach-HIP
17-Sep	Attended NECHI Meeting	Communication/Representation
17-Sep	Attended ARISHL (Rhode Island) meeting	Communication/Representation
17-Sep	TOXNET at Rutland Regional Medical Center, Rutland VT	Outreach-HIP
19-Sep	MAHSLIN Planning Committee meeting (S. Weymouth, MA)	Communication/Representation
20-Sep	Overview of RML and NLM to Library Science class at Southern Connecticut State U.	Outreach-HIP
22-Sep	Met with RI resource library directors to develop library outreach project	Outreach Subcontracts
22-Sep	Michelle Eberle first day as Consumer Health Information Coordinator	Outreach-CHI

23-Sep	Teleconference on NLM ACP initiative	Outreach-CHI
24-Sep	Attended Boston Library Consortium Meeting	Communication/ Representation
24-Sep	PubMed at McGill University, Montreal	Outreach-HIP
24-Sep	Teleconference with Garrity and Sleeth, Dartmouth Library	Resource Sharing
24-Sep	DOCLINE onsite support at Sacred Heart University; Fairfield, CT	Resource Sharing
25-Sep	Met with MCPHS Director to develop library outreach project	Outreach Subcontracts
25-Sep	DOCLINE Training at Sacred Heart University; Fairfield, CT	Resource Sharing
26-Sep	NAHSL Local Arrangements Committee Meeting	Communication/ Representation
26-Sep	TOXNET at Maine General Hospital; Waterville, ME	Outreach-HIP
26-Sep	TOXNET and PubMed at Maine General Hospital; Augusta, ME	Outreach-HIP
30-Sep	Gateway at Central MA Regional Library System; Shrewsbury, MA	Outreach-CHI
30-Sep	Network Coordinators Teleconference	Resource Sharing
2-Oct	Attended UMass Grants 101 Workshop (Elaine, Javier, Nicole)	
6-Oct	Attended Holyoke Consumer Health Library Meeting	Outreach-CHI
8-Oct	MedlinePlus at New Hampshire State Library; Concord, NH	Outreach-CHI
9-Oct	Attended GMR Outreach Symposium (Chicago)	Communication/ Representation
9-Oct	Exhibited at Boston Medical Center Literacy Conference	Outreach-CHI
9-Oct	Teleconference with Outreach Coordinators	Outreach-HIP
14-Oct	Teleconference with NYAM librarians regarding public health collaboration	Communication/ Representation
14-Oct	Teleconference with RML Consumer Coordinators	Outreach-CHI
16-Oct	RML Teleconference on PubmedCentral Scanning Project	Communication/ Representation
16-Oct	Attended CAHSL Meeting	Communication/ Representation
17-Oct	MAHSLIN Planning Committee meeting (S. Weymouth, MA)	Communication/ Representation
17-Oct	Attended HSLIC (Maine) meeting	Communication/ Representation Regional
17-Oct	Attended HSLIC Meeting. Technology coordinator gave presentation on contingency planning, ME	Technology Awareness
18-Oct	PubMed for Library Science students at Southern CT State University	Outreach-HIP
20-Oct	DOCLINE 2.0 User Acceptance Testing (through 24 Oct.)	Resource Sharing
20-Oct	Attended presentation on National Center for Health Statistics resources, Worcester	Professional Development
21-Oct	Presented on RML to Federal Depository Library Conference; Washington, DC	Communication/ Representation
21-Oct	TOXNET at Children's Hospital, Boston	Outreach-HIP
21-Oct	Network Coordinators Teleconference	Resource Sharing
21-Oct	Site Visit to PNR (Seattle) Javier	
23-Oct	Hosted presentation on Copyright at UMass	Network Programs
26-Oct	NAHSL Annual Conference (through 28 October)	Communication/ Representation
26-Oct	Exhibited at New England Library Association Conference (Worcester).	Exhibits

29-Oct	Strategic Planning Meeting for NLM Partners Steering Committee (Bethesda)	Communication/ Representation
31-Oct	Met with Saul Torres, new AHEC program director for Mass.	Communication/ Representation
31-Oct	PubMed at University of Rhode Island; Kingston, RI	Outreach-HIP

### **RML Activities Related to NAHSL Conference**

26-Oct	Held Outreach Subcommittee meeting	Outreach-CHI
26-Oct	Hosted Resource Library Directors meeting at NAHSL Conference	RAC
26-Oct	Resource Sharing RAC Subcommittee meeting	Resource Sharing
26-Oct	October 26th: Attended the NAHSL Resource Library Director's Meeting. Gave a presentation on the mapping capabilities available through the RML. (Online Mapping capabilities and custom mapping capabilities using ArcGIS.)	Technology Awareness
27-Oct	Exhibited at NAHSL Conference	Exhibits
27-Oct	Gave RML update at NAHSL business meeting at Conference	Communication/ Representation
27-Oct	Education and Training Subcommittee Meeting	Outreach-HIP
27-Oct	Co-sponsored and facilitated forum on Scholarly Publishing	Resource Sharing
27-Oct	October 27th: Attended NAHSL Executive Board Meeting in capacity of NAHSL Membership Chair	Technology Awareness
27-Oct	October 27th: Met with those members of the Technology Awareness RAC committee who attended the NAHSL conference. Discussed goals for the upcoming year.	Technology Awareness
28-Oct	Advanced PubMed (Part of NAHSL Conference)	Outreach-HIP
28-Oct	DOCLINE/Systems update meeting at NAHSL	Resource Sharing

## **Basic Network Programs**

### **Resource Sharing**

In addition to ongoing training and support of related systems, Mark Goldstein, the Network Coordinator, has been steadily preparing members for the upcoming conversion to the re-invented DOCLINE 2.0 interface. Mark is familiar with the newer features of the yet to be released software. Several dates have been mentioned for the new version to be released into production. Mark has been promoting the features of the new release and keeping members informed as ongoing developments evolve.

An extended presentation was given to network members at the NAHSL chapter conference. Held every year at the conference, the Systems Update meeting usually allows time for presenting updates from other systems (EFTS and QuickDOC), in addition to direct NLM-sponsored programs (such as DOCLINE and LinkOut.) This year more time was spent briefing network members on the new release of DOCLINE 2.0. A presentation was made highlighting some of the new features of DOCLINE. (Attachment)

In addition, much time was taken at the NAHSL exhibit booth to inform members of DOCLINE's eminent overhaul. Visuals were used to preview the new interface: screen shots of DOCLINE 2.0 were printed out and also displayed at the booth's laptop computer.

## NN/LM NER Y3-Q2 NETWORK STATS

Member Consulting Services	154
Routing Table Approvals	126
DOCLINE Hold Requests	78
New Members	2
Library Closings	0
Onsite Visits	0
Classroom Training	1
Loansome Doc Referrals	3
Total Resource Sharing Activity	362

Mark also arranged an open forum session on scholarly publishing at the NAHSL conference. Mark arranged for MLA President Pat Thibodeau to facilitate the discussion amongst the attendees. Participants indicated a need to be kept informed about scholarly publishing issues, but also expressed a need to have more background education on the issues being presented.

Prompted by continued reports of hospital library closings, the RML will pull together efforts from the region's state associations in the hopes of gathering successful strategies for addressing the survival of hospital libraries and replicating them in other states. Mark will take the lead in this. The current thinking is to broaden the scope of our annual Interlibrary Loan Day and address some of these issues at an event in the spring of 2004.

15-Aug	EFTS Advisory Committee teleconference	Mark
12-Sep	NELINET Information Technology Conference (Worcester)	Mark
24-Sep	Teleconference with Garrity and Sleeth, Dartmouth Library to explore document delivery project	Javier
24-Sep	DOCLINE onsite support and classroom training at Sacred Heart Univ. (Fairfield, CT) through 25-Sep	Mark
30-Sep	Network Coordinators Teleconference	Mark
20-Oct	DOCLINE 2.0 User Acceptance Testing (through 24 Oct.)	Mark
21-Oct	Network Coordinators Teleconference	Mark
26-Oct	Resource Sharing RAC subcommittee meeting	Mark
27-Oct	Co-sponsored and facilitated forum on Scholarly Publishing	Mark
28-Oct	DOCLINE/Systems update meeting at NAHSL	Mark

## Technology

The RML's Technology Coordinator spent much time supporting regional and state associations' Web information delivery functions. Technology Coordinator Penny Glassman assisted associations in Rhode Island, Connecticut, and Maine involving projects like domain name changes and membership rolls. In addition Penny assisted with posting information and registration pages to the NAHSL conference website.

Numerous pages and revisions were made to the NER website. Updates included two requests for proposals announcing the subcontract competition period, online forms for outreach express awards, and postings of the NER newsletter. Penny also completed extensive training in ColdFusion software. The training enables database driven website content for local websites.

The NER acted as a local presenter of the MLA satellite teleconference on health literacy. Penny coordinated with several UMass offices throughout the state and assessed the feasibility of presenting the teleconference at offsite locations.

In early September, two NER coordinators attended the NOMC's two-day training on ArcGIS mapping software in Indianapolis. Upon returning, Penny prepared a brief presentation on the RML's future use of mapping applications given to the Resource Library Directors. The RML has offered itself as a resource to those libraries using mapping applications.

The RML was asked to be part of a presentation on contingency planning for Maine's health science libraries group (HSLIC). Penny prepared material on what libraries can do to prepare for events that can impact delivery of technology based services. The presentation was given at HSLIC's fall meeting which marked HSLIC's 30<sup>th</sup> anniversary.

In September Penny volunteered to serve on the NAHSL executive committee as chair of the membership committee.

<b>25-Aug</b>	Attended ColdFusion training. For local website management	Penny
<b>2-Sep</b>	RML Conference reviewing NLM PDA capabilities	All
<b>3-Sep</b>	Attended NOMC training on new GIS software	Penny Mark
<b>12-Sep</b>	NELINET Information Technology Conference (Worcester)	Mark
<b>10-Sep</b>	MLA Teleconference on Health Literacy (coordinating technology with UMass and MLA)	Penny and All attended
<b>16-Sep</b>	RML Teleconference on Outreach Projects Database	All
<b>17-Oct</b>	Attended HSLIC Meeting. Technology coordinator gave presentation on contingency planning	Penny
<b>20-Oct</b>	Attended presentation on National Center for Health Statistics resources, Worcester (as professional development)	Penny

<b>26-Oct</b>	Gave a presentation on the mapping capabilities available through the RML to library directors	Penny
<b>27-Oct</b>	Attended NAHSL Executive Board Meeting in capacity of NAHSL Membership Chair	Penny
<b>27-Oct</b>	Met with Technology Awareness RAC committee at NAHSL	Penny

### Awards for Network Members

This quarter Electronic Document Delivery and Connectivity award calls were made to member libraries. The awards support member libraries' efforts to upgrade their technology to provide document delivery services and basic computer and connectivity services respectively. Announcements were also made for Technology Awareness awards and Express Outreach Awards.

Awards were promoted at state and local association meetings. Three awards were added into the UMass purchase order system this quarter. They are listed below. Other requests for awards have been received. Many hospital libraries are interested in improving their electronic document delivery services. Libraries are requesting awards to purchase Ariel software or hardware like scanners or document senders.

Several member libraries are working on programs to be supported by Technology Awareness awards. In August a site visit was made to a stakeholders group convened by the New Hampshire AHEC office. The AHEC is spearheading a symposium focusing on telemedicine and telehealth applications. Other member libraries in Maine and Rhode Island are putting together proposals for Technology Awareness programs.

### Electronic Document Delivery Awards

Berkshire Medical Center	HP ScanJet Scanner	\$ 899.00
Butler Hospital	Funding Support for ARIEL	\$ 1,000.00
Copley Health Systems	Scanner/Computer/Printer	\$ 5,000.00

<b>13-Aug</b>	Site Visit to NH AHEC	Javier
<b>3-Sep</b>	Planning CE course on Evidence Based Public Health	Elaine
<b>17-Sep</b>	Attended NECHI (Northeast MA) meeting to promote awards	Javier, Mark

### Communications and Publicity

As already noted, this was an important quarter for relaying information on all facets of the RML program. While there was much opportunity for communication to membership with the NAHSL chapter conference, key relationships were fostered to other non-library groups in the region.

A state liaison program was developed based on previous plans to divide the region into distinct service areas. This is in response to feedback and comments received from network members

arising from the NLM site visit last quarter. The liaison program attaches an NER coordinator with a state or group of states in the region. The NER coordinator charged with a particular state or states is responsible for being a communication link between the NER and the respective state associations. It is hoped that this link will extend beyond the health science library associations and into other groups like public health offices, statewide agencies, and public library related associations and offices. The idea is to provide the RML with a solid base of information on the region's states and their health related stakeholders.

In designating the states to a coordinator, consideration was given to the health information infrastructure of a particular state and the frequency of health science library association meetings. Here are the states as designated to a particular coordinator:

**Donna: Connecticut**

**Mark: Massachusetts**

**Michelle: Maine, New Hampshire, Vermont**

**Penny: Rhode Island**

In relaying this new arrangement to network members and their associations, the RML has stressed that this does not limit them to one coordinator to contact: the appropriate program related coordinator should be called upon based on the particular need.

Thirty-seven (37) messages were distributed on the NAHSL-L electronic list by New England Region staff. Updates on NER activities were given at several venues, and state library associations. One issue of the NER'eastah newsletter was released this quarter (Attachment).

A full listing of meetings attended throughout the region appears in the Meetings and Events section of this report.

## **Regional Advisory Council**

This quarter much was done to reconstitute the Regional Advisory Council and its subcommittees with new members. The midpoint of the contract period made it an appropriate time to add members and re-focus some of the subcommittees.

Previous members had requested or were asked to avail their positions to other network members. A call was made through the NAHSL list for interested members. Selections were made in order to draw the best distribution of states throughout all of the subcommittees.

One subcommittee, the Statistics subcommittee was disbanded as an assessment had been made as to the availability of statistics used in evaluating membership activity.

The structure of the subcommittees was also re-worked in order to establish more reasonable expectations of the work of the subcommittees. A rigid committee structure with a chairperson placed more responsibility on members than could be expected. The current structure places

more responsibility on the part of the appropriate coordinator to keep the work of the subcommittee moving. Instead of the 'chair' designation, 'RAC representative' will be used to designate the person from each subcommittee that will be on the RAC's executive committee.

As the NAHSL conference approached, coordinators made arrangements to meet with the newly appointed subcommittee members. Attached are notes from subcommittee meetings and a roster of the subcommittees.

26-Oct	Hosted RLD meeting at NAHSL Conference	All
26-Oct	Resource Sharing RAC Subcommittee meeting	Mark
26-Oct	Outreach Subcommittee meeting	Michelle, Javier
27-Oct	Education and Training Subcommittee meeting	Donna
27-Oct	Technology Awareness subcommittee meeting	Penny

### **Resource Library Directors**

Resource Library Directors were convened at the start of the NAHSL conference. Elaine gave an overview of the year's activities. Some ongoing projects were highlighted. As mentioned, Penny gave a presentation on mapping applications. During the overview, directors were surprised by the number of recent library closings. Directors asked if they could get a full list of the closings. Directors also asked if they could get a listing of affiliate members by state. Mark subsequently prepared both items and sent them as reports for the library directors. The meeting also involved a discussion of scholarly publishing issues as we were joined by Pat Thibodeau, MLA president. On hand were resource library directors David Ginn (Boston University) and Judy Messerle (Harvard) who provided perspectives from the American Association of Health Sciences Libraries and its Scholarly Public Task Force. (Attachments)

## Outreach Program

### Subcontracts

Subcontractors continue their work on their various projects. Most subcontracts are now conducting training in their respective areas. Quarterly reports from subcontracts have been attached. One new subcontract has been added.

Tufts University Medical Library has initiated the SPIRAL project. The project aims to make Asian language consumer health resources readily available to the Asian language community in Boston and its surrounding areas. The project will create a website of resource which will be promoted with training and demonstrations at community health organizations. The project will last eighteen months.

Calls for competitive subcontract proposals were made to the membership. \$40,000 is available for projects in each area of public health and consumer health. (See attached) Interest in subcontracts grows slowly. We've received questions from prospective proposal entries in Massachusetts, Connecticut, and New Hampshire, and Maine. Whether we will receive proposals from all of these remains to be seen. The new AHEC program director for Massachusetts has made several calls to other state AHEC program directors on our behalf. This has yielded some interest in the subcontracts from on AHEC program.

<b>8-Sep</b>	Meeting to Discuss Lamar Soutter Library Outreach project	Elaine, Javier, Donna
<b>22-Sep</b>	Met with Rhode Island RLDs to develop library outreach project	Elaine
<b>25-Sep</b>	Met with Mass. College of Pharmacy and Health Sciences library director to develop library outreach project	Elaine

### Outreach to Health Professionals and Information Providers

Outreach Coordinator Donna Berryman provides reports and evaluations for each training activity conducted. **(See Attachment)** 261 participants were in attendance at training sessions for Health Information Professionals. Donna's educational activities for the region extend beyond the classroom setting:

A poster session was presented at NAHSL, the poster provided an overview of NLM's newest resources for handheld systems (PDAs).

Donna attended Bridgeport Hospital's Medical Library Celebration. She joined librarians there in greeting hospital employees, answering their question, and inviting them to visit the hospital's library.

Donna attended the yearly Dartmouth Fall Conference. This year's conference focused on "Better teaching through assessment".

Donna was also part of the team of RML Outreach and Education coordinators who designed the new class "PubMed Expert Searching: Using PubMed to get advanced results". The course

has been marketed as an advanced PubMed class and has been approved for 4 MLA contact hours. During this quarter, Donna taught the class twice.

Donna also continues to serve on teams at the Lamar Soutter Library. The Outreach Study Group is collaborating on an article for publication. And Donna also participates in the Continuous Process Improvement – Access Services Team.

As mentioned, NER hosted the satellite teleconference on Health Literacy on 10 September. The Lamar Soutter Library also hosted a forum on copyright for faculty on 23 October. The event was made public so those librarians in the region could attend.

On two occasions, NER staff lectured the medical librarian's class for Southern Connecticut State University. The classes were held at Yale's Cushing/Whitney Library, where Charles Greenberg teaches the class. At the first session Javier provided a history and overview of NLM and the National Network program. Brief overviews of NLM resources and consumer health issues (including MedlinePlus) were presented. At a second session Donna gave a thorough presentation of PubMed and other NLM systems.

<b>5-Aug</b>	PubMed at Simmons College; Boston	Donna
<b>28-Aug</b>	PubMed/MedlinePlus at Franklin Medical Center, Greenfield MA	Donna
<b>11-Sep</b>	PubMed at SEMCO (Southeastern MA Consortia)	Donna
<b>16-Sep</b>	PubMed at Miles Medical Center, Damariscotta, ME	Donna
<b>17-Sep</b>	TOXNET at Rutland Regional Medical Center; Rutland, VT	Donna
<b>20-Sep</b>	Overview of RML and NLM to Library Science class at Southern Connecticut State University	Javier
<b>25-Sep</b>	TOXNET at Maine General Hospital; Waterville, ME	Donna
<b>26-Sep</b>	TOXNET and PubMed at Maine General Hospital; Augusta ME	Donna
<b>18-Oct</b>	PubMed for Library Science students at Southern CT State University	Donna
<b>21-Oct</b>	TOXNET at Children's Hospital; Boston	Donna
<b>28-Oct</b>	Advanced PubMed (Part of NAHSL Conference)	Donna
<b>31-Oct</b>	PubMed at University of Rhode Island; Kingston, RI	Donna

## **Outreach to Consumer Health Information Providers**

In September the NER welcomed Michelle Eberle to the position of Consumer Health Information Coordinator. Michelle replaces Javier Crespo who vacated the position in April to become associate director. Michelle's prior experience was at a hospital library in metropolitan Boston (Somerville Hospital of the Cambridge Health Alliance). Michelle attended the NLM orientation as hosted by the National Network Office.

Michelle quickly started re-developing contacts with state library and regional system offices. Trainings have been scheduled throughout next spring. Michelle has plunged into the development of consumer health training courses, modifying existing trainings to her teaching style and the needs of the particular audience.

Michelle has begun teaching with an initial training session at the New Hampshire State Library. Michelle also assisted at a local exhibiting opportunity in Boston.

Prior to Michelle's hiring an all-day training session was given at Greenwich Public Library. GPL had contacted us over a year ago as they were mounting a consumer health service. The session covered MedlinePlus, PubMed, ToxTown, the Household Products database, and the NLM Gateway.

<b>12-Aug</b>	Teleconference with RML Consumer Coordinators	Javier
<b>18-Aug</b>	All day training at Greenwich Public Library	Donna, Javier
<b>22-Sep</b>	Michelle Eberle first day as Consumer Health Information Coordinator	
<b>23-Sep</b>	Teleconference on NLM American College of Physicians initiative	Michelle, Javier
<b>30-Sep</b>	Gateway at Central MA Regional Library System; Shrewsbury, MA	Donna
<b>6-Oct</b>	Attended Holyoke Consumer Health Library Meeting	Michelle
<b>8-Oct</b>	New Hampshire State Library Training (Concord)	Michelle, Javier
<b>14-Oct</b>	Teleconference with RML Consumer Coordinators	Michelle

## Exhibits

While preparations are underway for two national exhibits next quarter, the RML had many local exhibiting opportunities.

As mentioned, NAHSL chapter conference is a busy time for RML staff. In addition to meetings and programs in which coordinators may be involved, coordinators staff the exhibit booth during breaks and programmed exhibit times.

Running concurrently with the NAHSL conference was the New England Libraries Association (NELA). Fortunately both conferences were within a half hour drive of each other. Penny did much shuttling between the two conferences and Michelle attended the final day of NELA.

NER also exhibited at a very large health fair in Providence. This annual health fair is sponsored by a local television network, was free to the public, and heavily attended. MedlinePlus was promoted; the audience was mostly consumers.

The other exhibiting event was a much smaller health literacy symposium at a Boston hospital. Attendees were largely health care workers within the hospital organization.

<b>6-Sep</b>	NBC-10 Health Fit Expo; Providence (through 7-Sep)	Donna, Javier
<b>9-Oct</b>	Exhibited at Boston Medical Center Literacy Conference	Michelle, Mark
<b>26-Oct</b>	NAHSL Chapter Conference (through 28 <sup>th</sup> )	All
<b>26-Oct</b>	New England Library Association Conference (Worcester)	Penny, Michelle

## State, Regional, and Intra-regional meetings and events

NER as mentioned previously, coordinators are attending state association meetings. Director Elaine Martin was asked to present on the NNLM system at a meeting of the Federal Depository Library Conference in Arlington, VA. Elaine also traveled to Bethesda for the Strategic Planning

Meeting of the NLM Partners Steering Committee. Elaine also serves on the Boston Library Consortium and is on the advisory board for the Massachusetts AHEC program. This quarter Elaine served on the committee responsible for the recruitment and selection of the state's program director.

18-21 Aug	AHEC Advisory Board meetings to hire AHEC Director	Elaine
29-Aug	Hosted consultant for UMass Public Health project	Elaine, Javier
5-Sep	NAHSL Board Meeting at RML (Shrewsbury)	Javier
11-Sep	NLM Orientation for New RML Staff (Javier and Michelle) through 12-Sep	Communication/Representation Mark
15-Sep	Web-STOC Advisory Committee teleconference	
16-Sep	All-NNLM Teleconference	All
17-Sep	Attended NECHI Meeting	Mark, Javier
17-Sep	Attended ARISHL (Rhode Island) meeting	Penny
19-Sep	MAHSLIN Planning Committee meeting (S. Weymouth, MA)	Mark
24-Sep	Attended Boston Library Consortium Meeting	Elaine
26-Sep	NAHSL Local Arrangements Committee Meeting	Javier
2-Oct	Attended Grants 101 Workshop by UMass Research Grants Dept.	Elaine, Javier, Nicole Javier
9-Oct	Attended GMR Outreach Symposium (Chicago)	
16-Oct	RML Teleconference on PubmedCentral Scanning Project	All
17-Oct	MAHSLIN Planning Committee meeting (S. Weymouth, MA)	Mark
17-Oct	Attended HSLIC (Maine) meeting	Michelle, Penny
21-Oct	NLM Site Visit Team at Pacific Northwest Region	Javier
21-Oct	Presented on RML to Federal Depository Library Conference (Washington, DC)	Elaine
26-Oct	NAHSL Annual Conference (through 28 October)	All
27-Oct	Gave RML update at NAHSL business meeting at Conference	Elaine
29-Oct	Strategic Planning Meeting for NLM Partners Steering Committee (Bethesda)	Elaine
31-Oct	Met with Saul Torres, new AHEC program director for Mass.	Javier

## **Attachments:**

### **Attachment 1:**

**Attachment 2:**

**Attachment 3:**

**Attachment 4:**

**Attachment 5:**

**Attachment 6:**

**Attachment 7:**

**Attachment 8:**

**Attachment 9:**

**Attachment 10:**

**Attachment 11:**

**Attachment 12:**