

National Network of Libraries of Medicine

Outreach Evaluation Resource Center

Annual Report

May 1, 2010 – April 30, 2011

University of Washington

Date submitted: June 6, 2011

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Executive summary

This year, the OERC coordinated the eight regions' administration of the National Emergency Preparedness and Response (NEPR) Initiative follow-up assessment. This study updated findings from the 2008 NEPR baseline assessment and provided a picture of what has changed in the National Network of Libraries of Medicine's emergency preparedness activities. It was administered to randomly selected network member health science libraries from all eight regions, using network member records generated from DOCLINE and provided by Web-STOC. The OERC facilitated development of procedures and the questionnaire, plus the regions' administration via SurveyMonkey of the questionnaire. Cindy analyzed responses, submitted a preliminary report to the National Network Office, the Associate Directors, and Dan Wilson (for his presentation in March at the NLM Symposium on Disaster Information Outreach). She then travelled to Chicago in April to present these preliminary results at the Chicago Summit for the NEPR.

Additional OERC work on evaluating the NEPR included presentations at the May, 2010 RML Directors' Meeting about the NEPR and about the Community Day pilot project, plus consultation with Web-STOC about the NEPR Toolkit expert review. Also in May, during the Medical Library Association (MLA) annual meeting, Cindy and Susan interviewed network members who had been involved in regional preparedness activities and, subsequently, Cindy analyzed the responses. Later in the year, Susan provided detailed historical information regarding the NEPR Initiative to the state preparedness coordinators of NN/LM PNR for a paper they presented at the Pacific Northwest Chapter of the Medical Library Association annual meeting. In April 2011, the OERC provided feedback to Cindy Love of NLM's DIMRC about a questionnaire she was developing for NLM and MLA to assess medical librarian's attitudes and needs regarding a proposed MLA Disaster Information Specialist certification. At the end of the year, Cindy and Susan worked with Dan Wilson on the NEPR Initiative presentation for the upcoming RML Directors' Meeting in May, 2011.

Fall was busy on the training front, as the OERC taught nine classes during that quarter alone—eight of which were taught by Cindy Olney in the Middle Atlantic, Southeastern/Atlantic, and South Central Regions in October. Susan and Cindy taught at the 2010 MLA annual meeting in Washington, DC and were invited back to teach two classes for the 2011 MLA annual meeting in Minneapolis, MN. Work on these classes included development of the ability to offer one of them—the “Valuing Your Library” class—to in-person and remote audiences simultaneously. In July and September, the OERC provided classes via Adobe Connect to members of the Mississippi-based Delta Regional Institute (formerly the Mississippi Institute for Improvement of Minority Health and Health Disparities in the Delta Region)—classes that reached network members in two regions.

The OERC began work with NLM's National Network Office (NNO) on converting its outreach subcontractors' report template to an online form that would better encourage submission of lessons learned. Cindy facilitated a teleconference in February with the RML Associate Directors to gather their suggestions regarding the draft Online Contract

Report form for outreach subcontractors. The January quarterly Evaluation Liaisons teleconference was devoted to the new Online Contract Report form. At the end of the year, the OERC compiled the regions' feedback regarding this new template.

The quarterly schedule for the Evaluation Liaisons teleconferences allowed timely working meetings about the NEPR follow-up assessment and the Online Contract Report Form. It also allowed for topical sessions to which the eight regions' Associate Directors, Outreach/Education Coordinators, and Consumer Health Coordinators were invited. The September, 2010 teleconference featured Dr. Suad Ghaddar of the University of Texas Pan-American, who presented her research on MedlinePlus and Health Literacy in high school students. The April, 2011 featured NN/LM NER's Javier Crespo, Michelle Eberle, and Sabrina Kurtz-Rossi presenting information about their Focused Outreach project.

The evaluation of RMLs' use of Adobe Connect continued, with OERC conducting four focus groups with eighteen RML and Center staff members in August. That summer, Susan continued the OERC's support of the Tribal Connections Four Corners collaboration by attending and participating in the Gallup, NM meeting to plan future directions for the collaboration.

Starting in September, 2010 and for the next five months, the OERC had less staff available for its work, as Susan Barnes was on a substantially reduced work schedule due to surgery and chemotherapy. She returned to full time status in March, 2011.

For a complete list of classes and consultations, see the Appendix.

Year 5 by the Numbers

	Evaluation Consultations	National Collaboration Consultations	Group Training	Total Activities
Q1	16	10	2	29
Q2	20	2	9	31
Q3	17	6	1	24
Q4	26	13	2	41
Total	79	31	14	124

Note: The numbers for the evaluation and national collaboration consultations represent meetings where OERC staff interacted with clients. It does not reflect preparation time for each consultation, which took from a few minutes to, in the case of the national collaboration, days of preparation. The group training events include face-to-face and distance training using Adobe Connect. Each lasted 1-4 hours.

Figure 1: OERC Consultations and Training by Quarter

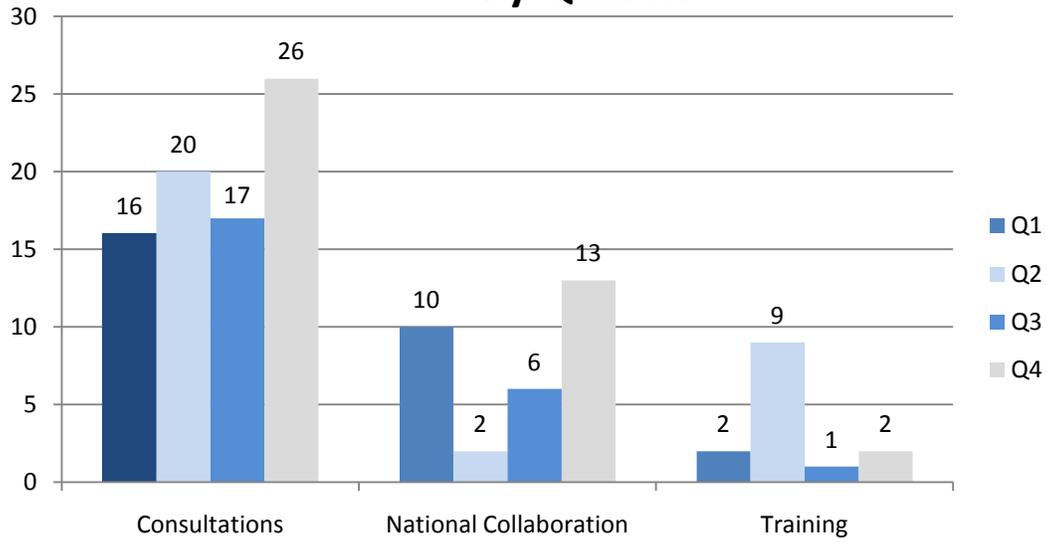
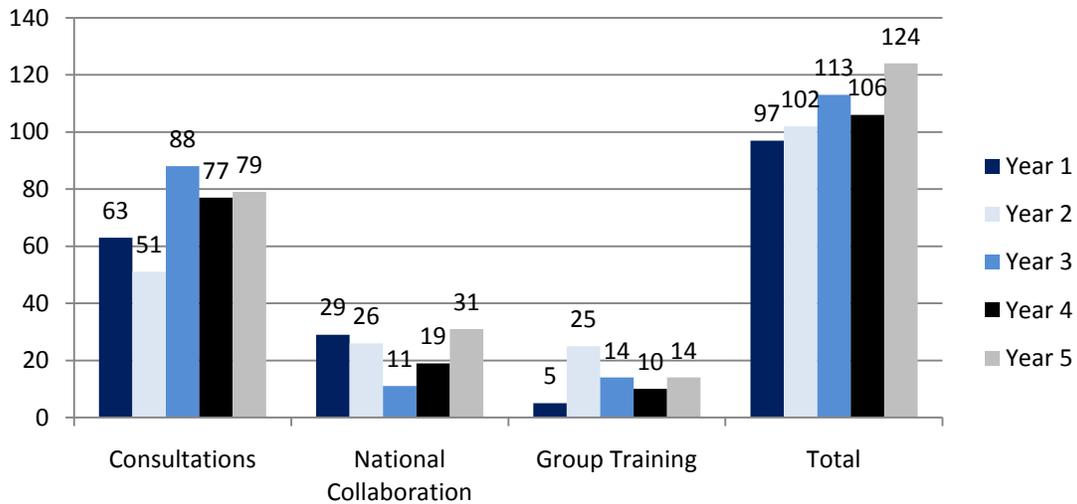
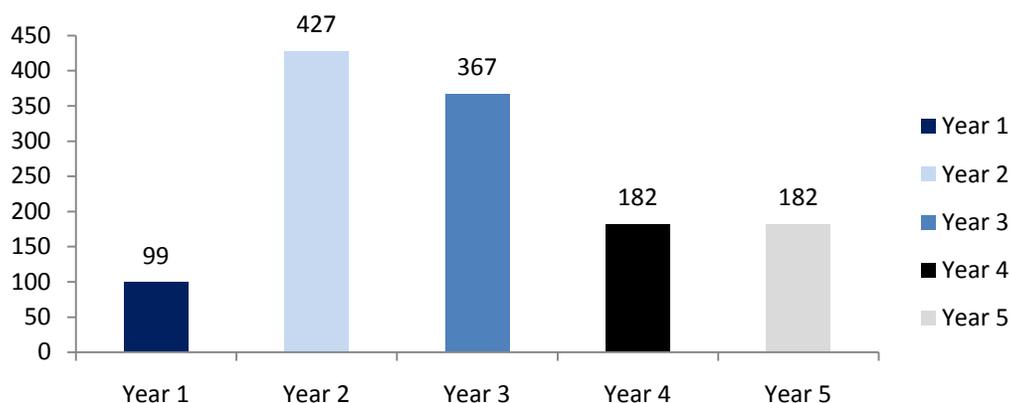


Figure 2: A comparison of OERC activities for Years 1-5



Note: Activity counts comparing activities across years may vary slightly from those in previous annual reports due to updating of records

Figure 3: Workshop Attendance Across Years 1-5



Note: Participation rates comparing participation across years may vary slightly from those in previous annual reports due to updating of records

Web site

Cindy Olney and Susan Barnes published six posts for the OERC Blog:

- Empowerment Evaluation in Academic Medicine: Example
- Hospital Libraries and IRS-Mandated Community Benefit: MLA Poster
- Survey Monkey News
- Survey Monkey or Zoomerang: How to Choose?
- Value of Academic Libraries: IMLS Grant and ACRL Project
- NN/LM MAR Appreciative Inquiry Project presented at the 2010 AEA Conference

Dissemination of effective practices

Susan and Cindy consulted with the NNO about the conversion of its outreach subcontractor's report template to an Online Contract Report form, and submitted a draft revision of the form, structured to obtain more information from subcontractors about lessons learned from outreach projects. Cindy facilitated discussions in which input about this revision was collected from two groups of RML stakeholders: the Evaluation Liaisons and the Associate Directors; the OERC made revisions based on this feedback.

In March, Susan Barnes agreed to become co-chair of the Outreach Connections Promotion Subcommittee, sharing the responsibility with Loriene Roy of the University of Texas School of Information. As part of her continuing service on the Subcommittee, Susan worked with Re Mishra of NN/LM SCR to co-develop text about importance of the portal to be used for promotion and for the front page, and also co-developed a proposal for increasing the number of entries in Outreach Connections. Susan successfully presented these proposals to the Steering Committee. As a result, she revised the Outreach Connections front page and also coordinated regions' search for outreach projects that involved Native communities to be added to the Outreach Connections collection.

Cindy Olney and Sue Hunter gave a presentation titled “Appreciative Inquiry Focus Groups to Engage Members in Planning for the National Network of Libraries of Medicine Middle Atlantic Region” at the 2010 American Evaluation Association conference held in November in San Antonio, TX. The American Evaluation Association (AEA) invited Sue and Cindy to write a blog article about their presentation for the AEA365 blog as part of AEA’s effort to promote the 2010 conference.

Subcontractor update

Not applicable. The OERC has no subcontracts at present.

Other staff activities—OERC goals for the 2006-2011 contract

1. Develop awareness, skill, and capacity in use of evaluation methods.

Training:

The OERC taught one class at the 2010 Medical Library Association annual meeting in Washington, DC and was invited back to teach that class again at the 2011 meeting in Minneapolis, MN, plus an additional class. For the 2010 meeting, Cindy and Susan taught “Finding Information in Numbers and Words: Data Analysis for Health Information Outreach” on May 22, 2010. For the 2011 meeting, Cindy and Susan were invited to teach two classes on May 14, 2011: “Finding Information in Numbers and Words: Data Analysis for Program Evaluation” and “Valuing Your Library.” MLA requested that “Valuing Your Library” be offered as an in-person class and as a remote class simultaneously, so the OERC spent substantial time working with Debra Cavanaugh of the Medical Library Association to test and become familiar with the MLA’s MegaMeeting webinar software during March and April.

In July and September, the OERC provided classes via Adobe Connect to members of the Mississippi-based Delta Regional Institute (formerly the Mississippi Institute for Improvement of Minority Health and Health Disparities in the Delta Region). Members participated from their home states of Alabama, Louisiana, and Mississippi, so participation spanned two regions: the NN/LM SEA and the NN/LM SCR. After first consulting with these regions, Cindy and Susan first presented “Asking the Right Questions: Data Collection for Program Evaluation” and then were invited back to present “Finding Information in Numbers and Words: Data Analysis for Program Evaluation.”

The OERC’s successful marketing of its classes to MLA chapter meetings resulted in seven classes being scheduled for four chapter meetings during the fall, and Susan created listings for these classes in the National Training and Registration Page to expand publicity channels. Cindy Olney embarked on a marathon of instruction in October, when she taught two classes at the Mid-Atlantic Chapter annual meeting in Chapel Hill, NC and three classes at the South Central Chapter annual meeting in Austin, TX. Susan had been scheduled to teach classes at the annual meetings of the Mid Continental and Midwest Chapters, but one was cancelled due to low enrollment

(the meeting itself suffered from low enrollment and several classes were cancelled) and the other was cancelled due to Susan's health issues.

The OERC also taught additional classes in person and remotely this year. Please see the Appendix for a complete list.

II. Develop mechanisms to disseminate and use evaluation findings to help NLM and the NN/LM document and demonstrate their accomplishments.

Publications:

Susan co-authored an article with Claire Hamasu and Barbara Nail-Chiwetalu: "A Place for Sharing—Outreach Connections: Native Health Information" that was published in the *Journal of Hospital Librarianship*, October-December 2010, 10(4):387-394.

Cindy co-authored, with Sue Hunter, an entry for the American Evaluation Association's AEA365 blog: "Internal Eval Week: Sue Hunter and Cindy Olney on Using Appreciative Inquiry in Evaluation" at the invitation of the AEA.

The OERC continued to provide full-text online access to the *Planning and Evaluating Health Information Outreach* booklets and the *Measuring the Difference* guide, and distributed 134 sets of the three *Planning and Evaluating Health Information Outreach* booklets plus 11 copies of the *Measuring the Difference* guide.

III. Strengthen and build an evaluation culture throughout NN/LM.

Evaluation Liaisons:

The Evaluation Liaisons teleconference was held quarterly this year, with timing that allowed for discussions that focused on projects in progress plus some topical presentations:

- June 22: The Evaluation Liaisons group conducted planning for the National Emergency Preparedness and Response (NEPR) Initiative follow-up assessment that was administered later in the year.
- September 28: Dr. Suad Ghaddar of the University of Texas Pan-American presented her research on MedlinePlus and Health Literacy in high school students. This teleconference was publicized to the eight regions' Associate Directors, Outreach/Education Coordinators, and Consumer Health Coordinators (in addition to the Evaluation Liaisons); 30 people attended.
- January 25: The Evaluation Liaisons provided feedback regarding the new Online Contract Report form for outreach subcontractors.
- April 26: NN/LM NER's Javier Crespo, Michelle Eberle, and Sabrina Kurtz-Rossi presenting information about their Focused Outreach project. The RMLs' Associate Directors, Outreach/Evaluation coordinators, and Consumer Health coordinators were invited, and 22 people attended.

Evaluation:

A complete list of evaluation consultations provided during this year is included in the Appendix. Here are some highlights:

During the summer, Susan and Cindy provided consultation for the NN/LM GMR's Outreach Impact Study, the NN/LM MAR's Library Value study, and the NN/LM PSR's work with the California State Library to evaluate an online resource for training public librarians. The OERC submitted proposals for Community Day and the SmartPen for the Pacific Northwest Chapter of the Medical Library Association. The OERC also moved forward on its evaluation of the RMLs' use of Adobe Connect by conducting focus groups with a randomly selected group of eighteen RML and Center staff.

In the fall, Susan and Cindy worked with Sue Hunter of NN/LM MAR on planning for a regional program evaluation meeting to be held in New York City in November. Cindy also travelled to Spokane, WA in October to facilitate focus groups for NN/LM PNR at the Washington Association of Physician Assistants annual meeting.

During the winter, Cindy completed analysis of the Community Day pilot project data, wrote a draft final report, and developed a method for checking the validity of the analysis (which Susan tested). Cindy traveled to the NN/LM Middle Atlantic Region to participate in regional program planning. Susan provided consultation to Web-STOC about possible methods for evaluating its communication with regions. Cindy facilitated a teleconference in February with the RML Associate Directors to gather their suggestions regarding the draft Online Contract Report form for outreach subcontractors.

In the spring, Cindy travelled to St. Louis to consult with NN/LM MCR's Claire Hamasu and Betsy Kelly about regional program evaluation, and submitted a proposal to the American Evaluation Association about the OERC's evaluation of the Community Day pilot projects. Susan and Cindy also provided feedback to NN/LM SEA's PJ Grier and members of his group purchasing task force about a questionnaire for network member hospital libraries, and to Cindy Love of NLM's Disaster Information Management Resource Center (DIMRC) about a questionnaire she was developing for NLM and MLA to assess medical librarian's attitudes and needs regarding a proposed MLA Disaster Information Specialist certification.

IV. Provide consultation and direction in implementing evaluation systems, structures, and resources to help the NN/LM's efficacy and efficiency.

Consultations are listed in the Appendix.

V. Enhance and refine use of community-based approaches to evaluation.

Cross-regional collaboration:

Susan continued the OERC's support of the Tribal Connections Four Corners collaboration by attending and participating in the July 29-30 Gallup, NM meeting to plan future directions for the collaboration.

Work on evaluating the NEPR Initiative included presentations at the May, 2011 RML Directors' Meeting about the National Emergency Preparedness and Response (NEPR) Initiative and about the Community Day pilot project, plus consultation with Web-STOC about the NEPR Toolkit expert review. In May, during the MLA annual meeting, Cindy and Susan interviewed network members who had been involved in regional preparedness activities and Cindy analyzed the responses. Later in the year, Susan provided historical information regarding the NEPR Initiative to the state preparedness coordinators of NN/LM PNR for a paper they presented at the Pacific Northwest Chapter of the Medical Library Association annual meeting.

This year, the OERC coordinated the eight regions' administration of the NEPR follow-up assessment. This study updated findings from the 2008 NEPR baseline assessment and provided a picture of what has changed in the National Network of Libraries of Medicine's emergency preparedness activities. It was administered to randomly selected network member health science libraries from all eight regions, using network member records generated from DOCLINE. OERC activities that led up to the follow-up assessment included discussion of procedures with the Evaluation Liaisons, the Associate Directors' refinement and approval of the follow-up questionnaire, and obtaining network member contact information from Web-STOC for the random sample to receive the questionnaire. Contact information for each region's samples was sent to the regions, where it was completed and corrected, so that the random sample could be drawn. The OERC then worked with the regions to test the questionnaire and SurveyMonkey procedures, and to provide customizable announcements and reminders. Cindy analyzed responses, submitted a preliminary report to the National Network Office, the Associate Directors, and Dan Wilson (for his presentation in March at the NLM Symposium on Disaster Information Outreach). She travelled to Chicago in April to present these preliminary results at the Chicago Summit for the NEPR. Cindy and Susan then worked with Dan Wilson on the NEPR Initiative presentation for the upcoming RML Directors' Meeting in May, 2011.

Appendix

Classes and consultations May 1, 2010—April 30, 2011

Date	Responsible Person	Class/consultation topic	Location (city, state) of class or last name of consult recipient
5/21/2010	Barnes, Olney	Consultation: NEPR presentation at Directors' Meeting	Angela Ruffin, NNO, Bethesda, MD
5/21/2010	Barnes, Olney	Consultation: Community Day presentation at Directors' Meeting	Angela Ruffin, NNO, Bethesda, MD
5/22/2010	Barnes, Olney	Training: Data Analysis	Deborah Cavanaugh, MLA, Washington, DC
5/23/2010	Barnes, Olney	Consultations: NEPR network member interview	Angela Ruffin, NNO, Bethesda, MD
5/24/2010	Barnes, Olney	Consultations: NEPR network member interview	Angela Ruffin, NNO, Bethesda, MD
5/24/2010	Barnes, Olney	Consultations: NEPR network member interview	Angela Ruffin, NNO, Bethesda, MD
5/24/2010	Barnes, Olney	Consultations: NEPR network member interview	Angela Ruffin, NNO, Bethesda, MD
5/25/2010	Barnes, Olney	Consultations: NEPR network member interview	Angela Ruffin, NNO, Bethesda, MD
6/1/2010	Barnes	Consultation: Outreach Connections	Claire Hamasu, MCR, Salt Lake City, UT
6/1/2010	Barnes	Consultation: Data Collection webinar meeting	Patricia A. Frye, Delta Regional Institute, Jackson, MS
6/7/2010	Barnes, Olney	Consultation: Consumer Health Toolkit questionnaire	Kelli Ham, PSR, Los Angeles, CA
6/8/2010	Barnes	Consultation: Outreach Connections	Claire Hamasu, MCR, Salt Lake City, UT
6/11/2010	Barnes, Olney	Consultation: GMR Impact Study	Ruth Holst, GMR, Chicago, IL
6/18/2010	Barnes, Olney	Consultation: PA Focus Group Planning	Cathy Burroughs, PNR, Seattle, WA

6/23/2010	Barnes	Consultation: Outreach Connections	Claire Hamasu, MCR, Salt Lake City, UT
6/24/2010	Barnes, Olney	Consultation: MAR Value Study Consult	Kate Oliver, MAR, New York, NY
6/25/2010	Barnes	Consultation: Outreach Connections	Claire Hamasu, MCR, Salt Lake City, UT
6/28/2010	Olney	Consultation: PA Focus Group Planning	Cathy Burroughs, PNR, Seattle, WA
7/7/2010	Barnes	Consultation: Outreach Connections	Barbara Nail-Chiwetalu, University of New Mexico Health Sciences Library, Albuquerque, NM
7/7/2010	Barnes, Olney	Consultations: Planning AD meeting	Dan Wilson, NEPR Initiative, Charlottesville, VA
7/9/2010	Barnes	Consultation: Informed Consent consult	Cathy Burroughs, PNR, Seattle, WA
7/13/2010	Barnes, Olney	Training: Data Collection	Patricia A. Frye, Delta Regional Institute, Jackson, MS
7/14/2010	Barnes	Consultation: Outreach Connections	Re Mishra, SCR, Houston, TX
7/20/2010	Barnes, Olney	Consultation: Webinar planning meeting	Patricia A. Frye, Delta Regional Institute, Jackson, MS
7/23/2010	Barnes, Olney	Consultations: AD mtg about follow-up	Angela Ruffin, NNO, Bethesda, MD
7/28/2010	Barnes, Olney	Consultations: NEPR follow-up questionnaire	Angela Ruffin, NNO, Bethesda, MD
7/29/2010	Barnes	Consultation: TC4C Meeting	Claire Hamasu, MCR, Salt Lake City, UT
7/29/2010	Olney	Consultation: Texas Lib Association workshop	Karen Vargas, SCR, Houston, TX
8/3/2010	Barnes	Consultation: Outreach Connections	Claire Hamasu, MCR, Salt Lake City
8/4/2010	Barnes, Olney	Consultation: Adobe Connect Focus Group	Angela Ruffin, NNO, Bethesda, MD
8/5/2010	Barnes, Olney	Consultation: Adobe Connect Focus Group	Angela Ruffin, NNO, Bethesda, MD
8/9/2010	Olney	Consultation: Outline for AEA blog entry	Sue Hunter, MAR, New York, NY
8/16/2010	Barnes, Olney	Consultation: Adobe Connect Focus Group	Angela Ruffin, NNO, Bethesda, MD
8/18/2010	Barnes, Olney	Consultation: Adobe Connect Focus Group	Angela Ruffin, NNO, Bethesda, MD

8/19/2010	Olney	Consultation: PNR's Health Literacy Tutorial assessment	Pat Devine, PNR, Seattle, WA
8/23/2010	Olney	Consultation: Needs assessment consult	Sue Hunter, MAR, New York, NY
9/1/2010	Olney	Consultation: MAR evaluation committee meeting	Sue Hunter, MAR, New York, NY
9/14/2010	Barnes, Olney	Training: Data Analysis	Patricia A. Frye, Delta Regional Institute, Jackson, MS
9/17/2011	Barnes	NEPR background	Bob Pringle, PNR, Seattle, WA
9/27/2010	Olney	Consultation: MAR evaluation committee meeting	Sue Hunter, MAR, New York, NY
9/27/2010	Olney	Consultation: NLM Fellows presentation	Angela Ruffin, NNO, Bethesda, MD
9/28/2010	Barnes, Olney	Training: Adolescent Health Literacy (GHADDAR)	Angela Ruffin, NLM, Bethesda, MD
9/29/2010	Barnes	Consultations: NEPR membership lists	Angela Ruffin, NNO, Bethesda, MD
9/29/2010	Olney	Consultation: MAR needs assessment	Sue Hunter, MAR, New York, NY
9/30/2010	Barnes	Consultations: NEPR follow-up - network member lists to Ads (sampling frame)	Angela Ruffin, NNO, Bethesda, MD
9/30/2010	Olney	Consultation: PNR focus groups	Pat Devine, PNR, Seattle, WA
10/1/2010	Olney	Consultation: PNR focus groups	Pat Devine, PNR, Seattle, WA
10/4/2010	Olney	Training: Logic Model	Angela Ruffin, NLM, Bethesda, MD
10/6/2010	Olney	Consultation: MYI review	Sue Hunter, MAR, New York, NY
10/8/2010	Olney	Consultation: OERC training workshops	Ana Marcias, MLA - Northern California and Nevada Chapter, Sacramento, CA
10/12/2010	Olney	Training: Data Collection	Kris Alpi, Professional Development Committee Chair, Chapter members, Chapel Hill, NC

10/12/2010	Olney	Training: Data Analysis	Kris Alpi, Professional Development Committee Chair, Chapter members, Chapel Hill, NC
10/14/2010	Olney	Consultation: Promotional materials for OERC session at TLA	Loretta Wallace, Texas Library Association, Austin, TX
10/15/2010	Olney	Training: Data Collection	Julie Esparza, SCC-MAC Professional Development Committee, Chapter members, Austin, TX
10/15/2010	Olney	Training: Data Analysis	Julie Esparza, SCC-MAC Professional Development Committee, Chapter members, Austin, TX
10/16/2010	Olney	Training: Your Library's Value	Julie Esparza, SCC-MAC Professional Development Committee, Chapter members, Austin, TX
10/19/2010	Olney	Consultation: MAR needs assessment questionnaire	Sue Hunter, MAR, New York, NY
10/22/2010	Olney, Hunter	Training: Measuring Your Impact	Angela Thor, Central NY Library Resources Council, Council members, Syracuse, NY
10/31/2010	Olney	Consultation: Pre-planning for evaluation committee meeting	Sue Hunter, MAR, New York, NY
11/1/2010	Olney	Consultation: Evaluation planning meeting	Sue Hunter, MAR, New York, NY
11/2/2010	Olney	Consultation: AEA presentation consult	Sue Hunter, MAR, New York, NY
11/13/2010	Barnes, Olney	Consultations: NEPR follow-up - network member lists	Angela Ruffin, NNO, Bethesda, MD
11/13/2010	Olney	Training: Planning Outcomes-Based Programs	Martha Earl, Professional Development Committee Southern Chapter/MLA, chapter members, St Petersburg, FL

11/17/2010	Barnes, Olney	Consultation: Questionnaire review	Stacia McGourty, South Dakota State Library, Pierre, SD
11/21/2010	Olney	Consultation: Member questionnaire consult	Sue Hunter, MAR, New York, NY
11/22/2010	Olney	Consultation: External evaluation for MCR	Claire Hamasu, MCR, Salt Lake City, UT
11/22/2010	Olney	Consultation: MCR evaluation plan	Claire Hamasu, MCR, Salt Lake City, UT
11/22/2010	Barnes, Olney	Consultation: Project management literature	Julie Esparza, LSU Health Sciences Center - Shreveport, LA, Shreveport, LA
11/23/2010	Barnes, Olney	Consultation: Project management models	Julie Esparza, LSU Health Sciences Center - Shreveport, LA
12/2/2010	Barnes, Olney	Consultations: NEPR follow-up - network member lists	Angela Ruffin, NNO, Bethesda, MD
12/3/2010	Barnes, Olney	Consultations: PNR's distribution of follow-up questionnaire	Cathy Burroughs, PNR, Seattle, WA
12/7/2010	Barnes, Olney	Consultation: Consult on MLA workshop	Debra Cavanaugh, MLA, Chicago, IL
12/20/2010	Barnes, Olney	Consultations: Expanding NEPR questionnaire to full population	Claire Hamasu, MCR , Salt Lake City, UT
12/20/2010	Barnes, Olney	Consultation: Consult on OCRF	Angela Ruffin, NNO, Bethesda, MD
1/6/2011	Barnes	Consultation: Work on MYI class	Alan Carr, PSR, Los Angeles, CA
1/7/2011	Barnes, Olney	Consultation: Consult on OCRF	Angela Ruffin, NNO, Bethesda, MD
1/12/2011	Barnes	Consultation: Outreach Connections	Barbara Nail-Chiwetalu, University of New Mexico Health Sciences Library, Albuquerque, NM
1/14/2011	Barnes	Consultation: Consult on feedback collection	Michael Boer, Web- STOC, Seattle, WA
1/20/2011	Olney	Consultation: Questionnaire consult	Terri Ottosen, SE/A, Baltimore, MD
1/24/2011	Barnes, Olney	Consultation: SCR Community Day evaluation report	Karen Vargas, SCR, Houston, TX

1/25/2011	Barnes, Olney	Consultations: NEPR follow-up questionnaire launch	Angela Ruffin, NNO, Bethesda, MD
1/25/2011	Barnes, Olney	Consultation: Evaluation liaisons teleconference	Angela Ruffin, NNO, Bethesda, MD
1/25/2011	Barnes, Olney	Consultations: Pre- notification email to Ads	Angela Ruffin, NNO, Bethesda, MD
2/1/2011	Barnes	Consultation: Outreach Connections	Barbara Nail-Chiwetalu, University of New Mexico Health Sciences Library, Albuquerque, NM
2/2/2011	Barnes, Olney	Consultations: NEPR follow-up questionnaire out	Angela Ruffin, NNO, Bethesda, MD
2/3/2011	Olney	Consultation: Consult on MCR evaluation	Claire Hamasu, MCR, Salt Lake City, UT
2/7/2011	Barnes, Olney	Consultation: Consult on MLA workshop	Debra Cavanaugh, MLA, Chicago, IL
2/8/2011	Olney	Consultation: Consult on MCR evaluation	Claire Hamasu, MCR, Salt Lake City, UT
2/8/2011	Barnes, Olney	Consultations: NEPR follow-up questionnaire -reminder 1	Angela Ruffin, NNO, Bethesda, MD
2/10/2011	Barnes	Consultation: Info about Kirkpatrick model	Jim Anderson, PNR, Seattle, WA
2/11/2011	Olney	Consultation: Questionnaire consult	Terri Ottosen, SE/A, Baltimore, MD
2/11/2011	Barnes	Consultations: NEPR Report	Cindy Love, Disaster Information Management Research Center, NLM, Bethesda, MD
2/13/2011	Barnes	Consultation: Questionnaire consult	Cindy Love, NLM DIMRC, Bethesda, MD
2/15/2011	Barnes, Olney	Consultations: NEPR follow-up questionnaire -reminder 2	Angela Ruffin, NNO, Bethesda, MD
2/17/2011	Barnes	Consultation: Work on MYI class	Alan Carr, PSR, Los Angeles, CA
2/20/2011	Olney	Consultation: Health Info Outreach Dissertation consult	Tammy Mays, University of Wisconsin, Madison, WI
2/22/2011	Olney	Consultation: Request for Your Library's Value slides	Julie Kwan, PSR, Los Angeles, CA
2/24/2011	Olney	Consultation: OERC workshop info	Jaime Blank, UM- Baltimore, Baltimore, MD

2/25/2011	Barnes, Olney	Consultation: Consortia questionnaire consult	PJ Grier, SE/A, Baltimore, MD
2/26/2011	Barnes, Carr	Training: Measuring Your Impact	Ana Macias, NCNMLG/MLGSCA Joint Meeting Professional Development Committee, Chapter members, San Francisco, CA
2/28/2011	Barnes, Olney	Consultation: Consult on OCRF	Angela Ruffin, NNO, Bethesda, MD
3/2/2011	Barnes, Olney	Consultation: MYI evaluation consult	Betsy Kelly, MCR, St. Louis, MO
3/10/2011	Barnes, Olney	Consultation: Consult on MLA workshop	Debra Cavanaugh, MLA, Chicago, IL
3/14/2011	Barnes, Olney	Consultation: Consult on MLA workshop	Debra Cavanaugh, MLA, Chicago, IL
3/15/2011	Barnes	Training: Questionnaire Design	PNR, Network members, Seattle, WA
3/16/2011	Barnes, Olney	Consultations: NEPR follow-up questionnaire	Angela Ruffin, NNO, Bethesda, MD
3/18/2011	Barnes	Consultation: Outreach Connections	Barbara Nail-Chiwetalu, University of New Mexico Health Sciences Library, Albuquerque, NM
3/18/2011	Barnes	Consultation: Outreach Connections	Loriene Roy, University of Texas School of Information Science, Austin, TX
3/18/2011	Barnes, Olney	Consultations: NEPR report consult	Dan Wilson, NEPR Initiative, Charlottesville, VA
3/20/2011	Barnes, Olney	Consultation: Consortia questionnaire consult	Deborah Thomas, Greater Baltimore Medical Center Consumer Health Library, Baltimore, MD
3/23/2011	Barnes, Olney	Consultations: NEPR report consult	Dan Wilson, NEPR Initiative, Charlottesville, VA
3/28/2011	Barnes	Consultation: NER focused outreach	Michelle Eberle, NER, Shrewsbury, MA
3/28/2011	Barnes	Consultation: Outreach Connections	Loriene Roy, University of Texas School of Information Science, Austin, TX
3/31/2011	Barnes, Olney	Consultation: Consult on MYI questionnaire	Betsy Kelly, GMR, St. Louis, MO

4/1/2011	Olney	Consultations: NEPR summit plan meeting	Dan Wilson, NEPR Initiative, Charlottesville, VA
4/4/2011	Barnes	Consultation: OERC slide to Angela re: OERC accomplishments	Angela Ruffin, NNO, Bethesda, MD
4/4/2011	Barnes, Olney	Consultation: NEPR slide to Angela	Angela Ruffin, NNO, Bethesda, MD
4/5/2011	Barnes, Olney	Consultation: OERF update to Angela	Angela Ruffin, NNO, Bethesda, MD
4/8/2011	Olney	Consultations: NEPR Summit	Dan Wilson, NEPR Initiative, Charlottesville, VA
4/11/2011	Olney	Consultation: Workshop/webinar	Jacqueline Leskovec, GMR, Chicago, IL
4/21/2011	Barnes	Consultation: Consult on questionnaire	Nancy Henderson, Pacific University, Hillsboro, OR
4/25/2011	Barnes, Olney	NEPR report consult	Dan Wilson, NEPR Initiative, Charlottesville, VA
4/26/2011	Barnes, Olney	Consultation: evaluation liaison teleconference	Angela Ruffin, NNO, Bethesda, MD
4/29/2011	Barnes	Consultation: Outreach Connections	Claire Hamasu, MCR, Salt Lake City, UT