

**Planning a Survey**

<b>Objective 1</b>	At the end of the training session, at least 50% of trained staff and volunteers will say that their ability to access consumer health information for their clients has improved because of the training they received.
<b>Evaluation Questions</b>	<ul style="list-style-type: none"> <li>Do staff and volunteers think the training session improved their ability to find good consumer health information?</li> <li>Did the training session help them feel more confident about finding health information for their clients?</li> </ul>
<b>Survey Questions</b>	<ul style="list-style-type: none"> <li><b>The training session on MedlinePlus improved my ability to find good consumer health information.</b> (strongly agree/agree/neutral/disagree/strongly disagree)</li> <li><b>The training session on MedlinePlus made me more confident that I could find health information for the agency's clients.</b> (strongly agree/agree/neutral/disagree/strongly disagree)</li> </ul>
<b>Objective 2</b>	Three months after the training session, 75% of trained staff and volunteers will report finding health information for a client using MedlinePlus or Household Products.
<b>Evaluation Questions</b>	<ul style="list-style-type: none"> <li>Did the staff and volunteers use MedlinePlus or Household Products to get information for clients?</li> <li>What type of information did they search for most often?</li> </ul>
<b>Survey Questions</b>	<ul style="list-style-type: none"> <li><b>Have you retrieved information from MedlinePlus or Household Products to get information for a client or to answer a client's question? (yes/no)</b></li> <li><b>If you answered yes, which of the following types of information did you retrieve (check all that apply)</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> A disease or health condition</li> <li><input type="checkbox"/> Prescription drugs</li> <li><input type="checkbox"/> Contact information for an area health care provider or social service agency</li> <li><input type="checkbox"/> Clinical trials</li> <li><input type="checkbox"/> Information about household products</li> <li><input type="checkbox"/> Other (please describe _____)</li> </ul> </li> </ul>
<b>Objective 3</b>	Three months after receiving training on MedlinePlus or Household Products, 50% of staff and volunteers will say they are giving clients more online health information because of the training they received.
<b>Evaluation Questions</b>	<ul style="list-style-type: none"> <li>Are staff helping more clients get online health information more often now that they have had training on MedlinePlus or Household Products?</li> <li>What are some examples of how they used MedlinePlus or Household Products to help clients?</li> </ul>
<b>Survey Questions</b>	<ul style="list-style-type: none"> <li><b>The training I have received on MedlinePlus or Household Products has made me more likely to look online for health information for clients.</b> (strongly agree/agree/not sure/disagree/strongly disagree)</li> <li><b>Since receiving training on MedlinePlus or Household Products, I have increased the amount of online health information I give to clients.</b> (strongly agree/agree/not sure/disagree/strongly disagree)</li> <li><b>Give at least two examples of clients' health questions that you have answered using MedlinePlus or Household Products.</b> (open ended)</li> </ul>